



### Transfield Services Sustainability Investor Presentation 30 July 2015

Dean Pritchard – Non-Executive Director and Chair of the Board's HSEC Committee Graeme Hunt – Managing Director and Chief Executive Officer Vince Nicoletti – Chief Financial Officer





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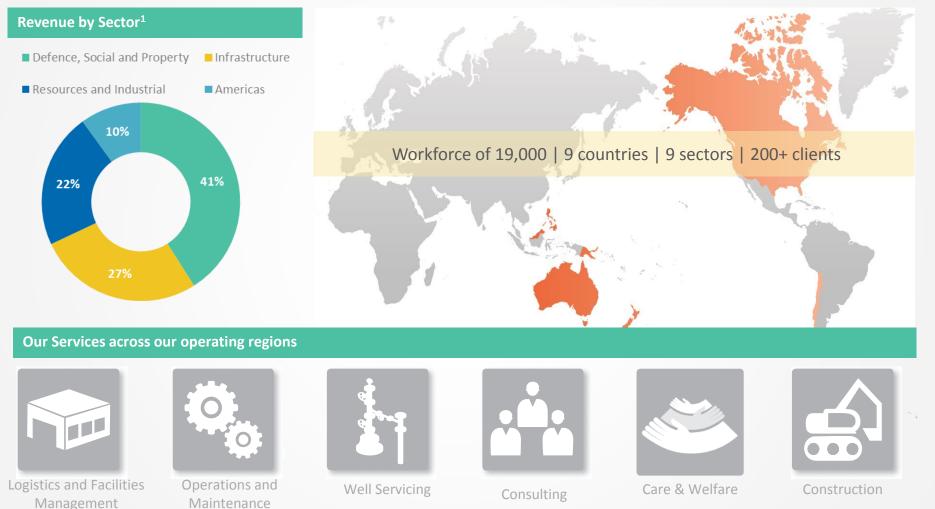
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# **Global diversified services business**

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### Australia | NZ | USA | Canada | Chile | Nauru | PNG | The Philippines | Brunei

1. Revenue by Sector as at 31 December 2014. FY2015 full year financial results will be announced to the market on 27 August 2015.



## We are an essential services provider



 We provide operational, maintenance and project management services to rail, trams, buses and ferries across Australia. Our contracts include Sydney's Harbour City Ferries for the NSW Government in partnership with Transdev, Adelaide Buses and Brisbane Airport Rail Link



 We provide a range of essential services across the Health, Education, Aged Care and Social sub sectors including Austin Health (3 campuses across Victoria),
 Gold Coast University
 Hospital and Newcastle
 University



- We provide project management expertise through our wholly owned subsidiary, APP
- APP is project managing the delivery of Dexus' first residential tower in Melbourne CBD and recently managed the refurbishment of Star City in Sydney



 We operate across the infrastructure sector which includes telecommunications, water and utilities. Key contracts include National Broadband Network in Australia and the Ultrafast Broadband Network in NZ and long term contracts with Sydney and Melbourne Water



- We provide shutdown maintenance and drilling services to various oil & gas operators globally including for Woodside and Caltex
- We maintain coal seam gas wells in QLD for QGC's CSG to LNG program and Santos utilising Easternwell's well servicing capability



 We are an industry leader in facilities management and maintenance services. We currently maintain in excess of 65,000 public housing assets and maintain and clean 1,400 public schools in NSW for the NSW Government



 We provide estate management and garrison support services to the
 Australian Department of
 Defence on bases in VIC, SA, Tas, WA and the NT. We also provide emergency services and maintain the national stores for the Department of Defence on every Australian base



 We provide garrison and welfare services for the Australian Government on Nauru and Manus Island



 We operate and/or maintain civil, mechanical, electrical and tolling assets for the Hills
 M2 Motorway and Lane Cove Tunnel in Sydney, City Link and East Link in Melbourne, and Presidio Parkway in the USA



• We provide operations and maintenance services to oil & gas assets in the downstream sectors in the USA for clients such as Chevron, Exxon Mobil and Valero



# **Delivering targets despite challenges**

- Transfield Services reaffirmed FY15 underlying EBITDA to be within the range of A\$260-A\$280m<sup>1</sup>
- Turnaround well progressed EBITDA CAGR from FY13-FY15 c.15%
- Balance sheet repair on track Net Debt to EBITDA ratio on track to reach <2.0x target by FY15 end
- Sale of non-core assets such as RACL stake expected to further reduce gearing in FY16
- Near to medium term growth in the portfolio expected to be driven organically by:
  - > Increased outsourcing in the Defence, Social & Property sector
  - > Completion of CSG/LNG construction phase for Queensland projects (end of CY2015)
  - > Exposure to long life infrastructure projects such as NBN & UFB
  - > Targeting new owners of infrastructure assets (both public and private)
  - > Ability to target greater share of services for existing clients through new operating model
  - > 200 basis point EBITDA margin improvement program to be delivered over 2 years c.\$75M-\$100M p.a. benefit
- Challenging macroeconomic conditions are expected to continue into FY16 in key markets including energy, as well as some timing delays impacting infrastructure construction

*Turnaround program well progressed - solid improvement on the balance sheet achieved; continuing to focus on enhancing Group EBITDA margins to +7.5% going forward* 

Note: Extract from Macquarie Conference Presentation dated 6 May 2015.

1. Transfield Services reaffirmed its guidance at the Macquarie Conference in May 2015. Full year results will be announced to the market on 27 August 2015.



