

7 January 2016

# Freelancer Limited

2016 Citi Internet, Media & Telecommunications Conference, Las Vegas

Christopher Koch

**Deputy Chief Financial Officer** 



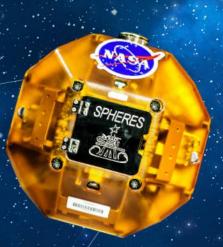




# IN 2016 NASA AND FREELANCER ARE TEAMING UP TO BUILD A ROBOTIC ASTRONAUT

NASA is recruiting a team of freelancers from Freelancer.com to design the robotic arm for a next generation free flying robot to replace the SPHERES autonomous free-flying robot on the ISS







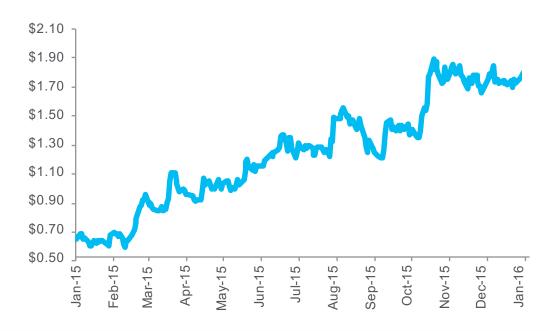


## Freelancer Limited (ASX: FLN)

### Key market statistics

ASX code	FLN
Listing price (15 November 2013)	A\$0.50
Share price (5 January 2016)	A\$1.80
Market capitalisation (5 January 2016)	A\$823 million

### Share Price Chart

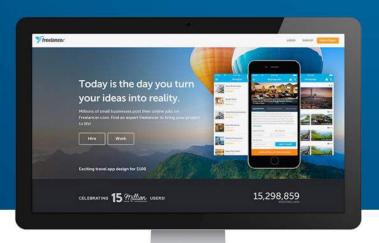






# Freelancer owns Escrow.com

# The world's #1 company for secure online payments





### Freelancer.com

#1 Online Services Marketplace
Over **US\$2.9 billion** in projects posted

### Escrow.com

#1 for Secure Online Payments
Over **US\$2.7 billion** in secured transactions

Freelancer Limited

# **COMPANY OVERVIEW**

# Freelancer.com is changing the global dynamics in the marketplace for people

"160 million jobs, or about 11% of the projected 1.46 billion services jobs worldwide, could in theory be carried out remotely, barring any constraints in supply" \*

We help small businesses, startups and entrepreneurs turn that spark of an idea into reality.



Design of a digital counting wristband for \$220

We are changing lives in the developing world by providing opportunity and income.





After two years I've been doing really well on Freelancer.com. The earnings are very good and now I have a lot of respect among my friends and family members. Thanks Freelancer for everything!

#### Shahzaib S.

Graphic Designer Karachi, Pakistan

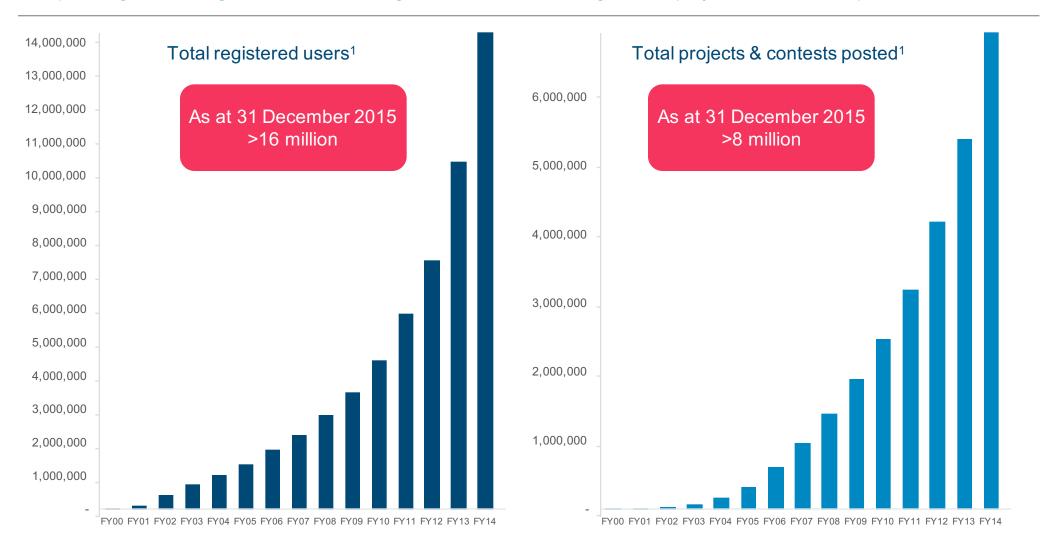


4.9 / 5.0 rating, 67 reviews



# Outstanding track record of marketplace growth (demand)

Exceptional growth in registered users, and significant acceleration of growth in projects and contests posted

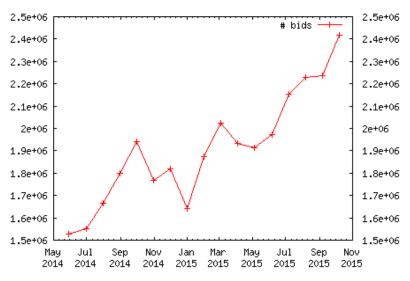


<sup>1.</sup> Number of user accounts, and projects/contests posted in the Freelancer marketplace as at 30 June 2015. User, project and contest data includes all users and projects from acquired marketplaces. Prior to 2009, all data is from acquired marketplaces.

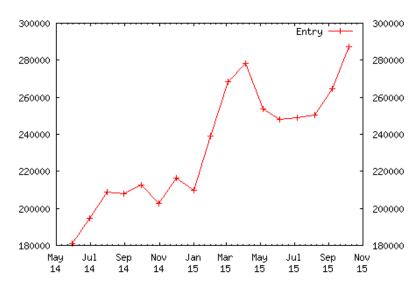


# Liquidity: 60% of projects get a bid within 60 seconds (supply)

### Number of bids on projects



#### **Number of entries in contests**



### **Actual completed projects**



**3D House Render** beehive3dworks \$200.00



alki71

\$500.00



### **Actual contest entries**



Design a Mobile Application
arakelian \$500.00



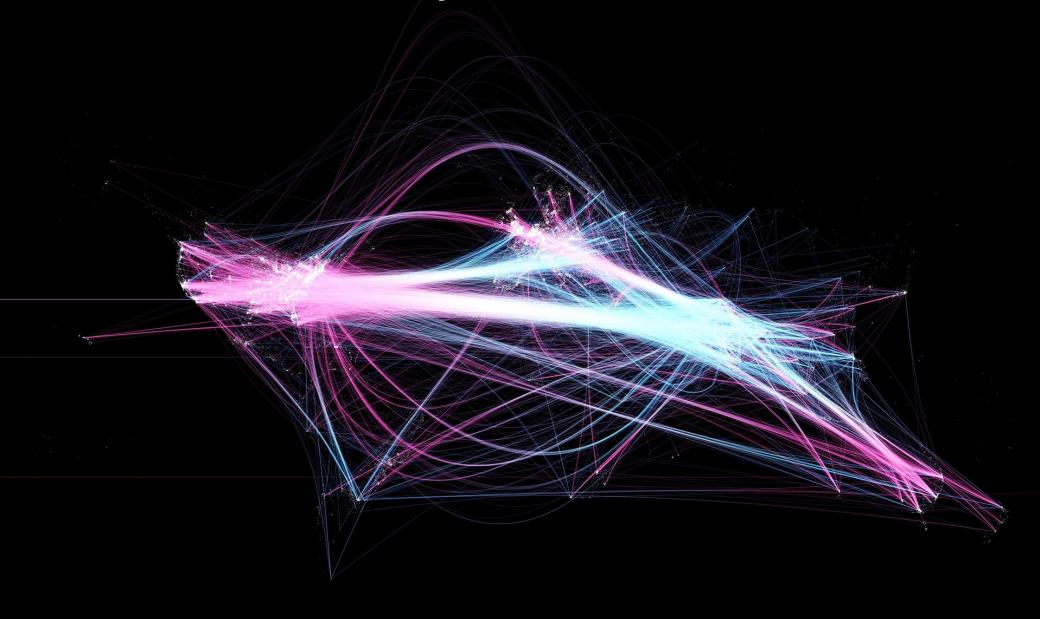
Lion roaring in water colour xunedaryl \$100.00



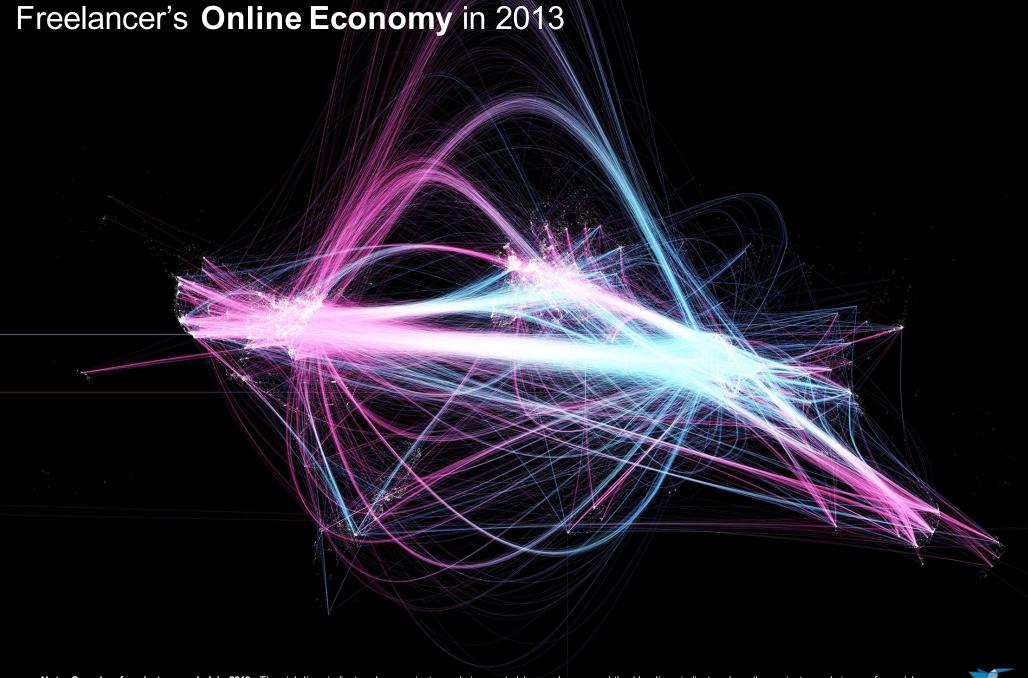




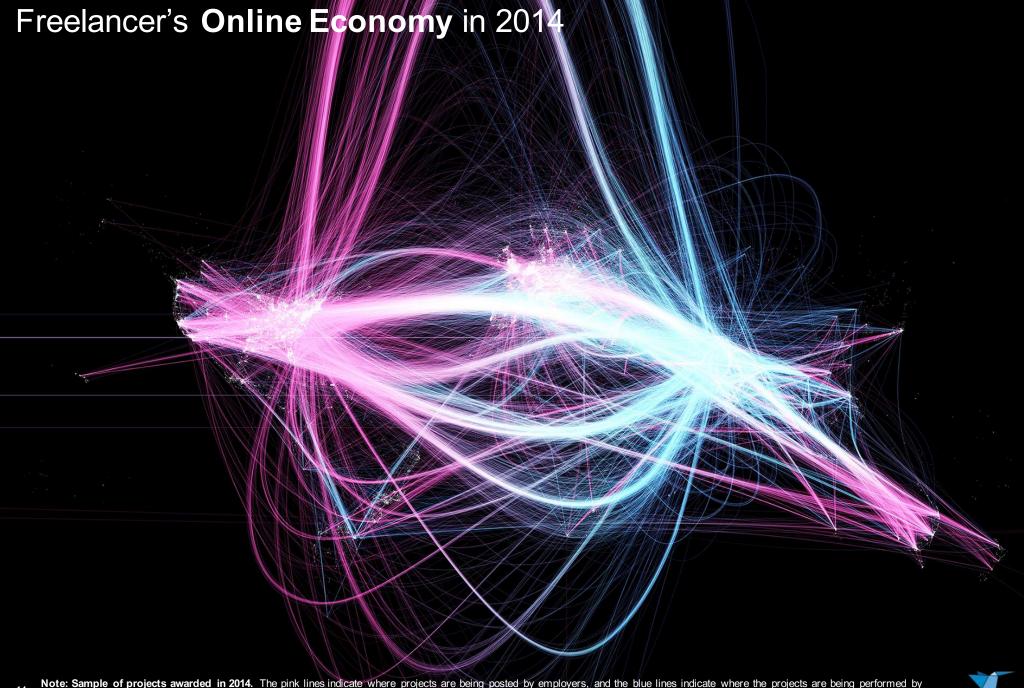
# Freelancer's **Online Economy** in 2012



