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21 April 2016

ASX On-Line

Manager Company Announcements Australian Securities Exchange

Dear Sir

Investor Market Briefing Strategy Presentation

Attached is a copy of the Investor Market Briefing Strategy Presentation hosted by Tim Salt, Chief Executive Officer of GWA Group Limited to be held in Sydney at 9:30am (AEST) today.

The presentation will be webcast and accessible via the GWA website at www.gwagroup.com.au.

Yours faithfully

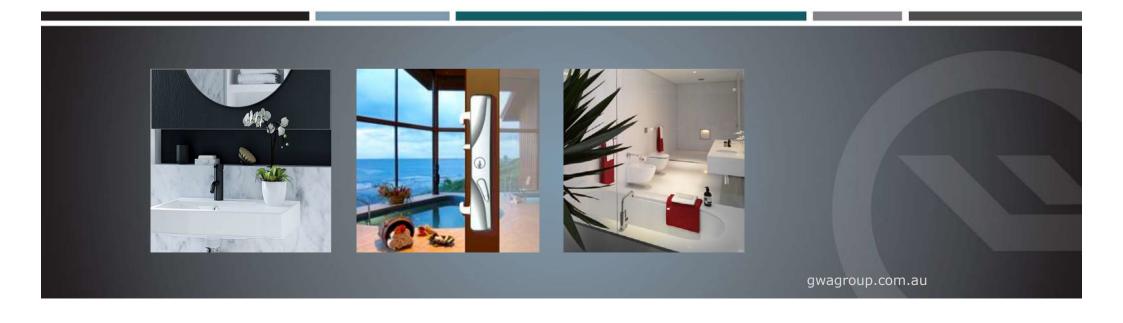
R J Thornton

Executive Director

Investor Market Briefing Strategy Presentation

21 April 2016





Disclaimer



This presentation contains non-IFRS financial measures to assist users to assess the underlying financial performance of the Group.

The non-IFRS financial measures in this presentation were not the subject of a review or audit by KPMG.

Agenda



Strategic Overview Tim Salt

Bathrooms & Kitchens Tim Salt

Door & Access Systems Sean Ralphsmith

Break/Product Displays

Supply Chain Sean Mitchell

Financial Summary Patrick Gibson

Summary Tim Salt

Agenda



Strategic Overview	Tim Salt
Bathrooms & Kitchens	Tim Salt
Door & Access Systems	Sean Ralphsmith
Supply Chain	Sean Mitchell
Financial Summary	Patrick Gibson
Summary	Tim Salt

Key themes for today



- #1
- Significantly re-positioned over the last two years effectively a new business
 - Divestments provide clear focus on core divisions with strong ability to compete
 - Market leading brands, new management team in place, strong supply chain partnerships
 - Balance sheet in solid position
- #2

Strong ability to manage through the cycle

- Over 50% exposure to ~\$900m Renovations and Replacement segment (less cyclical segment)
- Business efficiency program in place targeting ~\$13-15m in cost savings to provide investment and margin resilience
- Low capex requirements, strong cashflow generation through the cycle
- #3

Significant opportunities for organic growth

- Operates in a ~\$2 billion addressable market with ability to build share in key segments (e.g. tapware)
- Strong pipeline of NPD and customer programs to drive share gains
- Leverage strong brands and digital platform to re-connect with consumers
- #4

Focus on maximising value for shareholders

- Dividend policy announced at 65-85% of NPAT
- Prudent approach to capital management

Strongly re-positioned for growth



From

Diverse Building Products business spread across numerous segments (Dux, Brivis, Gliderol exited)

Diverse brand portfolio across numerous segments

Focus on local product manufacturing

Net Debt \$176 million (June 2012) Capital investment required for manufacturing operations

Non recurring items (NRIs) impact reported financial results

De-centralised Group functions

GWA today

Clear focus on two segments with strong market positions and market leading brands

Rationalised portfolio focused on market leading brands (Caroma, Dorf, Gainsborough)

Focus on customer and consumer markets Collaborative partnerships with suppliers to deliver product solutions specified for Australian conditions/regulations

Net Debt \$91M (December 2015) Credit metrics in line with investment grade Low capital requirements enhances cash conversion

Restructuring virtually complete – no NRIs in 1HFY16

New management team; centralised Group functions drives operational efficiency

GWA today – focused business positioned for growth



Key Facts

- A leading designer and supplier of branded building fixtures to household and commercial premises
- Focused on Bathrooms & Kitchens and Door & Access Systems
- Listed on ASX since May 1993 included in ASX 200 index
- ~A\$600 million market capitalisation
- Annualised revenue of over \$400 million
- 8,500 shareholders
- 900 employees