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# Our approach to sustainability

The Company's ESG Profile:





Social



Environment



# **Our approach to sustainability**

We have aligned and integrated our corporate responsibilities with our business goals for the benefit of all stakeholders



To ensure our global business operations are managed and measured to drive sustainable business practices with minimal impact on the environment and surrounding communities

To build relationships with key stakeholders, develop and implement community projects and initiatives and engage local people and businesses

To ensure our Company works safely, behaves ethically and abides by laws and regulations

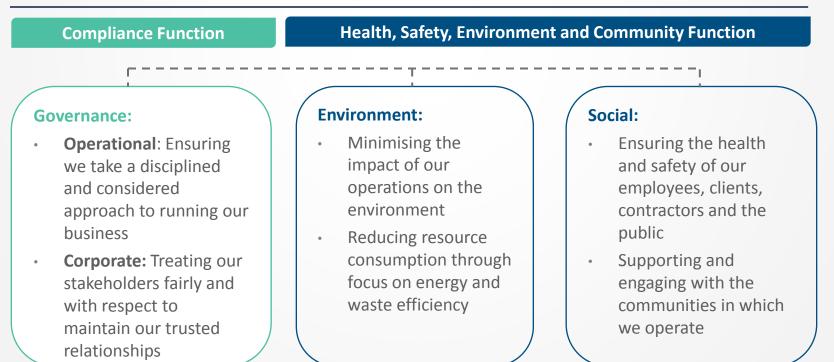
# **ESG management at Transfield Services**

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- Transfield Services relies on the strength of its corporate reputation to win and renew contracts, and maintain community and shareholder support
- Management of environmental, social and governance risks is vital to maintaining the health of our corporate reputation
- ESG risk management is coordinated across compliance functions embedded within our management structure and overseen by the Health, Safety, Environment and Community (HSEC) Board sub-committee

### **Transfield Services' Enterprise Risk Management Framework**

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# Governance

"The Code of Business Conduct is Transfield Services' global standard to ensure we work safely, behave ethically and abide by laws and relevant regulations"

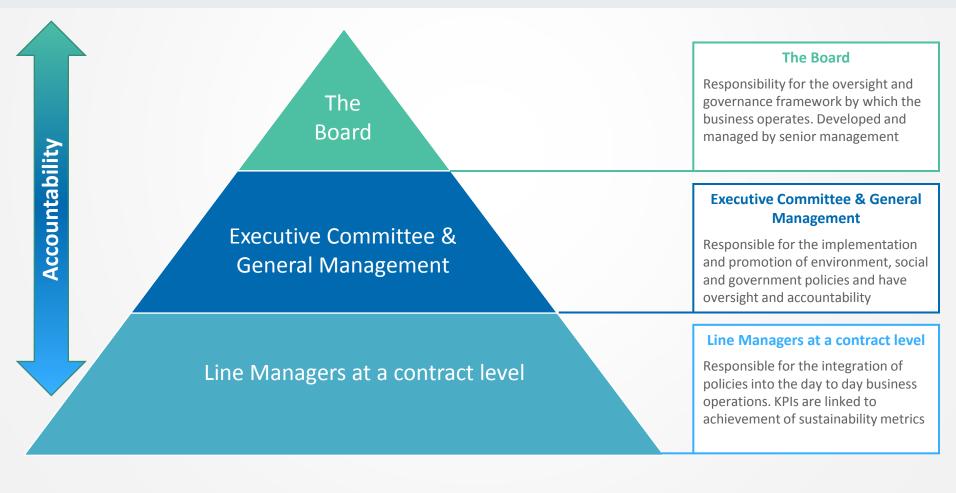
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# **Governance - Organisational accountability**<sup>10</sup>

Management accountability linked to performance indicators. Board are responsible for oversight





# **Governance framework**

Transfield Services' governance framework ensures that we have all the necessary principles and processes in order to exercise control and delegate authority within the business to deliver sustainable outcomes. Our governance system aims to:

- Ensure appropriate accountability
- Minimise business risks
- · Promote ethical conduct and shared value to the communities within which we operate
- Enhance investor confidence

	Corporate Governance	Operational Governance
Accountability	<ul><li>The Board</li><li>Executive Committee</li></ul>	<ul> <li>The Board</li> <li>Executive Committee</li> <li>Senior Executive / Management responsibility</li> <li>Management accountability linked to performance objectives</li> </ul>
Key Documents	<ul> <li>Code of Business Conduct: The Company provides mandatory global training each year to educate the workforce. The Code is our global standard to ensure we work safely, behave ethically and abide by laws and relevant regulations. Our code can be found at <a href="http://www.transfieldservices.com/investor/Code_of_Business_Co_nduct">http://www.transfieldservices.com/investor/Code_of_Business_Co_nduct</a> on our website</li> <li>Details of our corporate Governance practices can be found in the Corporate Governance Statement from the FY14 Annual Report. This will be updated with the release of the FY15 Annual Report</li> <li>The Company will be reporting against the 3<sup>rd</sup> edition of the ASX Corporate Governance Principles and Recommendations</li> </ul>	<text></text>

# **Code of Business Conduct**

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- The Code is structured to promote specific Conduct Principles within each of our Company values
- The Conduct Principles set the minimum appropriate level of behaviour and are aligned to the Company's four values: Integrity, Collaboration, Challenge and Ingenuity