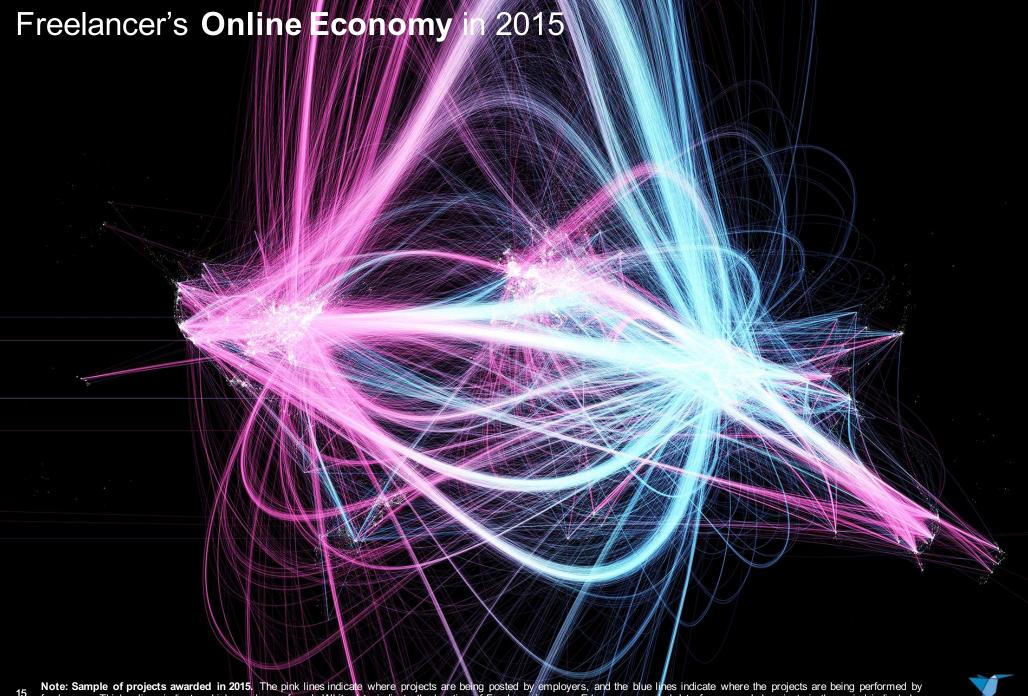










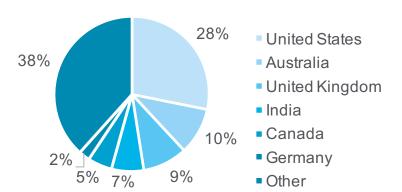




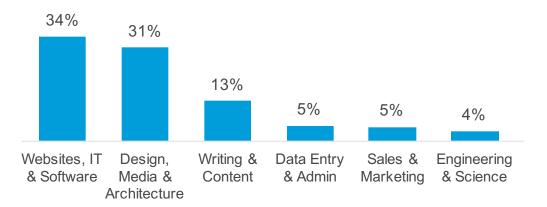
## Marketplace dynamics

"Every job, every country, every language, every currency, at any time"

### Top country sources for completed projects in 2015<sup>1</sup>

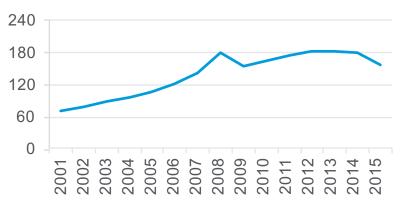


### Top completed project categories by volume in 2015<sup>2</sup>



- c.900 job categories as diverse as Aerospace Engineering, Biotechnology, Sales, Manufacturing, Mechanical Engineering, etc.
- c.100 categories of local jobs launched in 2015
- Complexity & sophistication growing year by year
- Average completed project US\$156 in 2015<sup>3</sup>

### Average Completed Project Value (US\$)<sup>3</sup>



- 1. Based on the number of completed projects that were posted in 2015.
- 2. Based on the value of project payments for projects that were posted in 2015.
- . Value is better described as "average completed budget value" as over payments are not included in this calculation and this figure is an under estimate of true average project value.



# Global, multicurrency, multilingual

### **44 Regional Websites**

#### **North America Asia Pacific** Europe 38 United Kingdom Mastralia United States European Union New Zealand Canada France Hong Kong Jamaica Bangladesh Germany Greece **Latin America** Indonesia Portugal Argentina Spain Japan Brazil Czech Republic Malaysia - Chile Sweden Pakistan Colombia Iceland **Phillipines** Ecuador P.R. China Italy Mexico Netherlands Singapore Peru Turkey Thailand Uruguay Poland South Korea Africa Romania South Africa Russia Ukraine Norway

### 34 Supported Languages

Languages

Afrikaans	日本語
Bahasa Indonesia	한국어
Bahasa Malaysia	Norsk-Bokmål
বাংলা	Nederlands
Català	Polskia
Čeština	Português
Dansk	Română
Deutsch	русский язы
ελληνικά	Shqip
English	Slovene
Español	Svenska
Suomi	Kiswahili
Filipino	Thai
Français	Türkçe
हिन्द	Tiếng Việt
Magyar	українська мова
Italiano	中文(简体)

### **20 Supported Currencies**

USD	CLP	NZD
AUD	JMD	PHP
CAD	IDR	PLN
EUR	MXN	SGD
GBP	SEK	BRL
HKD	JPY	ZAR
INR	MYR	

Currencies

# 24x7x365 Multilingual Support Team



### Revenue model

Freelancer's revenue is driven by users posting jobs – as a project (outsourcing) or a contest (crowdsourcing)

- For employers it's free to post a project, free to review bids, free to talk and review samples
  - -3% project commissions paid by employers when a project is awarded and accepted
- For freelancers it's free to view projects posted, free to bid on projects, free to talk to employers and provide samples of work
  - 10% project commissions paid by freelancers when a project is awarded and accepted
- Membership plans range from US\$0.99 to US\$199.95 a month, and provide additional features and benefits



 Other value added services include project upgrades, crowdsourcing contests and upgrades, bid upgrades, transaction fees, certification fees and advertising



Freelancer Limited

# **INDUSTRY DRIVERS**

# The other 55% of the world's population are about to join

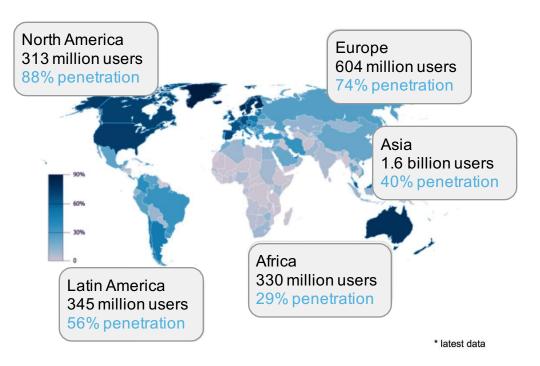
the Internet.



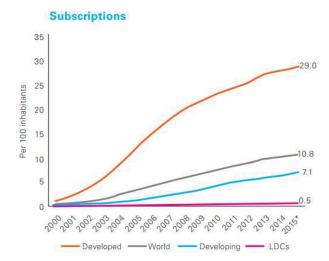
### It's 2016

### The other four billion are connecting at a tremendous pace

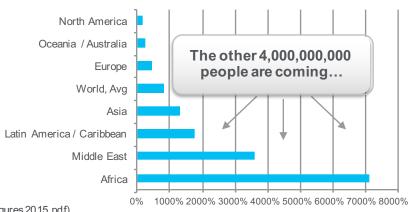
World population<sup>1</sup>: **7,259,902,243** Number on the Internet: **3,366,261,156** (46.4%)



### Internet Users by Development Level 2005-2015E<sup>2</sup>



### Worldwide Internet Growth 2000-151





<sup>1.</sup> Source: Internet World Stats (Jan 2016)

<sup>2.</sup> International Telecommunications Union (https://www.itu.int/en/ITU-D/Statistics/Documents/facts/ICTFactsFigures 2015.pdf)

### Developing world self-educating to raise socio-economic status

### The wealth of human knowledge is available online

• Five billion people live on \$10 a day or less



- The first thing they are looking to do online is raise their socio-economic status
- But it's never been easier to learn a trade
  - The wealth of human knowledge is available online
  - A revolution is also occurring in online education: Coursera, Udacity, Khan Academy, edX

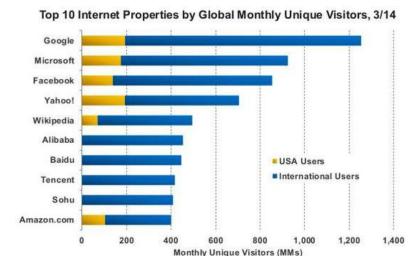






- The other 4 billion are rapidly self educating
- \$10 per day to \$10 an hour+
- Source: comScore Global, 8/11.
- 2. Source: International Telecommunications Union, ICT Facts and Figures 2013; CNNIC, 31 December 2012.

### 86% of users of top 10 US sites are already foreign<sup>1</sup>



### Twice as many Chinese on the Internet as Americans<sup>2</sup>

Rank	Country	2008-2012 Internet User Adds (MMs)	2012 Internet Users (MMs)	Y/Y Growth	Population Penetration
1	China	264	564	10%	42%
2	India	88	137	26	11
3	Indonesia	39	55	58	23
4	Iran	35	42	205	55
5	Russia	33	70	6	49
6	Nigeria	31	48	15	30
7	Philippines	28	34	32	35
8	Brazil	27	88	6	45
9	Mexico	19	42	9	37
10	USA	18	244	3	78
11	Argentina	17	28	57	68
12	Egypt	17	30	11	38
13	Colombia	14	25	39	54
14	Turkey	13	35	17	47
15	Vietnam	12	31	7	35
	Top 15	654	1,473	15%	34%
	World	902	2,406	8%	34%

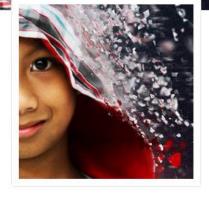








# NEED AN AWESOME DESIGN? HIRE ME.



@firethreedesigns











Member since October, 2010

1 Recommendations

### Crame Velasquez

Setting your brand on fire!

I'm first and foremost a follower of Jesus, a son, a husband, a father, and a graphic

I've been providing services here in Freelancer since 2010 and it was here that I met great clients who kept on getting back to me. Some of them even hired me to be a regular employee even though we are not living in the same side of the world. I guess they love my work.

If you need an awesome design for your logo, website, mobile and web app, infographic, brochure, flyer, business cards, etc., I'm more than happy to work with you.