Investment Highlights

- Owner and distributor of market leading brands in core categories in over \$2 billion addressable market - positioned well for growth
- Significant scale in A/NZ across all aspects of value chain across building sector
- Enviable reputation within building sector for product quality, technical expertise and superior service
- Cost efficient long term supply agreements in place with selected exclusive partners with global expertise in manufacturing of bathrooms and kitchens and access and security products
- Experienced senior management team in R&D, design, brand building, supply and distribution, finance and sales
- Strong financial position with investment grade credit metrics and strong cash flow generation through the cycle

Simplified group structure focused on core business



Go to Market

Bathrooms & Kitchens

Door & Access Systems

Group unctions Finance & IT

Supply Chain, Procurement, Safety

People, Culture & Communications

New appointments strengthen management team



	Key executives	Experience
	Tim Salt CEO	 Extensive global experience in managing market leading branded portfolios - strong focus on product and brand innovation in b2b and b2c environments
	Patrick Gibson CFO	 International experience managing finance functions of global companies and listed company experience in Australia
	Sean Mitchell EGM Supply Chain	 Significant experience in leading & transforming large complex supply chains
The second second	Sean Ralphsmith EGM Door & Access Systems	 Extensive experience in managing manufacturing and distribution businesses with market leading brands
	Kay Veitch EGM People & Culture	 Wide-ranging commercial and HR experience in customer, product and service organisations
	Richard Thornton Company Secretary	 Chartered accountant with extensive management experience in corporate compliance and risk
	Craig Norwell EGM Bathrooms & Kitchens Sales	 Experience across blue chip consumer goods companies, running large field sales forces and managing key customers

Our brands are market leaders in their segments



Bathrooms & Kitchens

A leading designer and supplier of domestic and commercial bathroom and kitchen products including sanitaryware, taps, baths and sinks













Door & Access Systems

Leading Australian designer, manufacturer, importer and distributor of a comprehensive range of access and security systems for use in residential and commercial premises











Our operating model meets local needs with global scale



Value Creating Operating Model

Consumer insights

Product Design

Manufacturing

Distribution

Solution Expertise

Customer Service

Research drives consumer and market insights

Local design team deliver contemporary Australian styles Local R&D ensures products excel and exceed Australian standards ~500 patents and 1,000 registered

Collaborative relationships with specialist expertise in R&D, quality assurance, innovation, design, vitreous china, plastics, production, taps & locksmithing 17 GWA people in China to maintain standards

Extensive coverage of merchant channel
National Distribution Centre network
Significant scale and expert salesforce
~1,100 deliveries per day

Ability to add value to customers through:

- Service solutions
- Product and category knowledge
- Quality products easy to install

Market-leading product support Commitment to after sales service (66 FTEs in team fielding 2,200 calls per day)





designs support

IP protection





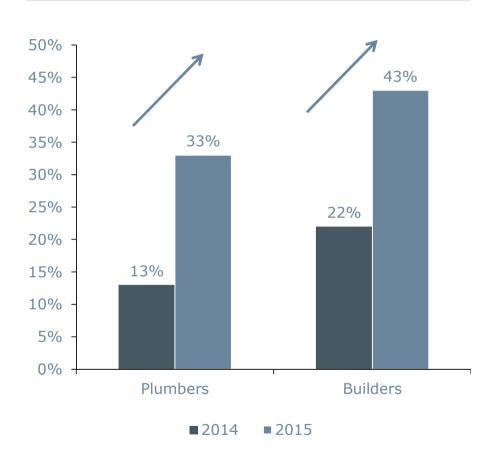




We have an enviable reputation among our customers



Net Promoter Score*



^{*} NPS is for Bathrooms and Kitchens business

Customer feedback

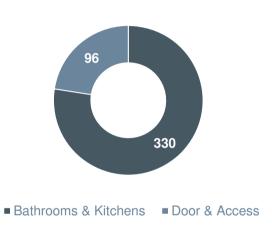
- "As a building company it is the one brand of product that we can order and install with no problems what so ever"
- "Caroma has been the most trusted brand in Australia for over 60 years. It has the most reliable products, you see them everywhere in commercial environments to homes and hospitals"
- "Caroma's R&D process and quality service delivery is unmatched in the market"
- "As Hydraulic Consultants involved with large 500 plus apartment developments we find Caroma the most reliable product to specify for all kitchen & bathroom applications"
- "Caroma is an innovative, state of the art, market leading brand that provides Australian designed products for the Australian market"
- "Always a quality product, reliable and plumber friendly as well as customer friendly"