	Respecting and upholding human rights in business		
2	Promoting workplace equality and diversity	12	Competing fairly and ethically
3	Preventing harassment	13	Striving for a high standard of service
4	Encouraging community and Indigenous relations	14	Protecting confidential information
5	Observing laws and regulations	15	Complying with insider trading laws
6	Condemning bribery and corruption	16	Preserving shareholder value
7	Building a safe workplace	17	Working with reputable business partners
8	Embracing the environment and sustainability	18	Maintaining complete, accurate & timely business records
9	Respecting privacy and personal information	19	Using Company assets & technology responsibly
10	Exercising care with gifts, discounts and hospitality	20	Avoiding conflicts of interest
11	Participating in responsible political dialogue	21	Sharing knowledge and challenges

# **Respecting & upholding human rights in business**



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### Integrity: Do what's right

- Employees have responsibility to respect and uphold Transfield Services' values and human rights in conducting business activities on behalf of the Company. In particular, employees:
  - Must comply with Transfield Services' Mandatory Safety Rules and Health and Safety Management System;
  - Must comply with Transfield Services' Code of Business Conduct and Equality and Diversity in the Workplace Policy;
  - Are encouraged to engage with and monitor Business Partners in accordance with the Business Partners Policy and engage with Transfield Services' Community Engagement Programs;
  - Where applicable, must perform security and other related services by taking all reasonable steps to avoid the use of force, and if force is used, ensure that it does not exceed what is strictly necessary and is proportionate to extent of the threat and appropriate to the situation; and
  - Are encouraged to report any suspected human rights violations

### Implementation

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- Embedded throughout our business
- Included as part of the assessment criteria for procurement of goods and services
- Code of Business Conduct training program now also incorporates the new Human Rights Conduct Principle
- Compliance and Governance Group is developing an online module on the Human Rights Conduct Principle to be made available later this year

# **Corporate governance case study**

### Integrity Hotline

- Our working environment is based on respect and openness to enable challenges to be addressed promptly and effectively in accordance with the Code of Business Conduct Principle *Sharing Knowledge and Challenges*
- Transfield Services employees have clearly stated internal channels to air their concerns through line management, and this occurs on a regular basis.
- To support employees right to raise issues and promote an open working environment Transfield Services' offers employees a 24 hour Integrity Hotline, which came into effect in 2008 and is operated by Control Risks, an external provider
- Transfield Services' also has in place a Whistleblower Policy which applies to all Transfield Services employees or any other parties acting as representatives or agents of Transfield Services. The Policy also extends to all our majorityowned operations in all countries in which we or our subsidiaries operate
- In accordance with the Whistleblower policy, and where an employee contacts the Integrity Hotline, the Control Risks officer who receives the call makes a record of all disclosed information. The employee may choose to either identify themselves or remain anonymous
- Control Risks then refers the matter to the Group Audit Services and Risk team. Once this team receives a notification regarding inappropriate conduct, an investigation is undertaken
- Transfield Services regularly advertises this hotline to employees through our established communication channels. Employees also receive regular training within the scope of their employment with Transfield Services



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# **Operational governance case study**

### Gate review process

The Transfield Services Board endorsed the formation of the Gate Process to provide assurance, governance and approval over new contract opportunities and other collaborative arrangements with third parties. The Management team work within the limitations of the Delegation of Authority Procedure to conduct this process. Full risk oversight for the business is provided to the RACC and the Board as appropriate

Gate 1 "Prospect"	Gate 2 "Opportunity"	Gate3 "Proposal"	Gate 4 "Contract Signing"	Gate 5 "Operations Commencement"
<ul> <li>Is this opportunity on 'strategy'?</li> </ul>	• What are the key value drivers?	• What is the expected financial return?	<ul> <li>Have there been any material changes in financial returns or</li> </ul>	<ul> <li>Have there been any material changes in financial returns or</li> </ul>
<ul> <li>Are there any material, reputation or political risks? If so, how can we mitigate them?</li> </ul>	<ul> <li>Is this opportunity worth spending money for pursuit?</li> <li>What are the key</li> </ul>	<ul> <li>For the key value drivers, what are the uncertainties and assumptions and</li> </ul>	<ul><li>risk profile from Gate 3?</li><li>Have all required</li></ul>	<ul> <li>risk profile from Gate 4?</li> <li>Have all required controls which</li> </ul>
<ul> <li>mitigate them?</li> <li>What are the key commercial risk exposures?</li> </ul>	assumption and uncertainties impacting expected range of value driver outcomes?	<ul> <li>what is the upside / downside?</li> <li>What is our capability to execute and historical</li> </ul>	departures / risk controls which underpin assumptions and value driver ranges been included?	controls which underpin assumptions and value drivers been fully implemented and operationalised?
<ul> <li>Who needs to be involved in the preparation and review of the bid?</li> </ul>	<ul> <li>What assurance is required? Including confidence that risks can be mitigated?</li> </ul>	<ul> <li>Is the financial return appropriate based on the risk profile?</li> </ul>	been included:	



# Key areas of focus for corporate and operational governance in 2016



Maximise the roll out of the updated Code of Business Conduct global training with an enhanced focus on the integration of the Human Rights Conduct Principle



Improved reporting in accordance with the 3<sup>rd</sup> edition of Corporate Governance principles – greater transparency



Continue to improve stakeholder engagement



Continuous improvement of the 'Gate Process' contract discipline

## Social

"Looking after the well-being of those who work for and with us is in our DNA. With the addition of global management practices, our safety culture has developed into a distinctive characteristic of which we are very proud"