Read more

Hire Me

\$ 25 USD/hr

75 Reviews

\$ 7.4

Jobs Completed

100% On Budget

98% On Time

Repeat Hire Rate









## Software is eating the world

"We are in the middle of a dramatic and broad technological and economic shift in which software companies are poised to take over large swathes of the economy"

- Every industry is being disrupted rapidly, and becoming dominated by software companies
- White collar job functions are all headed to software, and moving into the cloud









### **Advertising**







Software

### **Telecommunications**



Physical



Software

1. Marc Andreessen, Wall Street Journal, Why Software is Eating the World, 20 August 2011.



# The world is repeating itself 20 years later





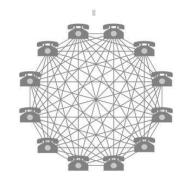






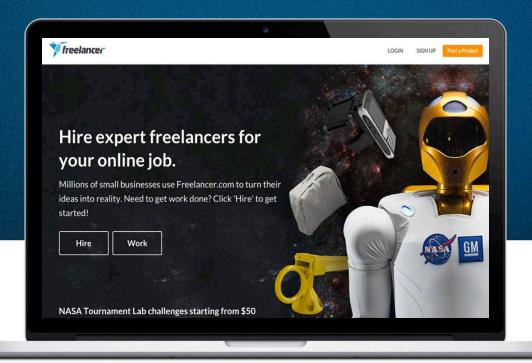


**PRODUCTS** 

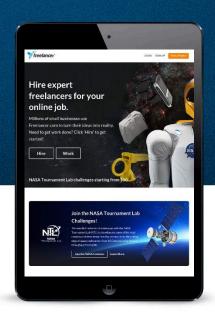


**SERVICES** 

# BEAUTIFUL PRODUCT









Yggdrasil full color tattoo

satherghoees1

\$50.00



Create Print and Packaging Designs for Hazelnut chocolate spreads

midget \$1,000.00



Design a Logo for Safe Harbor Finance & Insurance

gustavosaffo

\$50.00



Design Sublimation Shirt for our



I need some Graphic Design for chosing color for studio design

Sahir75 \$300.00



Design me a Product for the Next Evolution in Smoke Alarm Design

xolas \$490.00



Design a Box for my Skin Care product

mediatenerife

\$200.00



Hot labels

madlabcreative £1

£100.00



Architectural design and 3d renders of Hotels and Shopping Center

headplate \$53



Design a Logo for a Nightclub Event

Prints

\$147.00



Identity Logo for Kuenchenfinder.ch

kimuchan

han \$150.00





Design a Website Mockup for a stylish bespoke fashion brand

succinct \$500.00



Logo and full company identity package for supertaxi

Habitus \$490.00





Create Print and Packaging Designs for Eliquid Bottle & Label

HallidayBooks \$150.00



Create a packaging design and label for fruit company

madartboard \$120.00



Do some 3D Modelling for an office refurbishment for a dynamic small non-profit

lauraburlea \$312.00



New Book Cover for Ecosynomics: The Science of Abundance!

F5DesignStudio

\$200.00



Album Tango Electronic



### DESIGN A FLYER AND WINNER GETS ONGOING WORK

LuisEduarte \$300.00



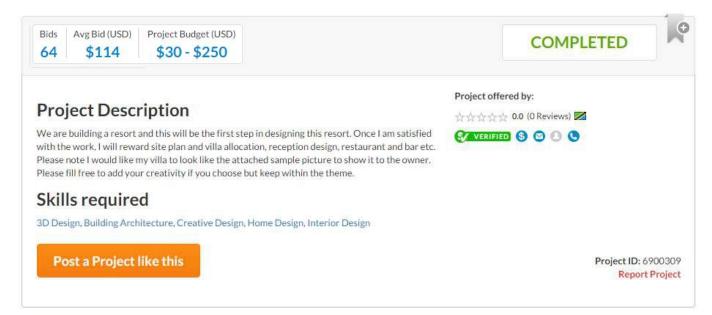
Design a Brochure for Car Wash

jauger78

\$100.00



# 3D Rendering of a Villa from 2D Floor Plan for \$100









## Website for Startup Conference for €350

Avg Bid (EUR) Bids

Project Budget (EUR)

42 €626 €250 - €750

### **Project Description**

We need a teaser site created for our conference where we will have a video running in the background. The sound will be disabled but the website visitor should be able to enable the sound as well. We will need call to actions to either sign up to the waiting list which will be connected to our Mailchimp or to buy tickets. We use Tito (ti.to) for our ticket sales.

We have branding guidelines that you can follow for the design and we will share that with suitable candidates. You can look at our current site to have an idea of the branding,

Current site: http://www.arctic15.com/

This teaser site that we need now will not include as much, this is just for you to have an idea of the branding guidelines.

Deadline: November 6th

Please place your bid as accurately as possible and let me know what questions you have for me in the proposal. Please include one or two websites which you have created that have explicit call to actions and concentrate on conversion.

### Skills required

Graphic Design, HTML, PHP, Website Design

Post a Project like this



About the employer:

\*\* \* \* \* \* 5.0 (1 Review)

S/ VERIFIED (\$ 🖾 🚨









Project ID: 8749803 Report Project



playin.xyz



# **ARCTIC15**

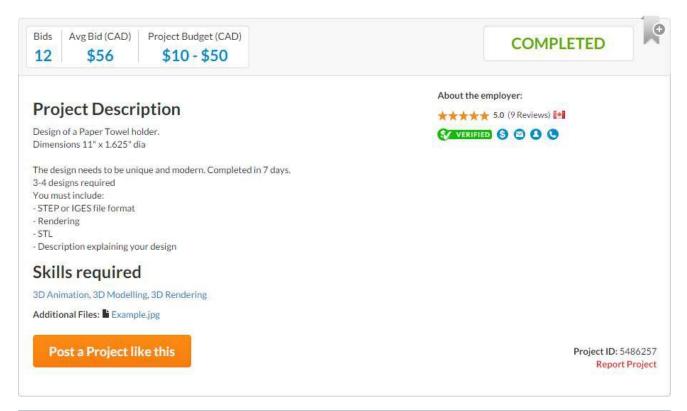
2ND-3RD OF JUNE 2016 HELSINKI, FINLAND

**GET YOUR TICKETS** 

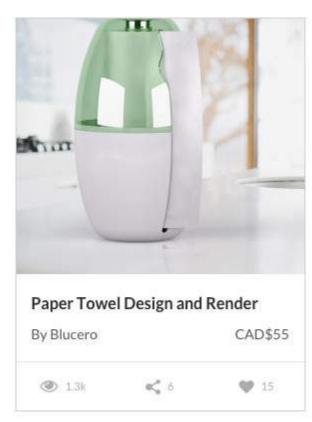
SUBSCRIBE

FIND THE ONE: INVESTOR, STARTUP, MEDIA, CORPORATE, EMPLOYEE, FRIEND.

# Paper Towel Design and Render for CAD \$55

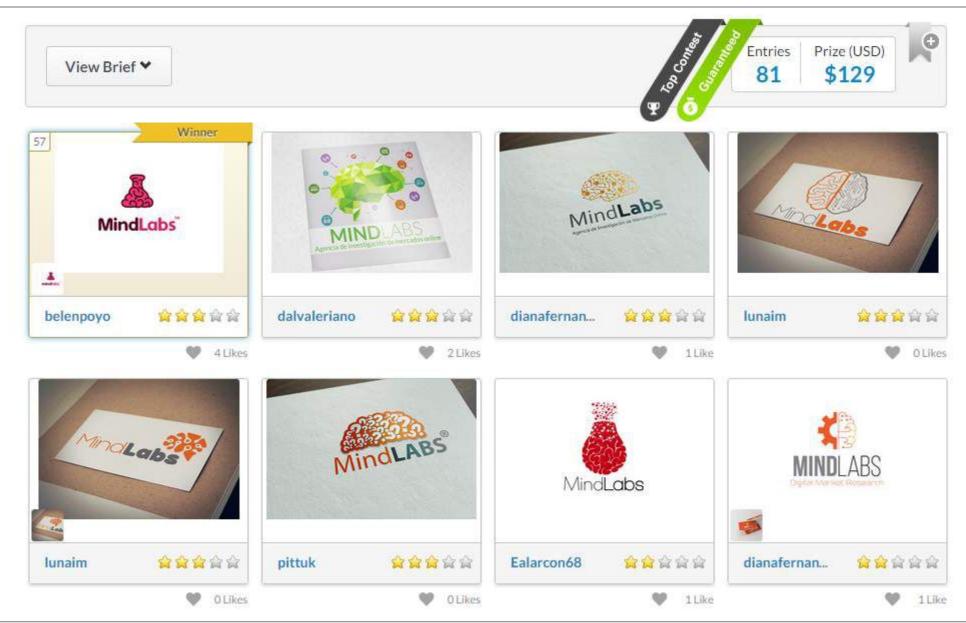






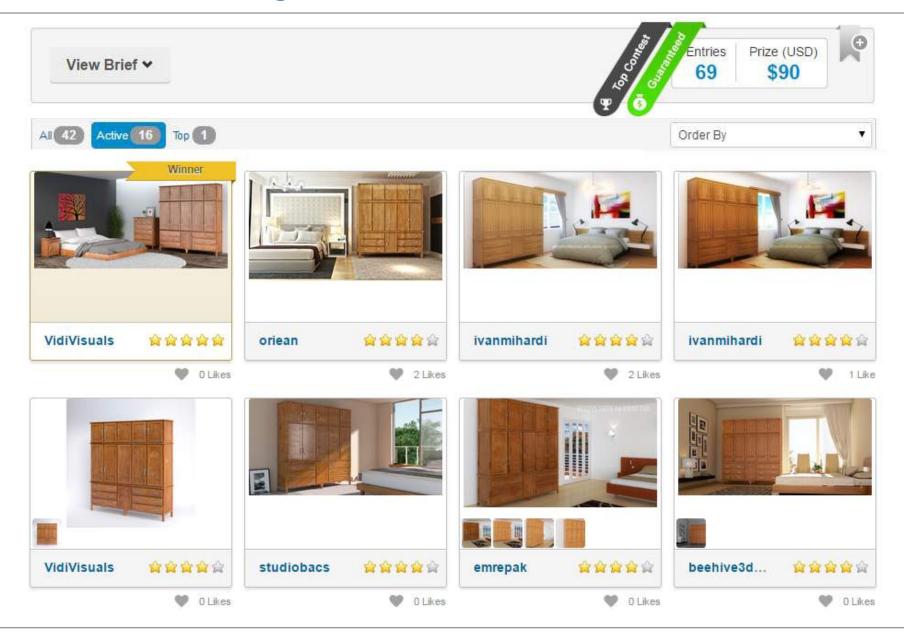


# Logo design for a consulting firm for \$129



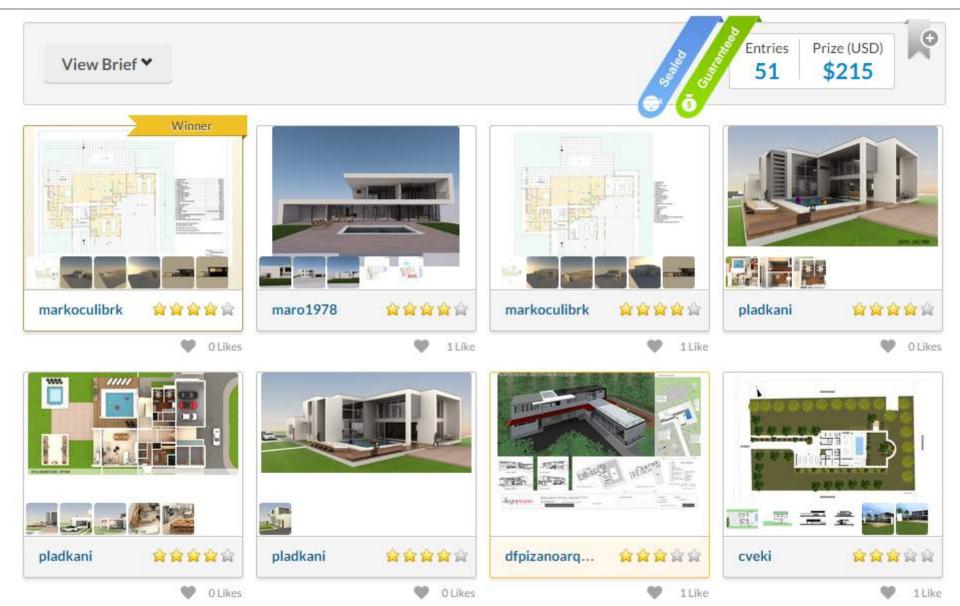


# **Ambient 3D Modelling of a Wardrobe for \$90**





# Design a contemporary (Bauhaus style) home for \$215



# Floor plans & rendering for \$215





Enterance lobby	15.35 m2
2. Living room:	43.70 m2
3. Kitchen + Dining room	48.37 m2
4 Staircase	9.36 m2
5. Housekeeping room	2.25 m2
<ol> <li>Loundry and ironing room</li> </ol>	8.35 m2
7. Guest tollet-WC	1.96 m2
8. Storage room	4.48 m2
Guest matter bedroom	20.65 m2
10. Guest master bathroom	11.95 m2
11. Guest walk in closet	5.30 m2
12. Office room 1	8 90 m2
13. Office room 2	8.90 m2
14. Server room with a small kitchen	15.56 m2
15. WC	3.10 m2
16. Play room/Party room	23.24 m2
17. Savining pool	32 00 m2
18 Garage 1	34.32 m2
19 Garage 2	50 64 m2
20 Place for bicycles	5.31m2 area included in garage 2
21. Waste	3.68 m2
22. Place for the gardening furniture and gardening tools	13.35 m2
23 House conneition room	4.57 m2
24. Covered proch:	40.38 m2
25. Covered area for dry get in/ get out of the car	51.77 m2 + 41.90 m2

