

Spotless secures national Qantas contracts

Qantas and Spotless (ASX/NZX:SPT) have entered into an integrated national cleaning and facilities management outsourcing partnership.

The partnership is comprised of three contracts covering cleaning, facilities management and asset maintenance at over 250 facilities and covering the maintenance of more than 20,000 assets. This move will see Qantas combine the services delivered by many different contractors into a single national service delivery partnership with Spotless.

The cleaning arrangement covers work in all Qantas Australia facilities and properties including terminals, hangars, offices and food production facilities. Service delivery commences on 7 September 2010 for three years with a two year right of renewal clause.

The facilities management contract will be resourced by a multi-skilled labour force delivering services including air conditioning, electrical, general building and property maintenance services throughout the entire portfolio. Work gets underway from 1 October 2010 for a five year term.

Josef Farnik, Spotless Group Managing Director and CEO, said the arrangement with Qantas was a landmark integrated services agreement that was particularly noteworthy for its national coverage.

“Spotless is a market leader across a range of services and as the 15th largest employer in Australia we offer our clients unparalleled coverage. Our service and geographic coverage is supplemented by our significant and flexible subcontractor network. Spotless is well placed to deliver to Qantas better value services and improved outcomes. We will start to assemble unified management teams at each location in order to deliver Qantas a seamless package across different services,” he said.

“A common set of operational processes and a single reporting framework will provide Qantas with a leap forward in service consistency, quality and cost effectiveness. Spotless is proud to have been selected by Qantas to undertake these important support services”.

Given the scope and complexity of the contracts an extensive workforce of skilled and semi-skilled tradespeople will now be mobilised. The facilities management team will comprise a workforce of more than 125 people, whilst the specialised cleaning needs of Qantas will be met by in excess of 300 cleaners Australia-wide. For further information please contact:

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ABOUT SPOTLESS www.spotless.com

Spotless Group - is a leading multi-national services organisation comprised of Facility Services and Retailer Services. Established in 1946, Spotless is listed on the Australian and New Zealand Stock Exchanges and employs more than 37,000 people.

The Group's Facility Services operations provide global facilities management and asset maintenance services comprising catering, cleaning, painting and laundry services across a broad range of industry sectors. Retailer Services, operating under the brand Braiform, provides customised garment hanger and packaging solutions to retailers and garment manufacturers in more than 30 countries.