# **Global Social Responsibility**

Across our global operations in Australia, the Pacific, NZ, Americas & Asia

### **Community Engagement**

Our community engagement initiatives focus on:

Building Capability E.g. Indigenous participation

### Addressing social & health issues E.g. Manus Island Malaria Alliance

Shared value E.g. Local procurement & training

### Workplace Health & Safety

*Our Workplace Health & Safety initiatives focus on:* 

Zero harm E.g. 10 million hours LTI free challenge

Leader led intervention E.g. CEO "walk-around"

### Behavioural based approach E.g. Root Cause Analysis

# Social – Community engagement

We are rebranding

규 분 Health, Safety, Environm	Health, Safety, Environment and Community Committee		
Health, Safety, Environm Indigenou	Indigenous Advisory Board		
Internal auditing processes: Operating Systems Audit			
Community Engagement Management System	Senior management & leader led accountability		
Customer Policy and Indigenous Policy Establishes commitment to developing and maintaining strong relationships with communities in which we operate, and engagement with Indigenous people	Chief Executive & Service Line Executive General Management Executive General Manager – Global Health,		
Community Engagement Operational Standard	Safety, Environment and Community		
Defines minimum standards for community engagement and Indigenous participation	General Manager – Business Community Investment		
Community Engagement Approach			
Outlines the standard process for developing community and Indigenous engagement plans at the operational level	Community Engagement and Indigenous Participation Managers		
Community and Indigenous Participation Plans Specific contract requirements for driving local investment, strengthening community relationships and enabling Indigenous participation	Network of 60+ HSEC professionals embedded in contracts across the business (including Americas and New Zealand)		

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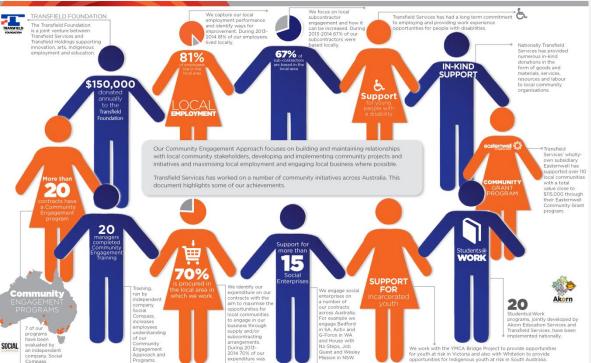
# Community engagement 2015 performance

Transfield Services' community engagement approach is well structured and allows us to deliver on both our social and operational responsibilities

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Our community engagement program is focused on:

- 1. Investing in local economies
- 2. Strengthening community relationships
- 3. Enabling Indigenous participation



Support for more than 15 social enterprises

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c.\$300k contributed annually through donations & sponsorships (excl. in kind donations)

81% of employees live local to operations

70% of procurement sourced local to operations

67% of sub-contractors based local to operations

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# Indigenous participation 2015 performance

Our Indigenous Participation Program operates under a Global Indigenous Framework

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Transfield Services has an "Elevated Reconciliation Action Plan" (RAP) and we are one of only twelve companies in Australia that have an "Elevated RAP"



- **Currently our Indigenous employment rate is 4.5%** compared to the national Indigenous employment rate of 1.7%
- 62% of contracts have either a contractual or in kind obligation to Indigenous participation
- Transfield Services has launched its third RAP with an Indigenous employment target of 6.5%

Transfield Services' Indigenous Advisory Board was founded in March 2006 as one the key initiatives of the Indigenous Participation Approach. The Advisory Board is comprised of 6 members of Australia's Indigenous community and 6 Transfield Services employees, including Managing Director and CEO, Graeme Hunt

# **Indigenous participation case study**

Transfield Services launches its third RAP

"I am impressed by the commitments made in this RAP, and the strong governance structure at all levels of the organisation"

Reconciliation Australia's CEO, Justin Mohamed

- Transfield Services' launched its third Reconciliation Action Plan (RAP) at Parliament House in Adelaide on 21 July 2015
- Our achievements include the establishment of 40 Indigenous Þ Participation Plans at contract level that provide the channel for meaningful local engagement and sustainable change which has led to results such as a 4.5% Indigenous employment rate well above the national average.
- 57% of our Indigenous employees were unemployed for longer Þ than 3 months prior to employment with Transfield Services

Pictured above: Managing Director and CEO, Graeme Hunt hosted government, business and Indigenous quests as Transfield Services unveiled a bus 'wrapped' in Indigenous artwork to commemorate the event.

- Transfield Services' third RAP targets increasing Indigenous employment to 6.5% by 2018; increasing procurement of Þ Indigenous subcontractors and suppliers to 2% in 2018 and 3% in 2020; establish an Indigenous Youth Council to inform Transfield Services on how best to engage Indigenous young people in our organisation; and, recruiting 10 Indigenous interns into Transfield Services
- 600 organisations in Australia have a RAP, of which only 12 organisations have reached elevated status. Transfield Services is in • the top 2% under this assessment





# Indigenous participation case study

### North Dakota – case study

 Transfield Services' Resources and Energy business provides maintenance, turnaround and construction services in North Dakota