Ground floor rooms total net area 235 99m2 Ground floor hallways 14.02 m2

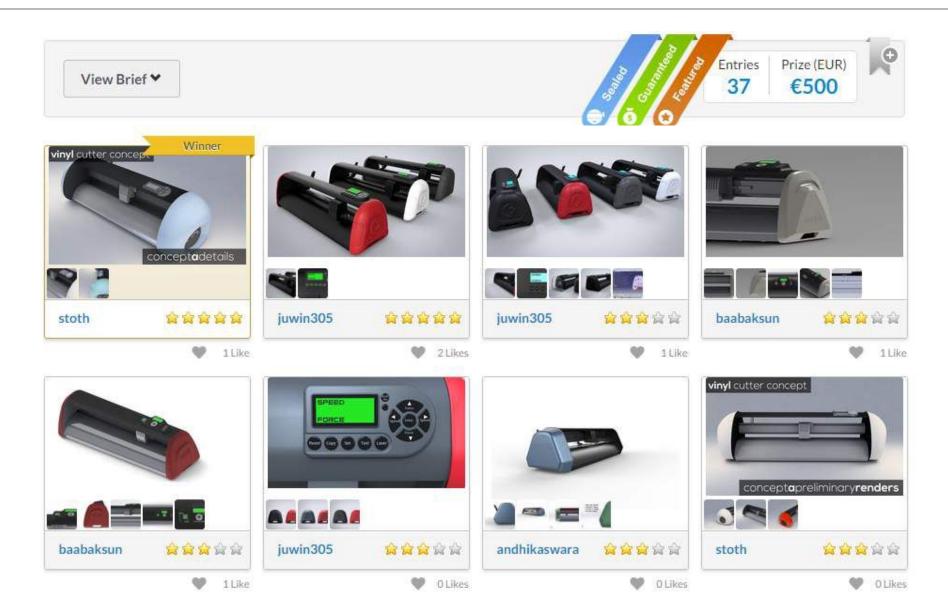
Ground foor total living area 250.01 m2

Ground floor total living gross area 288 22 m2

Ground floor total area. ( covered porch and covered area for cars not included ) 402.13 m2

Contemporary house
Dresting fishin
Staggered floor

#### Industrial Design of a Vinyl Cutter for €500



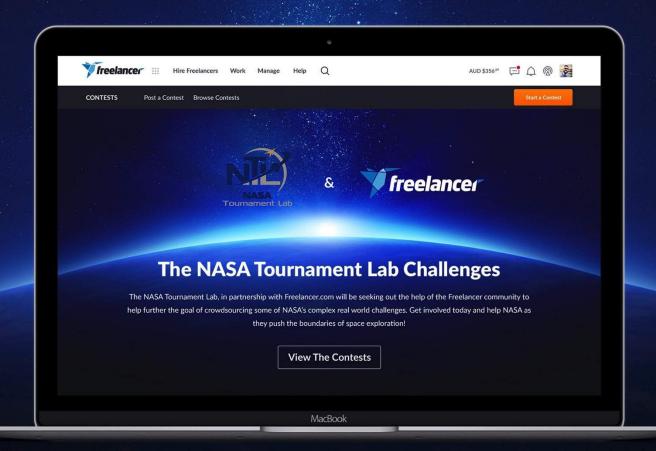






# NASA partners with Freelancer

Crowdsourcing solutions to complex problems faced by the astronauts on the International Space Station



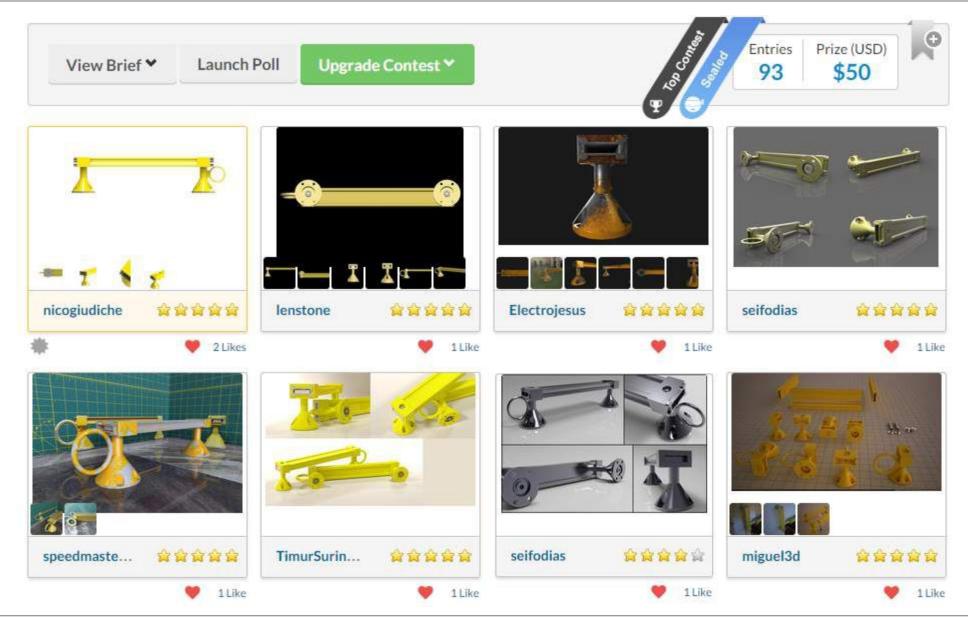
# 3D model of flashlight for NASA: \$50 To be used by robotic astronaut on the International Space Station







#### 3D Model of a Handrail for an EVA Spacewalk for NASA for \$50

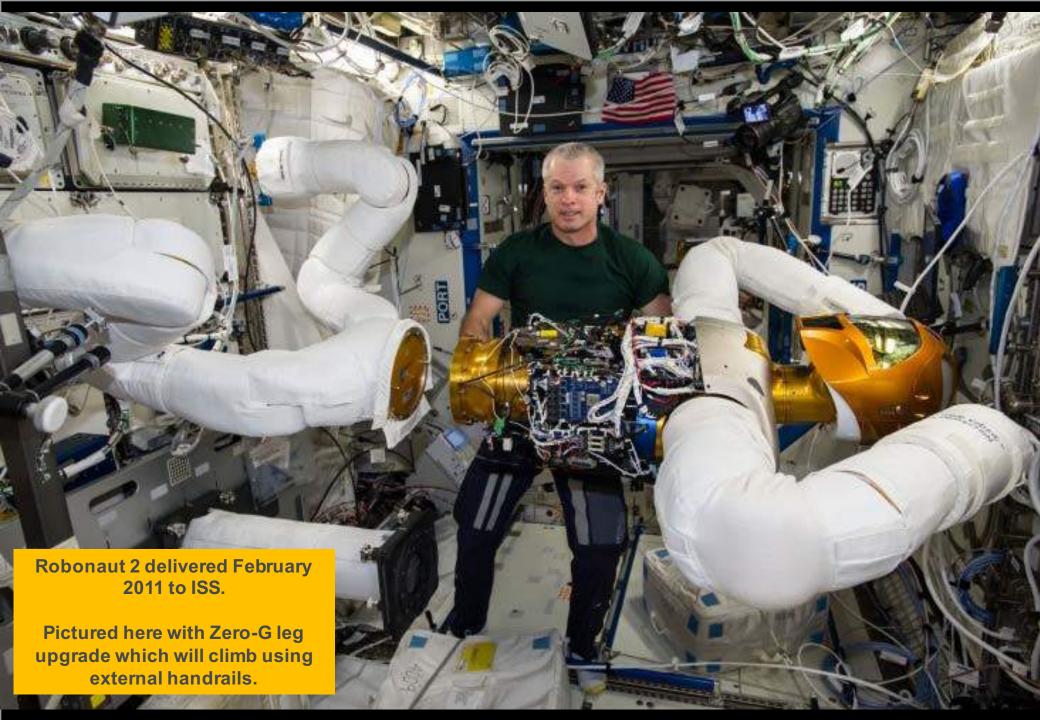


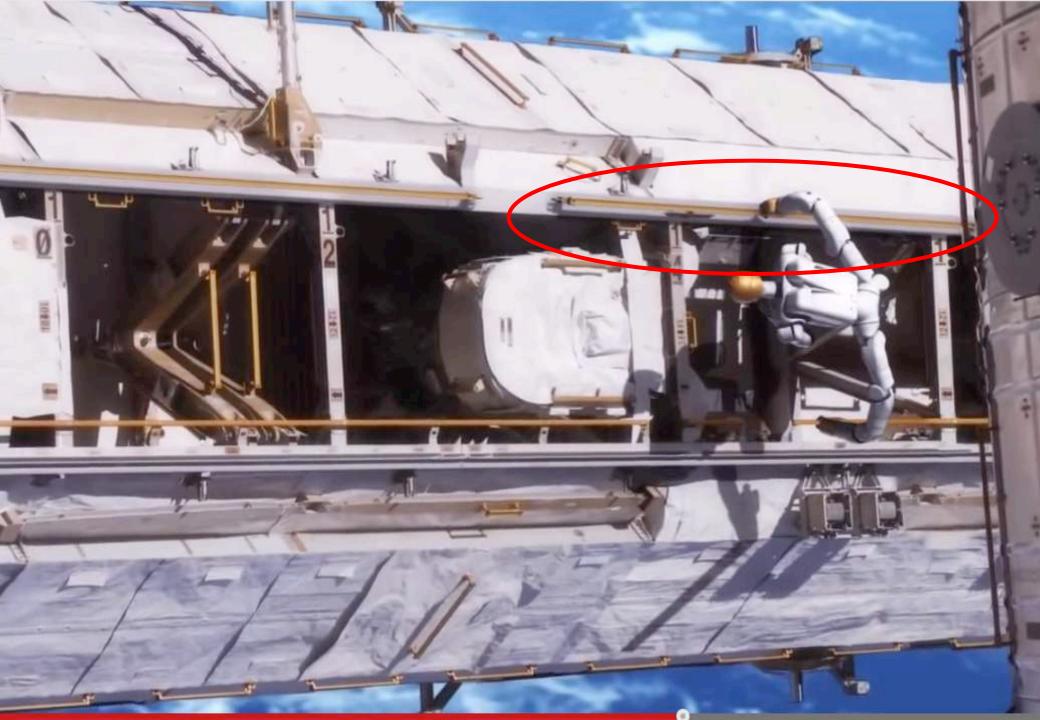




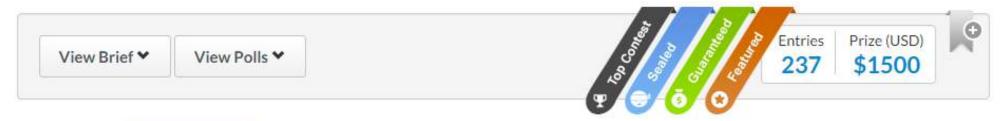








#### NASA Challenge: Astronaut Smartwatch App Interface Design





















8 Likes

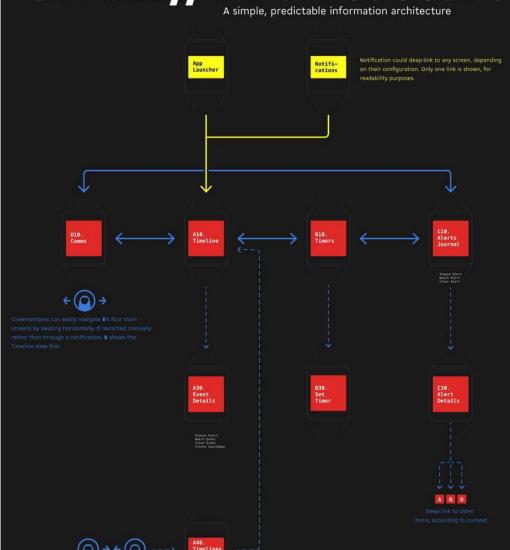








# **START//** Architecture





A40// Timelines Overview

Specialist <No activity>











Logo \$150



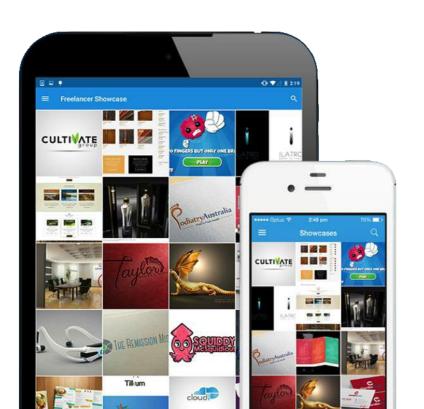


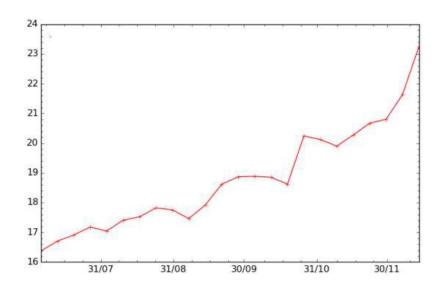


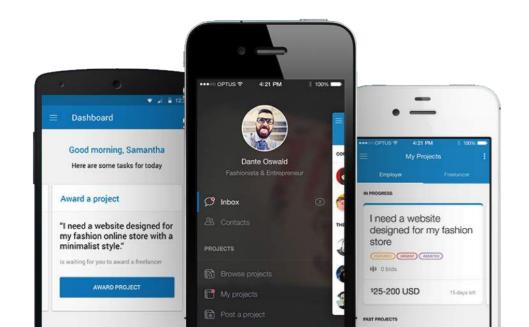


**3D Model \$50** 

# 23% of users now touch a Freelancer project or contest via mobile on iOS, Android or mobile web





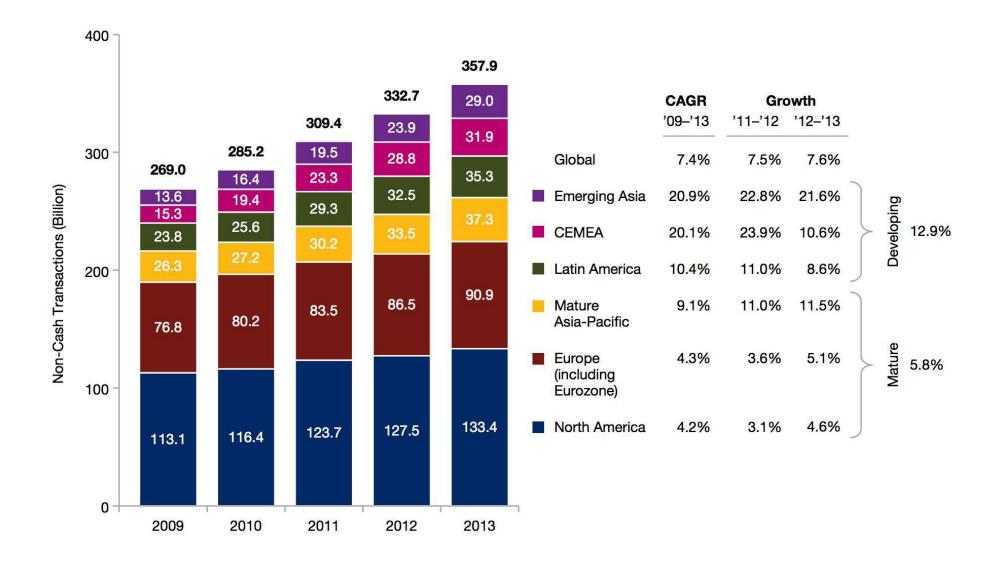


Freelancer Limited

**ESCROW.COM** 

# The opportunity in global non-cash payments is large

#### 357.9 billion non-cash payment transactions in 2013 (+7.6%)





# But while there is also a large amount of innovation in payments...

































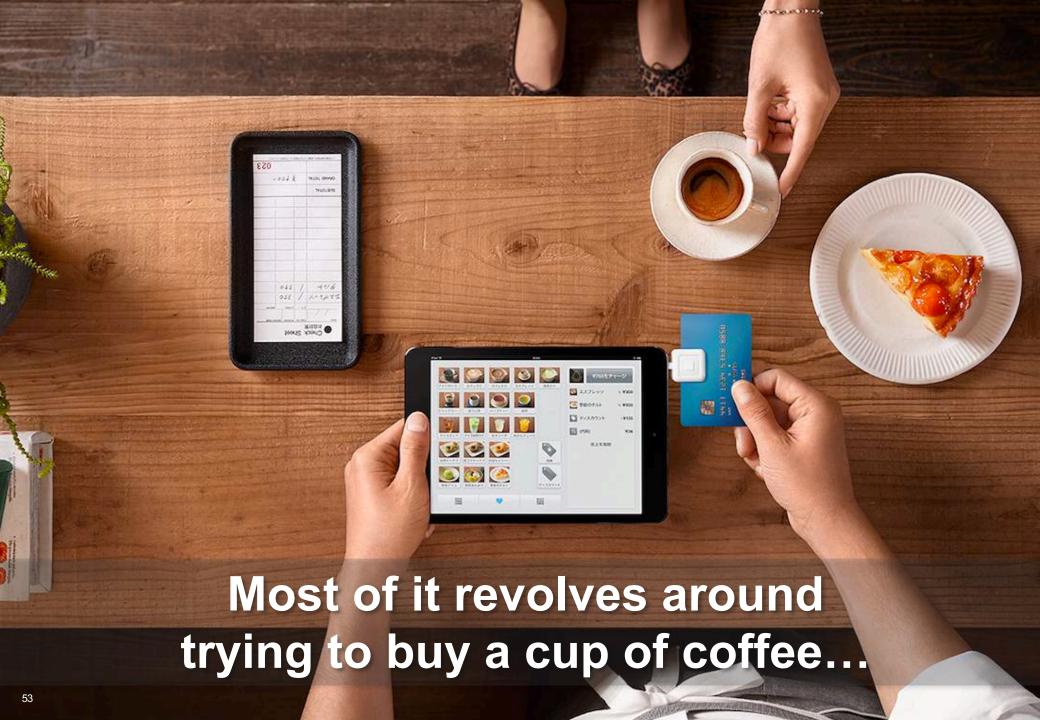






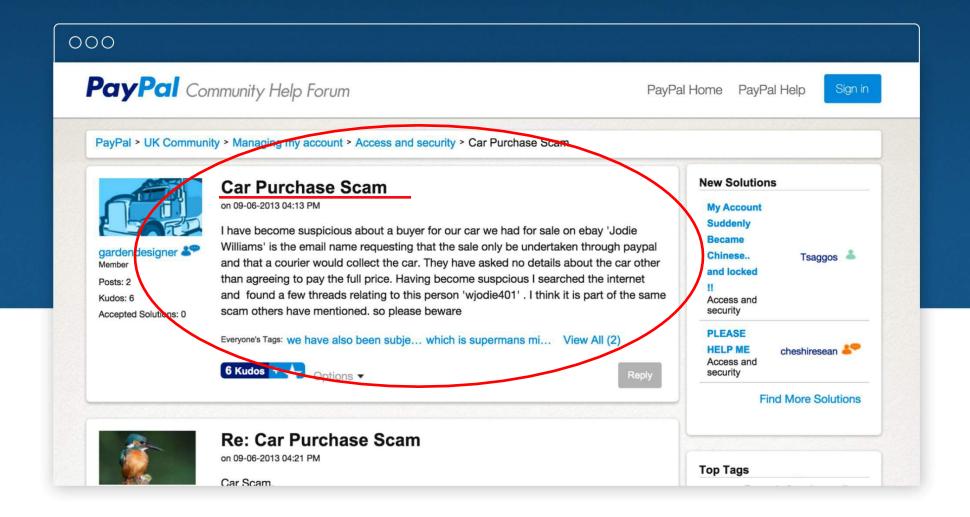




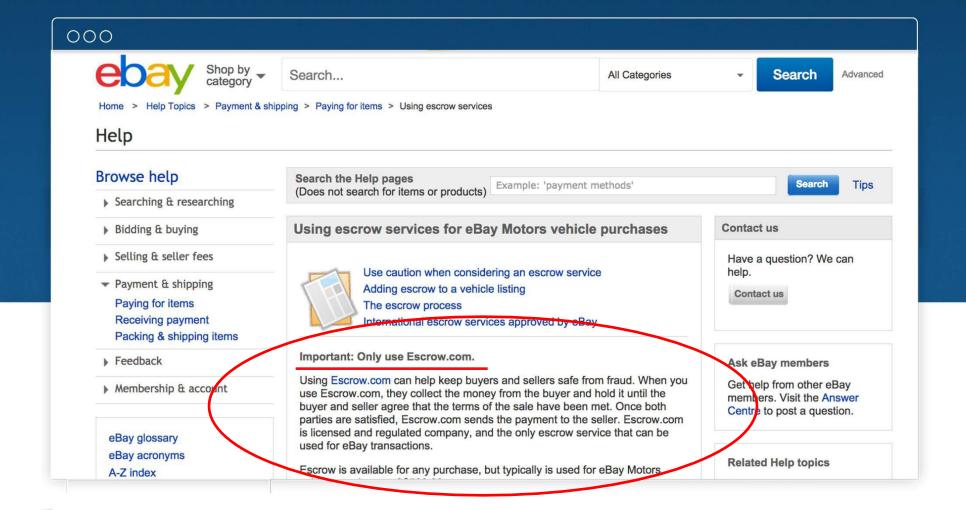




### You wouldn't sell your car with PayPal



# In fact, eBay doesn't think so either: "Important: Only use Escrow.com"



# Escrow.com – the world's #1 provider of secure online payments



More than US\$2,700,000,000 of transactions protected

#### Escrow.com

The world's #1 freelancing & crowdsourcing marketplace adds the world's #1 provider of online secure payments

#### **Financials**

- Licensed, bonded & certified, processed over US\$2.7 billion in secured transactions to date
- FY14 gross payment volume of US\$320 million, net revenue US\$5m and EBITDA of US\$1.2m<sup>1,2</sup>
- As at 18 November 2015, Escrow.com's off-balance sheet trust accounts had balances >US\$30 million

#### **History**

- Founded in 1999 by Fidelity National Financial, a Fortune 500 company and the United States' largest provider of commercial and residential mortgage and diversified services
- From 1999 to 2000 received US\$40m in investment from Softbank, The Chase Manhattan Group, Pacific Century Cyberworks (PCCW), VerticalNet, Inc., Micro General Corporation & Madison Securities
- In 2002, after the first dot-com crash, Fidelity exited the business, merging Escrow.com into iLumen
- In 2004, Escrow.com was purchased by a private investor
- In 2015, Freelancer.com acquired Escrow.com effective 1 November

#### **Operating strategy**

- Will continue to run as a stand alone business, aggressively reinvesting for growth
- Large synergies with Freelancer's core offerings

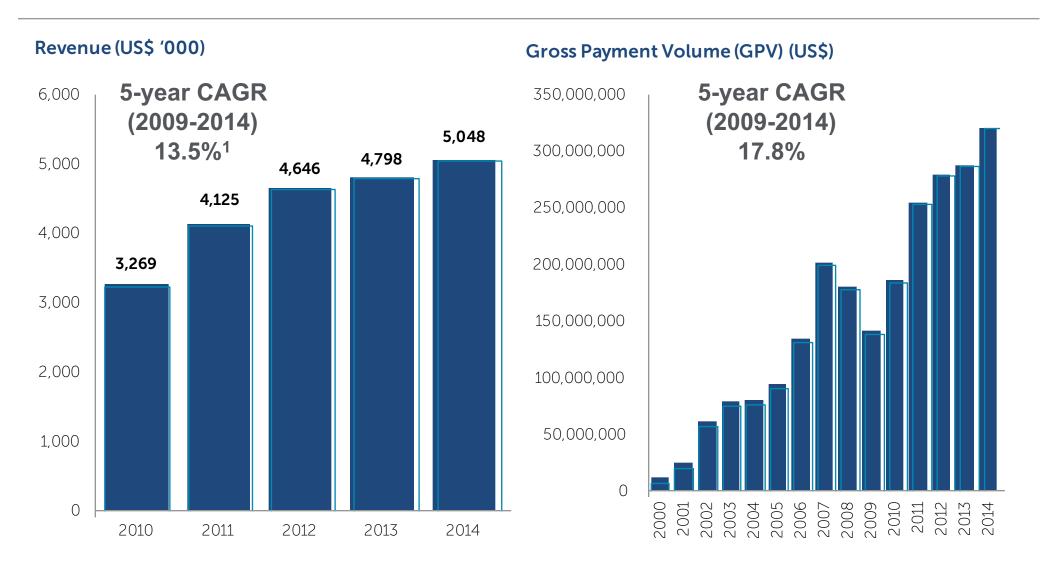
<sup>&</sup>lt;sup>2</sup> After taking control, Freelancer has reviewed historical (unaudited) GPV volume and found that it was materially higher than the US\$265m disclosed prior to acquisition (actual: US\$320m) Revenue and EBITDA for FY14 are unchanged at US\$5.0m and US\$1.2m respectively.