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- A proportion of our work is undertaken in the Fort Berthold Indian Reservation. The Reservation is largely owned by Native Americans, either as individual allotments or communally by the tribe
- Transfield Services has partnered with 100% owned and operated Native Indian company, CCC Oilfield. The intent of the arrangement is to have the traditional owners of the land support the delivery of the services
- Due to the community rich environment in which we operate, we have a strong sense of responsibility to the community and actively support a number of initiatives which include women's outreach programs, local schools and local health care centres



# **Community engagement case study**

### Manus Province Malaria Alliance

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- Transfield Services along with the Manus Provincial Government is jointly funding the Manus Province Malaria Alliance (supported by the Gates Foundation)
- > Transfield Services was contacted by the Gates Foundation to roll out the execution of this program
- Malaria has serious health and economic implications for Manus with 126 cases per 1,000 people reported each year
- Treatment is also impacted by a black market for Malaria drugs (i.e. Malaria drugs stolen and replaced with Panadol) and exacerbated by the lack of accessibility to health care services
- Transfield Services, in conjunction with the Manus Province Malaria Alliance steering committee and the local community, is targeting the eradication of Malaria in Manus by 2030



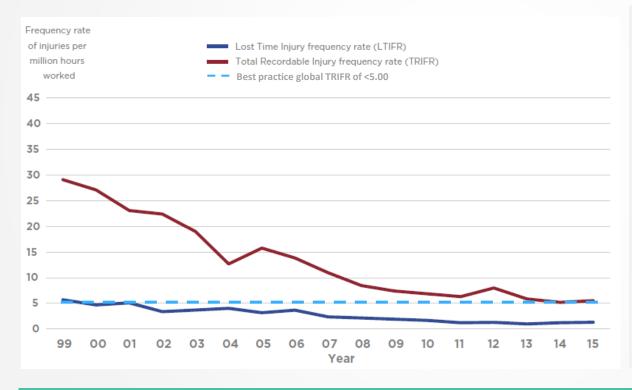






# Workplace Health & Safety 2015 Performance

# *Significant improvements in injury performance over the last 15 years will be consolidated in 2016 through a focus on positive WHS behaviours*



 The majority of the incidents in our business stemmed from manual handling tasks resulting in sprain and strain injuries

We are focused on:

- introducing more detailed fitness for duties assessments;
- additional return to work resources to better manage injuries;
- review of tasks through workplace inspections; and
- functional demand assessments to identify hot spots and areas where mechanical aids can be introduced

All employees are issued with a 'stop work card' and are authorised to stop work if they see any unsafe practice

NB: Incident data is preliminary, and is currently undergoing end of year review

# Social – WHS Risk Management

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_ ț	Health, Safety, Environm	ent and Community Committee
Board Oversight	Internal auditing processes: Operating S	Systems Audit, Operating Process Controls Audit
_ Q	External auditing processes: AS4801 co	ompliance audits, regulator audits, client audits
	S Management System 801 Accredited)	Senior management & leader led accountability
Неа	alth Safety and Environment Policy	Chief Executive & Service Line Executive
Estab anyti	olishes a key WHS objective of 'No injuries to anyone – me'	General Management
Ma	ndatory Safety Rules	Executive General Manager – Global Health,
	negotiable rules to protect employees and contractors high consequence hazards	Safety, Environment and Community
Glo	bal Standards – WHS	Executive Managers WHS – Region and Sector
	blish the principal risk controls and minimum standards anage WHS risks across the organisation	specific
Оре	erational work instructions	Network of 60+ WHS professionals embedded
	de operations-specific instructions on how to meet lobal standards	in contracts across the business (including Americas and NZ)

# **WHS Case Studies**

### CEO "Walk-around"

- The leader-led safety conversation program was introduced in early 2014 and encourages senior leaders in the business to demonstrate positive safety behaviours across the organisation
- A significant amount of time from Senior Management including CEO, Graeme Hunt has been dedicated to safety "walkarounds" and site visits
- The number of leader-led safety conversations has increased from 204 in 2014 to 4,352 in 2015

### Safety performance with QGC

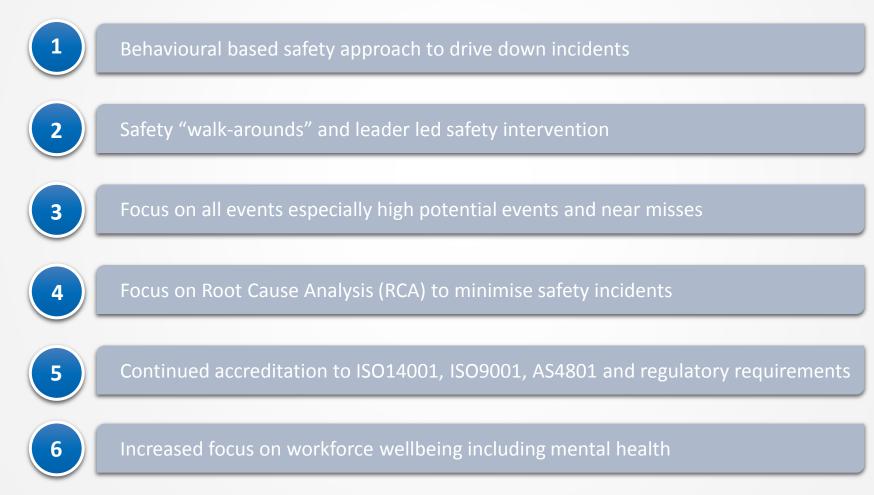
- The Transfield Services team delivering the Braemar Pipeline 2 (BP2) Project for QGC in the Surat Basin, achieved 365 days LTI and MTI free in December 2014
- This equates to 170,202 work hours and included 593 inductions
- The team, together with third party contractors, are constructing the BP2 to Gas Collection Header Interconnect project as part of QGC's landmark coal seam to liquefied natural gas QCLNG project