<sup>&</sup>lt;sup>1</sup> Calendar year financial years, GPV defined as all cash inflows into Escrow.com bank accounts

#### **Escrow.com** historical financial performance

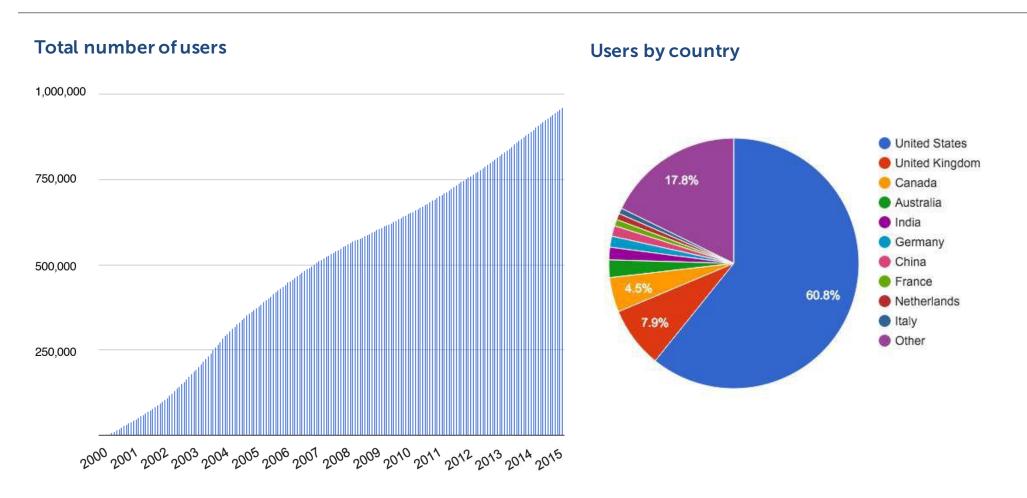
Freelancer will be building on a sixteen year track record of growth in Gross Payment Volume and Revenue





#### **Escrow.com** historical user growth

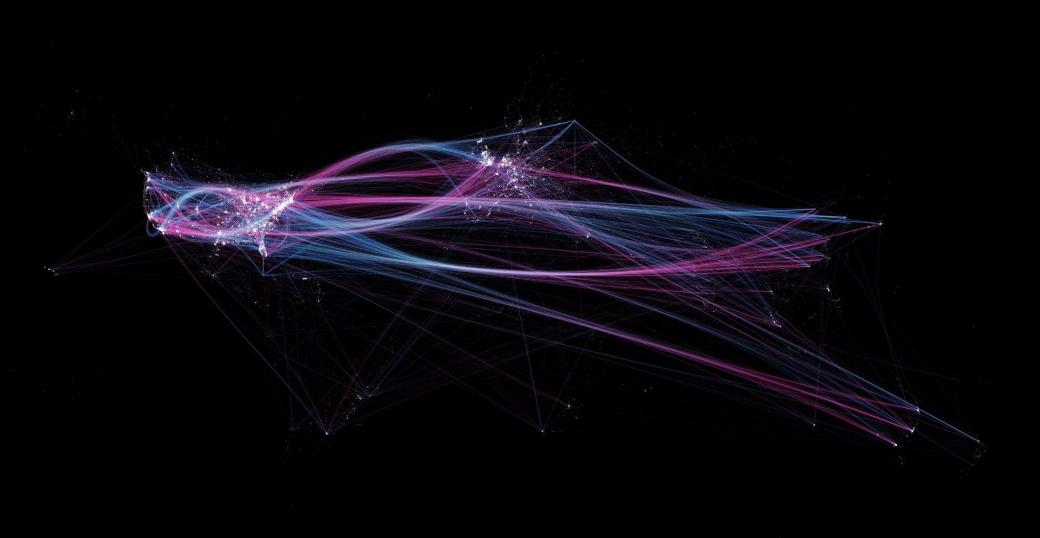
Almost 1 million users with solid demographics from mostly high income OECD nations



An exceptionally high quality user base of ~1 million users with high transaction value



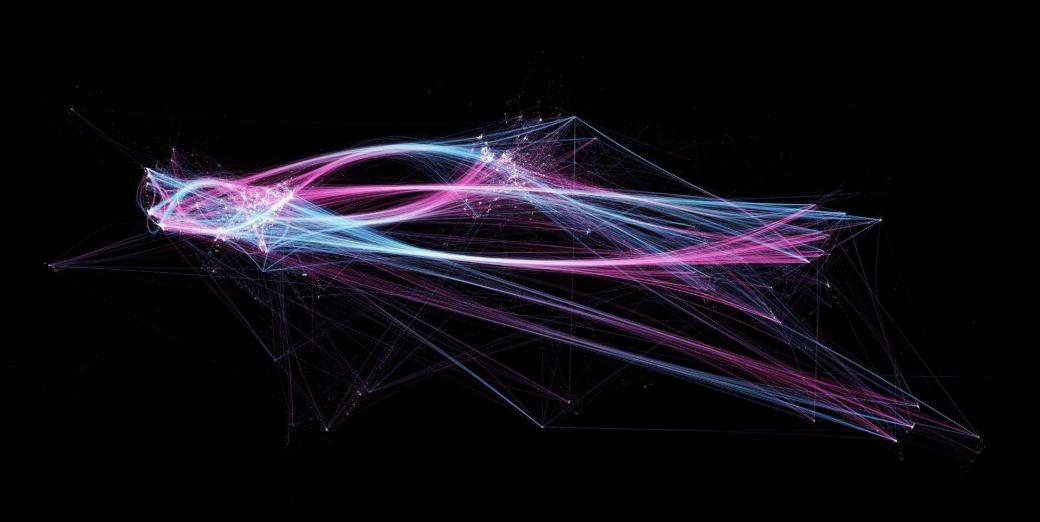
#### Escrow.com's **Online Economy** in 2013







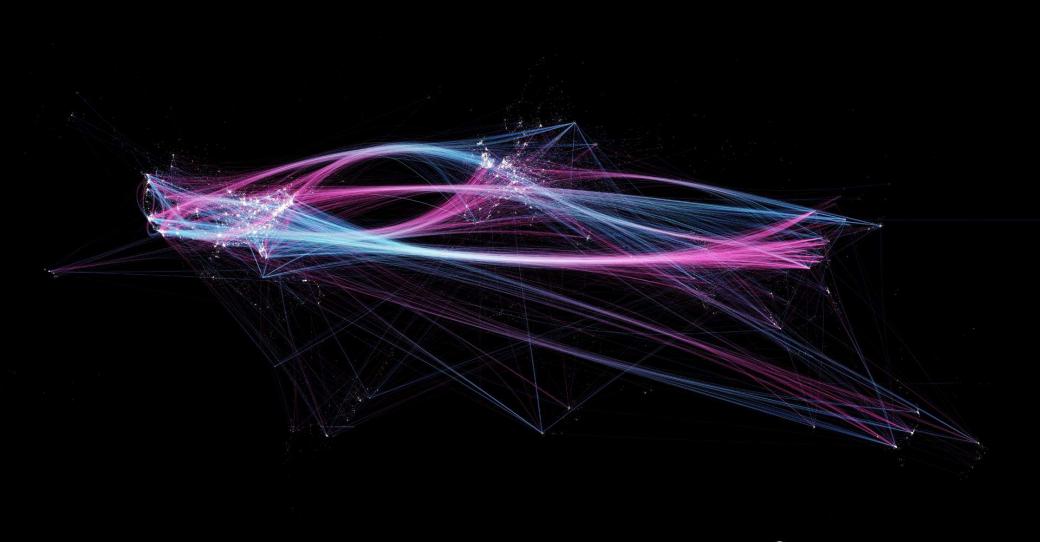
#### Escrow.com's Online Economy in 2014







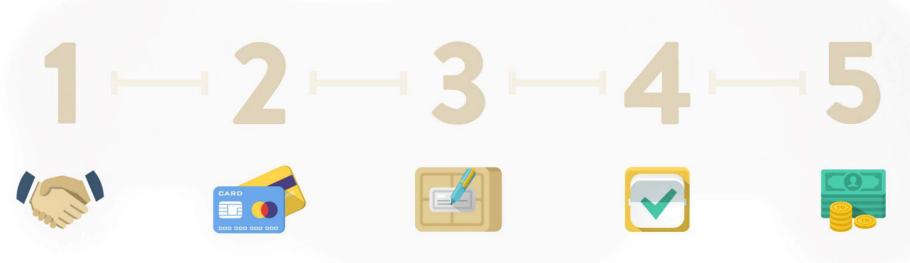
#### Escrow.com's **Online Economy** in 2015







**Escrow.com** is the only licensed, bonded & audited secure online solution that protects both the buyer and the seller with a simple, 5-step trust process



# Buyer and seller agree to terms

Both parties agree to terms of the transaction, which includes a description of the merchandise, sale price, number of days for the buyers inspection, and any shipping information

#### Buyer pays Escrow.com

The buyer submits funds via available payment options.
Escrow.com verifies the payment. Processing time varies by payment method.

### Seller ships merchandise

Upon payment verification, the seller is authorized to ship merchandise to the buyer and submit tracking information. Escrow.com verifies that the buyer receives the shipment.

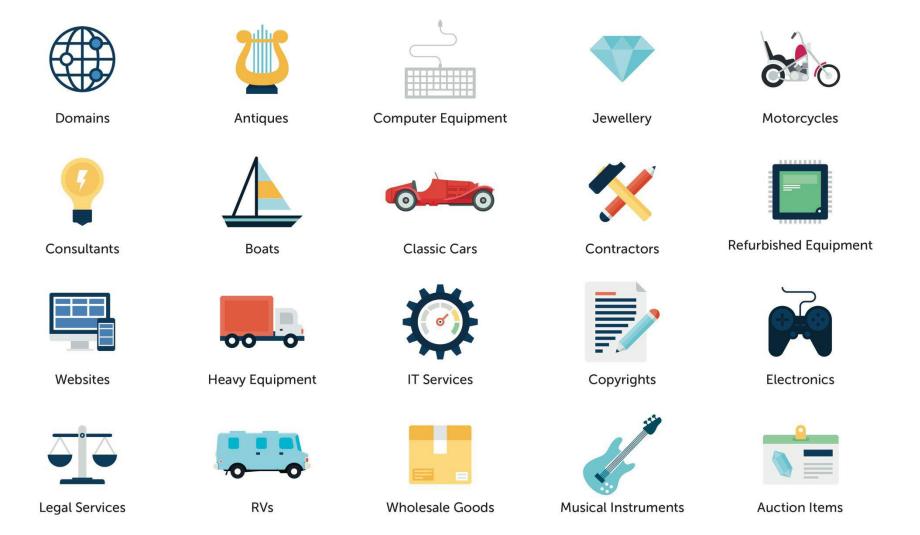
### Buyer accepts the merchandise

The buyer has set a number of days for merchandise inspection and the option to accept or reject the merchandise;

### Escrow.com pays the seller

Upon buyer's approval of merchandise or expiration of inspection period, Escrow.com pays the seller by the method selected by the seller. The transaction is them complete.

#### Escrow.com is used to secure a wide range of transaction types



### Escrow.com is easy to use



Escrow.com
secures
transactions from
\$100 to
\$10,000,000+

Transact in US Dollars or Euros



Escrow.com makes import / export simple

No more expensive & complicated letters of credit



# Industrial & heavy equipment sold through Escrow.com



2014 FANUC Industrial Robot



2006 Caterpillar D5N Dozer

## Where the Internet is bought and sold

Some domain names and businesses sold through Escrow.com



Uber.com



Snapchat.com



SpaceX.com



Twitter.com



Instagram.com



Freelancer.com



Gmail.com



Foursquare.com



WeChat.com



Slack.com



Chrome.com



WarriorForum.com & Business



Wordpress.com



Medicare.com



Lotto.com



Dating.com



California.com



Outlook.com



FullTilt.com



InternetBrands.com



Centurion.com



Hulu.com



Orbitz.com



Upwork.com



Escrow.com protects the sale of jewellery and fine art including the purchase of Andy Warhol's Queen Elizabeth Suite

Service contracts such as holiday rentals and repairing a roof are also facilitated by Escrow.com



# **Notable Partners**

Escrow.com has become the recommended transaction settlement service of many of the top names in eCommerce











Ebay Inc.

FedEx.com

Cars.com

GoDaddy

Auto Trader











Flippa

UShip.com

Trucker.com

Reverb.com

RV Search.com

and many other high volume partners across a range of industries...





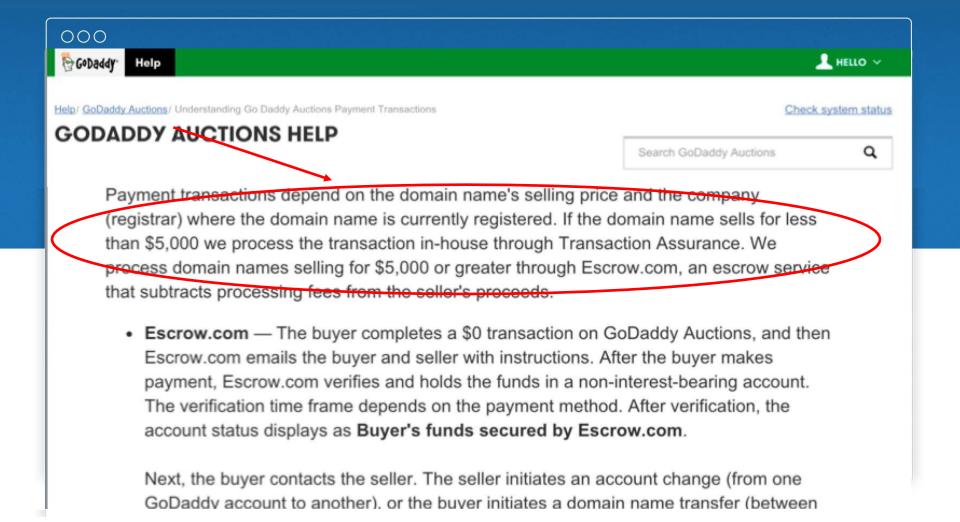




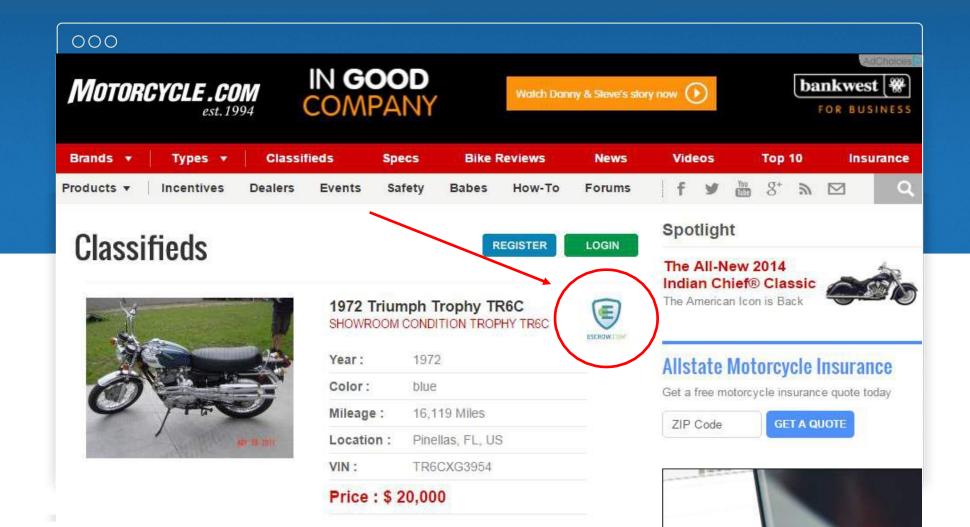




# Escrow.com protects all domain names auctioned on GoDaddy worth over \$5,000



# Escrow.com protects automotive transactions on Motorcycle.com



# Escrow.com is a strategic partner of U.S. Commercial Service and export.gov in support of President Obama's National Export Initiative, designed to significantly grow US export volume





# All major global marketplaces have captive payments businesses

A strong cornerstone for entering the payments space











Freelancer Limited

# FINANCIAL RESULTS

# Financial highlights 1H15

Freelancer delivers another record result with accelerating revenue growth, GPV and positive operating cashflow

- Record Net Revenue of \$16.8m in 1H15 (up 41% on pcp)
  - Acceleration from FY14 growth of 39% year on year
- Record Gross Payment Volume<sup>1</sup> in 1H15 of \$64.1m (up 30% on pcp)
  - Acceleration from FY14 growth of 23% year on year
- Continued improvement in take rate<sup>2</sup> to 26.2% (1H14: 24.0%)
- Gross margin of 88%, in line with prior periods
- Operating<sup>3</sup> NPAT of \$(0.8)m and operating<sup>3</sup> EBITDA of \$(1.0)m
- Positive operating cashflow of \$1.1m
- Successful capital raising of \$10 million of new shares, priced at a premium to last close
- As at 30 June 2015, cash and cash equivalents of \$31.1 million (up 54% on pcp)



<sup>1.</sup> Gross Payment Volume (GPV) is calculated as the total payments to Freelancer users for products and services transacted through the Freelancer website plus total Freelancer revenue.

<sup>2.</sup> Take rate is calculated as Net Revenue divided by Gross Payment Volume.

<sup>3.</sup> Exclusive of 1H15 non-cash share based payments expense of \$466k (1H14 \$125k).

# Q3 2015 another exceptional quarter with record cash receipts

Expects to deliver acceleration of revenue growth in FY15 over FY14

#### Record cash receipts for the quarter of \$9.7 million, up 42%

- In Q3 2015, the Company booked record cash receipts of \$9.7 million
- Up 42% over the prior corresponding period

#### **Strong balance sheet**

As at 30 September 2015, the Company held cash and equivalents of \$42.6 million

#### Year to date positive operating cashflow

• For 2015 YTD, the Company has had positive operating cashflow of \$1.1 million

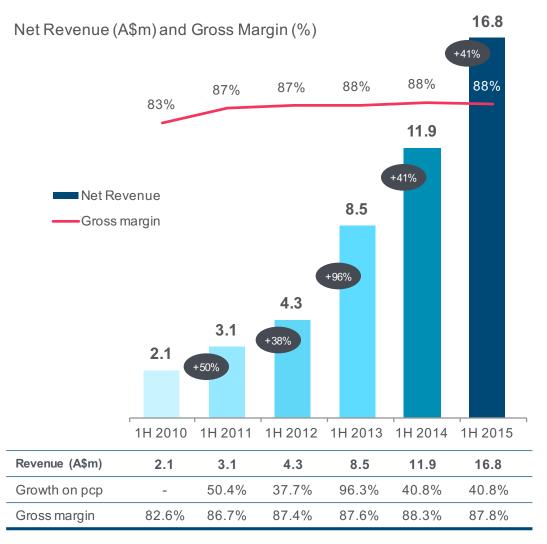
# Exceptional growth in operating metrics to 16.8 million users and 8.6 million posted projects & contests

- Added over 850,000 users and 450,000 projects & contests
- A 39% YoY increase in users who post projects or contests with a 9% QoQ increase (41% annualised)
- All-time posted project value now AUD\$3.97 billion



# Revenue growth

#### Record 1H15 net revenue of \$16.8m, up 41% on prior corresponding period

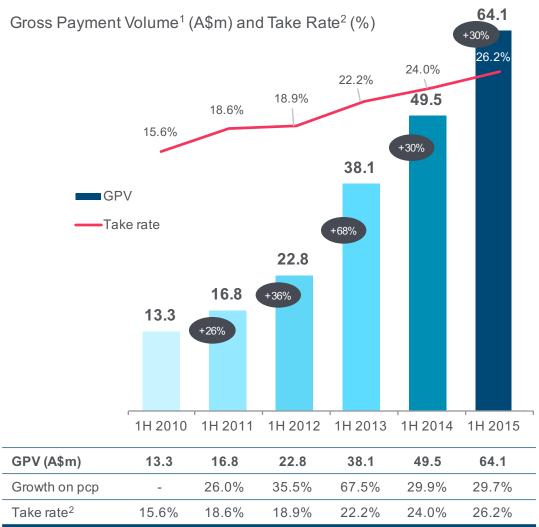


- Record 1H15 Net Revenue of \$16.8m, up +41% on 1H14
- Acceleration from +39% FY14 year on year
- Consistently high gross margin,
   88% in 1H15, in line with 88% in 1H14
- Key revenue growth drivers
  - increased user, project & contest acquisition
  - increased marketplace efficiency and conversion rate optimisation
  - product development & increased take up of value-added services
  - increased take-up and optimisation of memberships



# **Gross payment volume**

#### Record Gross Payment Volume<sup>1</sup> (GPV) of \$64.1m (up 30% on pcp) and continued improvement in take rate<sup>2</sup> in 1H 2015



- Record GPV of \$64.1m up 30% on 1H14
  - Acceleration from +23% FY14 year on year
- Key GPV growth drivers
  - user, project and contest acquisition
  - conversion rate optimisation
- Continued take rate improvement to 26.2%
  - efficiency in monetisation of marketplace (still with huge upside)
  - take up of value-added services
  - memberships, membership optimisation and project upgrades
  - other non-commission based revenue streams (including Warrior Forum)

Take rate is calculated as Net Revenue divided by Gross Payment Volume. GPV and take rate numbers are based on Freelancer's unaudited management accounts which have not been subject to an auditors review.



Gross Payment Volume (GPV) is calculated as the total payments to Freelancer users for products and services transacted through the Freelancer website plus total Freelancer Revenue.

# **Summary profit & loss statement**

Continued focus on re-investment in product development, user experience, user/project acquisition and customer service

(A\$m) Half-year to 30 Jun	1H 2014 Actual	1H 2015 Actual	Change (%)
Net Revenue	11.9	16.8	40.8
Gross Profit	10.5	14.7	40.0
margin (%)	88.3%	87.8%	
Employee expenses	(6.7)	(8.3)	24.0
Administrative expenses	(2.3)	(3.6)	59.0
Marketing related expenses	(1.4)	(2.4)	77.7
Occupancy costs	(8.0)	(1.3)	51.9
FX gains / (losses)	(0.1)	(0.1)	-
Share based payments expense	(0.1)	(0.5)	nm
EBITDA	(0.9)	(1.5)	nm
EBIT	(1.1)	(1.7)	nm
NPAT	(0.7)	(1.3)	nm
Excluding share based payments ex			
Operating EBITDA	(8.0)	(1.0)	nm
Operating EBIT	(0.9)	(1.2)	nm
Operating NPAT	(0.6)	(8.0)	nm

- Record 1H15 net revenue of \$16.8m
  up 41% on 1H14
- Gross margins in line with prior period
- Continued investment in talent: product development, engineering & customer service
  - Increased marketing expense as a percentage of net revenue to c.15% (1H14: c.12%)
  - FX gains/(losses) includes unrealised changes in AUD value of cash and user obligations
- Includes c.\$250k of costs relating to the acquisition of Escrow.com which were expensed in 1H15
  - Non-cash share based payments expense of \$466k (1H14: \$125k)

<sup>1.</sup> Exclusive of 1H15 non-cash share based payments expense of \$466k (1H14 \$125k).