### Chile's safety milestone awarded

- The Transfield Services Chile based division, Inser Transfield Services, is a maintenance service provider to the country's major mining companies
- In December 2014, Inser Transfield Services celebrated two safety milestones alongside company client, Codelco, at two of its mining sites, these were:
  - Nine years without a lost-time accident at the Radomiro Tomic copper mine; and
  - Four years without a lost time injury at the Ministro Hales copper mine
- A ceremony was held by the Chilean National Health and Safety Services and Codelco to recognise this achievement



# Key areas of focus for WHS management in 2016



# Environment

"We ensure our business operations are managed and measured to drive sustainable business practices with minimal impact on the environment and surrounding communities"

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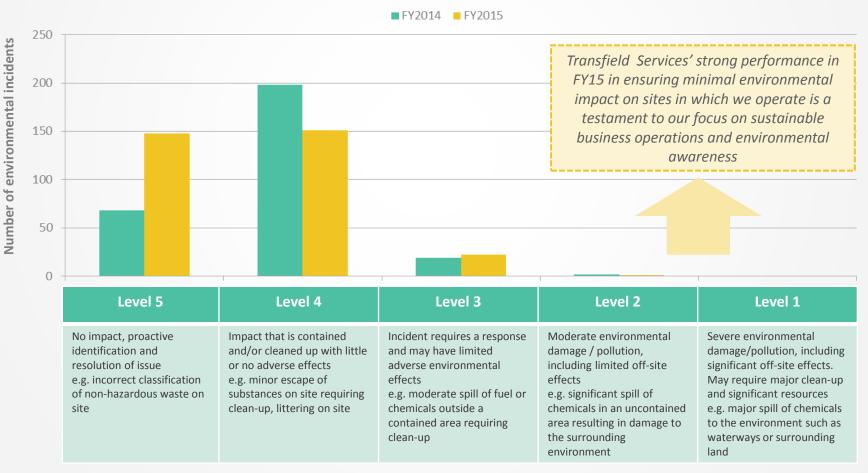
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# **2015 Environmental Performance**

Significant improvement in incident reporting culture

**Environmental incidents by severity** 



NB: Incident data is preliminary, and is currently undergoing end of year review



# **Environmental Risk Management**

ŧ	Health, Safety, Environment and Community Committee
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Board Oversight	Internal auditing processes: Operating Systems Audit, Operating Process Controls Audit
0	External auditing processes: ISO14001 compliance audits, regulator Audits, client audits

### Environmental Management System (ISO14001 Accredited)

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Health Safety and Environment Policy

Establishes objectives to minimise negative impact on the environment

### **Global Standards – Environment**

Establish minimum standards across Transfield Services operations in order to minimise environmental impacts (e.g. waste management, energy and greenhouse gas emissions, etc)

Operational work instructions and environmental management plans

Provides operational specific instructions on how to meet the global standards

### Senior management & leader led accountability



### **Environment Case Studies** Arrium / OneSteel

- > Transfield Services rail projects team were contracted to restore the railway line between Whyalla and Iron Knob
- Restoration allowed iron ore mined at Iron Knob to be efficiently transported to OneSteel's Whyalla site for processing or export
- The project required a broad range of environmental considerations including:
  - Flora and fauna conservation and clearance management;
  - Weed control;
  - Soil management;
  - Stormwater, erosion and sediment control; and
  - Heritage management
- In recognition of Transfield Services' performance, the Company was awarded the Environmental Contractor Initiative of the Year by the Arrium/OneSteel consortium

### *Allwater*

- In July 2014 Allwater became the first organisation to achieve ISO 50001: Energy Management Systems Compliance
- Allwater is a significant electricity, gas and fuel user and a growing energy producer through bio-gas production
- ISO50001 certification is evidence of the robust systems in place to understand energy consumption, improve energy
  efficiency and drive continuous improvement to reduce energy costs and greenhouse gas emissions



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Improved global focus on sustainability
Increased focus on environmental awareness and incident reporting
Reassess and map environmental risk profile across the business
Deview FNIC de europerations and continue to develop standardized to de to europert
Review EMS documentation and continue to develop standardised tools to support business operations
Roll-out of standardised environmental training package for key personnel
Review baseline sustainability reporting priorities with a focus on developing an external sustainability report for 2016

# **Our sustainability status**



Comprehensive framework in place

Strong forward momentum

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More potential to be unlocked

# Appendix

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## **Business unit focus**

### **DS&P** – Immigration Contract

### Background

- Transfield Services awarded A\$1.22bn 20 month garrison and welfare services contract for Australian Department of Immigration and Border Protection in Nauru and Manus in February 2014
- Mobilised quickly in complex circumstances and delivered well against the contract

#### **TSE expects Revenue and EBITDA contribution to decline**

- Contract due for renewal in October 2015
- Second generation outsourcing expected to be at lower margins and declining volumes over time

#### **Current status**

- Tender for renewal lodged in April 2015
- Contract award decision known by October 2015
- Strong history of performance on a broad array of Government contracts including Defence, Immigration, Health & Transport
- Transfield Services publically acknowledged by Government for performance to date

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### Leveraged work in Defence

#### **Opportunity**

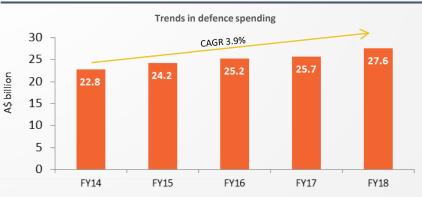
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- In 2014-2015 the Australian Government is forecast to spend A\$6.2bn on sustainment and maintenance in Defence
- Over the next 3 years, \$50bn is forecast to be spent on defence, c.40% of which will be maintenance related
- Construction expenditure expected to be greater than A\$2 billion in 2016.

#### **TSE well positioned**

- Strong Commonwealth Government track record
  - Operated defence bases for over 25 years
  - One of largest defence O&M contractors in Australia
  - Regarded as a high quality partner, particularly in sensitive situations (e.g. Immigration, Insulation Safety Program)
- Revised footprint means we are well positioned to win significant portion of future O&M work
- Can now target construction projects up to \$50m per program

#### **Potential upside**



Source: LEK, Australian Government, Defence Materiel Organisation.

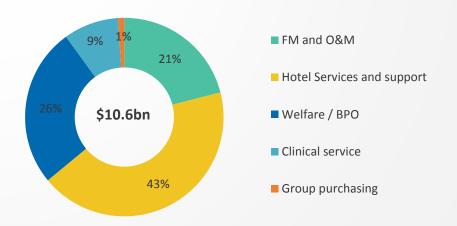
### New service line – Care & Welfare Health case study

### **The Opportunity**

- Health sector in Australia represents the most significant spend for the public sector and employs over 20% of the working population, directly and indirectly
- The FM / Operations & Maintenance ('O&M') outsourced industry is growing as hospitals shift from in-house delivery models to outsourcing
- Currently less than 25% of services are being outsourced, with little integrated outsourcing
- New facilities are being constructed (some under PPP arrangements) and many upgrades are being funded by Government
- More private hospital providers are coming into the market and expanding their services into emergency and general health, alongside their traditional streams of elective surgeries
- These services are non-discretionary and opportunities have been identified by Transfield Services

- ~1,350 hospitals across Australia approx. 68% public and 32% private
- > Appetite for outsourcing is increasing
- c.90,000 hospital beds and 200,000 250,000 aged care places
- > A low percentage of integrated services are outsourced

### Total value of services to the Health sector





### NBN & UFB rollout in Australia and NZ

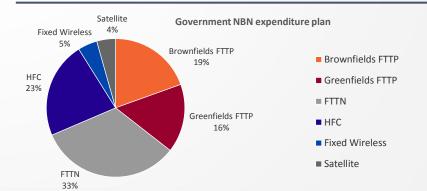
#### Opportunity

- Further NBN fibre build areas to be released with rollout expected to continue up to 2021
- Rollout of c.\$46bn in fibre across Australia and NZ
- Australian roll out static whilst design phase is realigned for faster delivery program (expected to pick up in CY2016)
- O&M roles likely post-roll out construction phase, Transfield Services well positioned to perform work
- By 2018/19, share of contractor performed maintenance work forecast to reach 90%, versus c.74% currently

### **TSE well positioned**

- One of three preferred suppliers to NBN; expect to win future work once all regions allocated (design work ongoing)
- Currently delivering c.25% of NBN delivery across VIC and NSW and looking for expansion opportunities
- In New Zealand, one of leading providers of telecommunication and IP design and build services, including project management and maintenance

#### **Potential upside**



Forecast Australian market growth (FY13-18 CAGR)

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Opportunity

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• Leader in provision of outsourced FM and maintenance services with existing Government contracts at federal and state level

Social / Property outsourcing

• Government funding constraints facilitate further Government

increase in scope of outsourced services

CAGR through 2018 from c.\$5.7bn in 2014

outsourcing as means to recycle capital, reduce costs, leading to

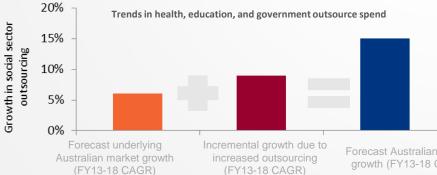
Outsourcing in sector forecast to grow at a 9% CAGR through 2018

Health and Education outsourced services to grow organically at c.6.4%

- Currently maintain over 65,000 public housing assets for NSW ٠ Government and clean 1.400 NSW Schools
- First generation outsourcing core skills (e.g. Sydney ferries) •

### **Potential upside**

Source: LEX.



Source: ANZ Utilities and Infrastructure - Market Update March 2014., NBN Strategic Review document.

Incremental growth due to (FY13-18 CAGR)



# Business unit focus – conť d

### CSG & LNG

#### Opportunity

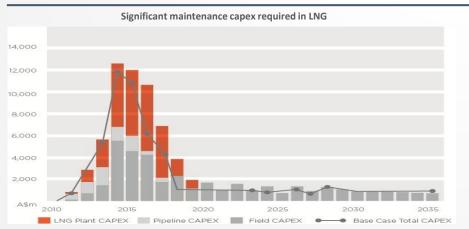
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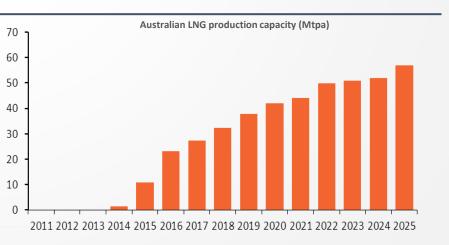
- In excess of \$150bn of LNG projects driving growth in Australian oil & gas sector
- Australia expected to be largest LNG exporter by 2022 due to large, untapped unconventional gas reserves
- Three QLD CSG projects expected to increase gas demand 2-3 fold on east coast within 18 months (1 ramping up and 2 transitioning from construction to
  operations in CY2015)
- Significant number of onshore and offshore LNG projects such as Inpex, Shell Prelude and Chevron/Wheatstone being pursued