## **Summary balance sheet**

#### Strong balance sheet and no net debt

( <b>A\$m)</b> Half-year to 30 Jun	1H 2014 Actual	1H 2015 Actual	Change (%)
Cash and cash equivalents	19.7	31.1	58.1
Trade and other receivables	2.5	3.8	50.8
Other assets	1.2	1.9	65.2
Plant and equipment	1.0	1.3	18.7
Intangibles	12.8	13.0	1.1
Deferred tax assets	1.2	2.3	100.3
Total assets	38.4	53.4	39.0
Trade and other payables	19.8	25.7	29.7
Other liabilities	0.9	1.8	nm
Total liabilities	20.7	27.5	32.7
Net assets	17.7	25.9	46.3
Contributed equity	17.5	27.4	56.8
Reserves	(0.1)	0.6	nm
Retained earnings	0.3	(2.1)	nm
Total equity	17.7	25.9	46.3

- Total cash at period end of \$31.1m
  - no net debt
- \$10 million of capital raised in April 2015 through an issue of new shares
  - issued at a premium to last traded price at the time
- Acquisition of Escrow.com expected to reach financial close in 2H 2015
- Trade and other receivables inclusive of receivables from various payment gateways
  - gateway receivables have increased due to transaction volume increases



#### **Outlook statement**

Exceptional growth is expected to continue. Escrow.com in 2H15 expected to be an inflection point for the business.

- Freelancer continues its exceptional growth, with record net revenue, registered users and posted projects
- We expect that this exceptional growth will continue for the full 2015 financial year as it has each year for the last six years since the company was founded
- The acquisition of Escrow.com will contribute to Freelancer's FY15 results from 1 November 2015 (i.e. a two month contribution)
- This acquisition will be a strategic and operational inflection point for Freelancer



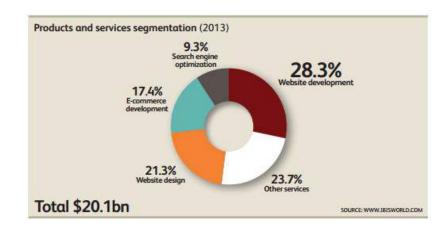
Freelancer Limited

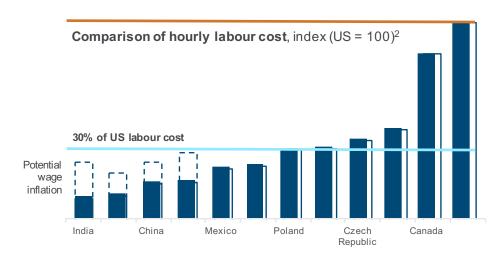
# **HOW BIG IS THE MARKET?**

# Estimated demand for Web Design services alone

#### Freelancer's global web design revenue opportunity estimated as \$2.7 billion per annum (\$10.5b GPV)

- Freelancer's estimated global web design revenue opportunity at c.\$2.7 billion (\$10.5b GPV)
- This is as a replacement of existing business only and there is potential upside from opening up of new demand from lower cost labour services globally
  - e.g. for the first time, a café can get a website for c.\$100
- Indicative calculation:
  - web design in the US alone is US\$20 billion + industry<sup>1</sup>
  - wages constitute US\$12 billion of this
  - more than 50% of software engineering jobs can be outsourced at 30% of US wages<sup>2</sup>
  - US\$1.74 billion in wages outsourced @ 26% take rate
     c.A\$620 million revenue opportunity for Freelancer in the
     US (Total Available Market)<sup>4</sup>
  - there are 28 million small businesses in the US, but at least 96 million more in other mid-high income OECD countries<sup>3</sup>
  - from this we estimate the global opportunity is (96+28)/28 = c.4.4x larger than the US market







<sup>1.</sup> IBISWorld, "Web Design Services in the US" (August, 2013).

<sup>2.</sup> McKinsey Global Institute, "The Emerging Global Labor Market: Part III: How Supply and Demand for Offshore Talent Meet" (June, 2005)

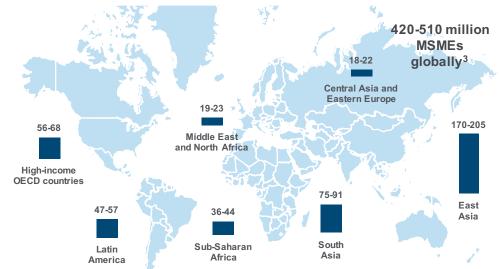
<sup>3.</sup> Based on 28m SMEs in the US, 96m MSMEs outside the US in mid-high income OECD countries

<sup>4.</sup> Based on AUD/USD exchange rate of 0.73.

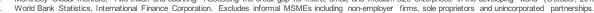
#### **Estimated demand from Small Businesses**

Global small business revenue opportunity estimated as \$31.9 billion per annum (571 million projects, \$122 billion GPV)

- There are about 28 million small businesses in the US
  - 22 million of these are informal non-employers (vet generate >\$1 trillion per annum in revenue)<sup>1</sup>
- US job posters who posted more than one project posted on average 3.13 projects in 2013<sup>2</sup>
  - then this same cohort posted 4.60 projects in 2014
  - then this same cohort posted 5.64 projects in 2015
- Average project size in 1H15 was US\$159 (A\$217) generating revenue of A\$56 to Freelancer (26% take rate)<sup>2</sup>
  - Implies A\$7.2 billion TAM (A\$28 billion GPV, 129 million projects) from US SMEs
- But there are 420 510 million micro, small and medium enterprises (MSMEs) globally<sup>3</sup>
- 96 million are formal employer MSMEs outside the US in mid-high income nations<sup>4</sup>
  - Additional A\$24.7 billion TAM (A\$95 billion GPV, 442 million projects)
- Estimated global TAM from MSME market of c.\$31.9 billion (\$122 billion GPV, 571 million projects)
- This excludes another 100m+ informal (unregistered) MSMEs in high income nations globally including non-employer firms, sole proprietors and partnerships which could add materially to Freelancer's revenue opportunities



McKinsey Global Institute, "Two trillion and counting: Assessing the credit gap for micro, small, and medium-size enterprises in the developing world" (October, 2010).





US Government, Small Business Administration Office of Advocacy,

Based on Freelancer internal statistics. Average paid value of completed project was A\$194 in 1H15 (based on AUD/USD exchange rate of 0.73 converted spot at 29 July 2015).

#### **Estimated demand from Consumers**

Engaged active users on major product marketplaces are low hanging fruit for online services. Major product marketplaces as a proxy of consumer demand indicates TAM of c.\$40 billion (700 million projects, \$155 billion GPV)

GPV of **Taking** c.\$155 billion 242 million active 155 million active 155m 4.6 projects / user Global Total consumers on average consumer buyers as A\$217 / project Available Market (TAM) across eBay, Amazon buyers on eBay consumer 26% take rate c.\$40 billion (c.700m and Alibaba (sellers are SMEs) proxy projects)

	<b>e</b> py	amazon.com	Alibaba.com	freelancer
2014 Revenue	US\$8.8 billion <sup>1</sup>	US\$89 billion	c.US\$22.7 billion	A\$26.1 million
2014 GMV/GPV	US\$83 billion	c.US\$111 billion <sup>2</sup>	c.US\$248 billion	A\$103.7 million
	US\$228 billion ECV (with Paypal)			
2014 Users	155 million active buyers	c.237 million active buyers	c.334 million active buyers	14.3 million total registered users
Geography	Global	Global	Predominately China	Global



<sup>1.</sup> Marketplaces revenue.



<sup>2.</sup> Based on analyst estimates.

# Estimated supply of professional labour in the developing world

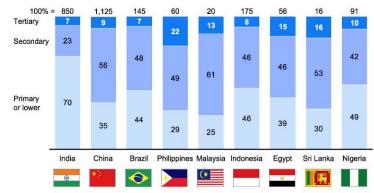
#### 370 million people, or 10% of the 3.7 billion working age population in the developing world have a tertiary qualification

• 2010 global working age population: 3.7 billion, labour force: 2.9 billion<sup>1</sup>

Cluster		Young Middle-Income	India	China	Young Advanced	Russia & CEE	Southern Europe	Aging Advanced
	Young Developing							
Workers Million	322	640	469	783	290	141	60	145
GDP per capita	<3,0002	3,000-20,0003	3,000	7,000	25,000-50,0004	10,000-20,0005	20,000–30,000	30,000-45,000

- 2030 predicted global labour force: 3.5 billion<sup>1</sup>
- Of the 3.7 billion working age in the developing world in 2010:
  - 1.7 billion (46%) have a secondary education
  - 370 million (10%) have a tertiary education
- There are 220 million people with a tertiary degree between India,
   China, Brazil, Philippines, Malaysia, Indonesia, Egypt, Sri Lanka and Nigeria
- In the Philippines, tertiary education rose from 9% to 22% (13m) 1980-2010
  - Brazil, China, India @ 7 to 9%, yet produce c.5m STEM grads per annum<sup>3</sup>
- c.5 billion people to join the Internet over next decade that earn <\$10/day</li>
- They have very little assets however are educated and can sell their services
- Freelancer.com is the first stop on the Internet for these people to raise their wages from \$10/day to \$10/hour +





NOTE: Numbers may not sum due to rounding.

SOURCE: United Nations Population Division (2010 revision); IIASA; ILO; local statistics for India and China; McKinsey Global Institute analysis



<sup>1.</sup> McKinsey Global Institute: The World at Work: Jobs, Pay and Skills for 3.5 Billion People (June 2012)

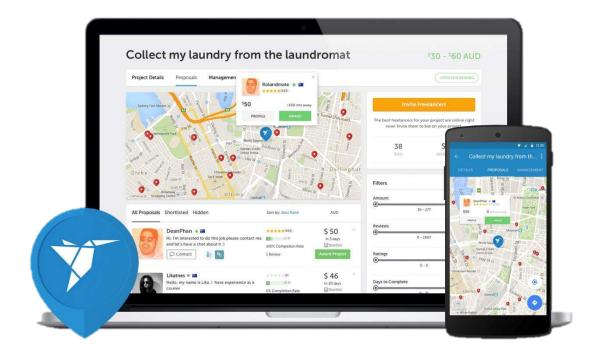
<sup>2.</sup> McKinsey Global Institute, The Emerging Global Labor Market 2005, Part I: The Demand for Offshore Talent in Services

<sup>3.</sup> Accenture Institute for High Performance: Where will all the STEM talent come from? (May 2012)

### **Estimated demand from Local Jobs**

Freelancer's expansion into 100 categories of Local Jobs expands the total addressable market by up to \$800 billion

- Online services is already a huge market, with enormous future potential
  - McKinsey Global Institute has estimated that "160 million jobs, or about 11% of the projected 1.46 billion services jobs worldwide, could in theory be carried out remotely, barring any constraints in supply"
- In the US alone, the temporary labour market is estimated to be on the order of \$100 billion<sup>1</sup>
  - MBO Partners<sup>2</sup> also found that in 2013 in the US there were 17.7 million independent workers
  - these generated \$1.2 trillion in total income per annum
  - Angie's List estimates the home services industry, which includes electricians, plumbers, dog walkers and other manual labour, alone is worth \$400 billion per annum
  - others put it at \$800 billion per annum<sup>4,5</sup>





http://info.mbopartners.com/rs/mbo/images/2013-MBO\_Partners\_State\_of\_Independence\_Report\_pd



http://www.fool.com/investing/general/2015/04/03/does-a-mark et-exist-for-amaz oncom-incs-home-s ervic asp

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http://www.nvtimes.com/2015/04/13/technology/amazon-goggle-and-more-are-drawn-to-hom e-services-mark et.html? r=0

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