#### **TSE well positioned**

- Established relationships with primary onshore operators of CSG projects such as BG, Santos, and Arrow
- CSG to LNG moving from construction to production significant opportunity to enhance productivity for clients
- Highly skilled well-servicing workforce in Australia with dominant market share (c.50%) and only provider linking drilling operations with infield maintenance services to deliver integrated product
- · Renewed Santos CMS contract and maintaining solid drilling activity in difficult market (vis-a-vis our peers)
- Strong onshore and offshore capability and existing client relationships already working for Conoco, Chevron , Origin, Woodside and Shell

#### **Potential upside**





Source: Wood Mackenzie, EnergySkills Queensland report, Transfield Services analysis.



# Business unit focus – conť d

### Privatisations, PPPs and asset sales

#### **Opportunity**

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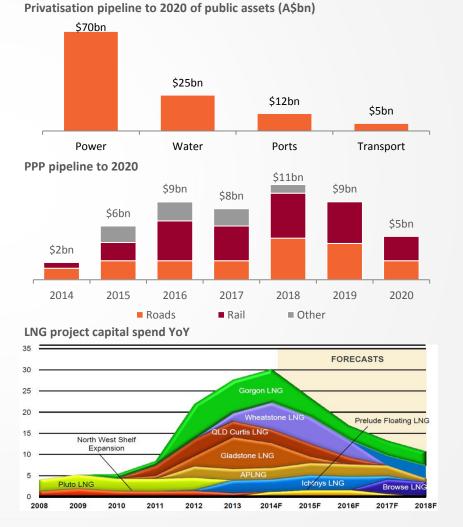
- Government privatisations provide further outsourcing opportunities for assets to extract efficiencies and fund new investment
- c.A\$112bn of state-owned infrastructure assets could come to market by 2020\*
- Primarily electricity assets; other significant privatisations in water, ports and toll roads
- Assets not earmarked for privatisation likely to be "sweated" resulting in higher brownfield maintenance spend
- ~\$50bn in PPP projects to commence by 2020
- Flow of social infrastructure projects including new and upgraded hospitals, schools and correctional facilities
- Forecast capital expenditure >\$200bn to be spent by 2020 on LNG projects - A\$60bn to be recycled through potential asset disposals in LNG sector
- "Natural owners" will acquire large infrastructure assets through privatisations effective O&M services will be critical

#### **TSE well positioned**

- New asset owners (financial buyers) will need operational expertise to manage and maintain assets
- Leading outsource provider with existing federal and state Government contracts
- Leading O&M service provider in roads and strong tolls and tunnels PPP experience with solid electrical services credentials
- Strong energy sector track record and ability to deliver integrated service offering

\* c.\$60bn relates to QLD assets, asset sale outcome to be determined.

### **Potential upside**



Source: ANZ Utilities and Infrastructure – Market Update 2014, Transfield Services internal analysis.

# Business unit focus – conť d

### 7)

### US recovery

### Opportunity

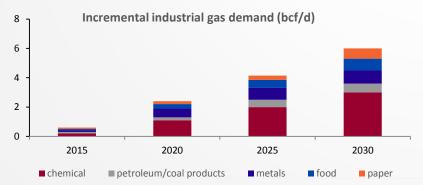
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- US Energy industry making significant infrastructure investments to support refining markets. Lower cost US refiners have competitive advantage and well positioned to capture market share
- US supersedes Saudi Arabia as largest oil and natural gas liquid producer globally
- Increasing instances of PPPs (over \$22bn PPP opportunities in US roads)

### **TSE well positioned**

- Refresh of Americas management, remediation of underperforming contracts and business development pipeline refreshed
- TSE now has platform to target growth in the sector
- Expected to be sustainable platform for growth with 10% of Group EBITDA to come from the US by FY18

### **Potential upside**



#### Source: Energy Institute of Americas; American Chemistry Council; BHP Billiton analysis, BMI

### **Operational efficiencies**

#### Opportunity

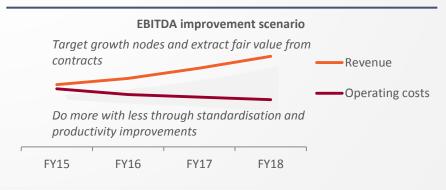
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- EBITDA margin improvement across contract book through structured interventions, lean operations, approach to cost efficiencies, contract optimisation and business improvement
- Targeting a 200 basis point EBITDA margin improvement c.\$75M-\$100M over two years
- Reduction of \$1.3bn current procurement spend being targeted

### **TSE well positioned**

- Cost out programs delivered with continued focus on efficiency
- Harvesting benefits from implementation of operating model
  - Site finance and administration rationalisation ongoing
- Portfolio optimisation continues
- Restructure of operating model enhances ability to target greater share of wallet, WIH leveraged work targets by contract

#### **Potential upside**



Note: Chart above for illustrative purposes only.

# Discussion

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TRANSFILL