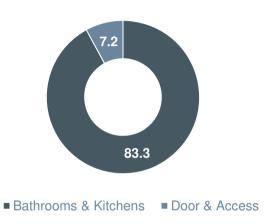
Our businesses are strong and growing

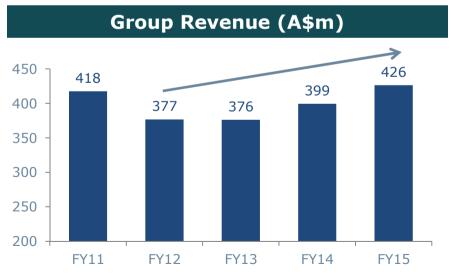


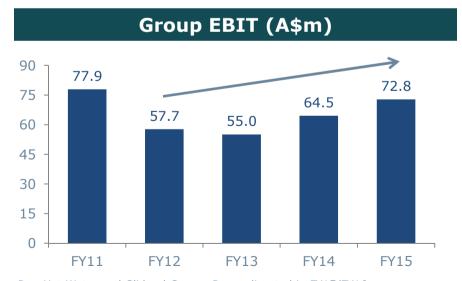
FY15 Revenue by Division (A\$m)

FY15 EBIT by Division (A\$m)*





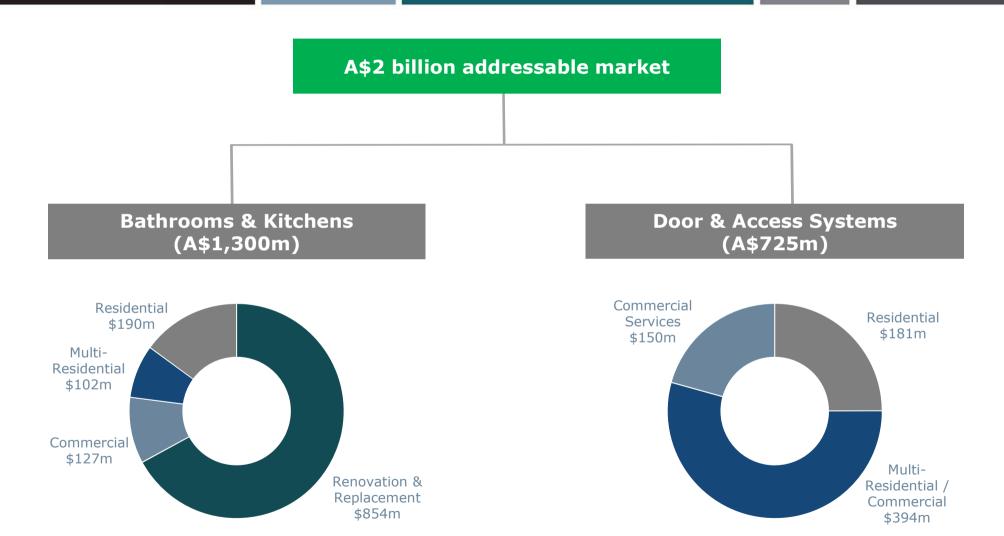




^{*} Note: Excludes Corporate. Continuing Operations excluding Brivis Climate Systems, Dux Hot Water and Gliderol Garage Doors divested in FY15/FY16.

We have opportunity to grow in a A\$2 billion market



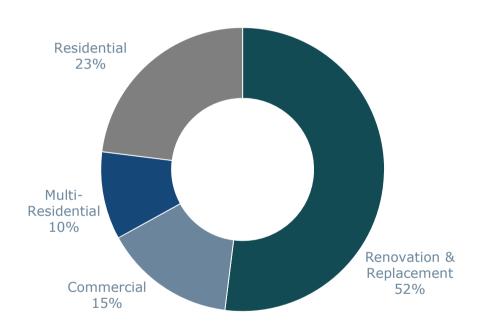


Source: GWA estimates, Australia market only

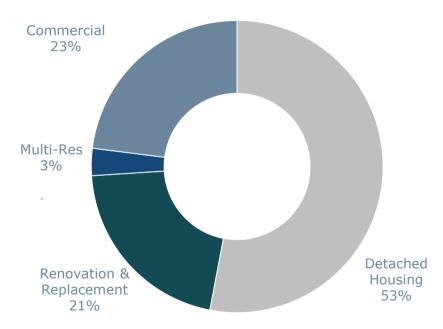




B&K revenue by end market (%)



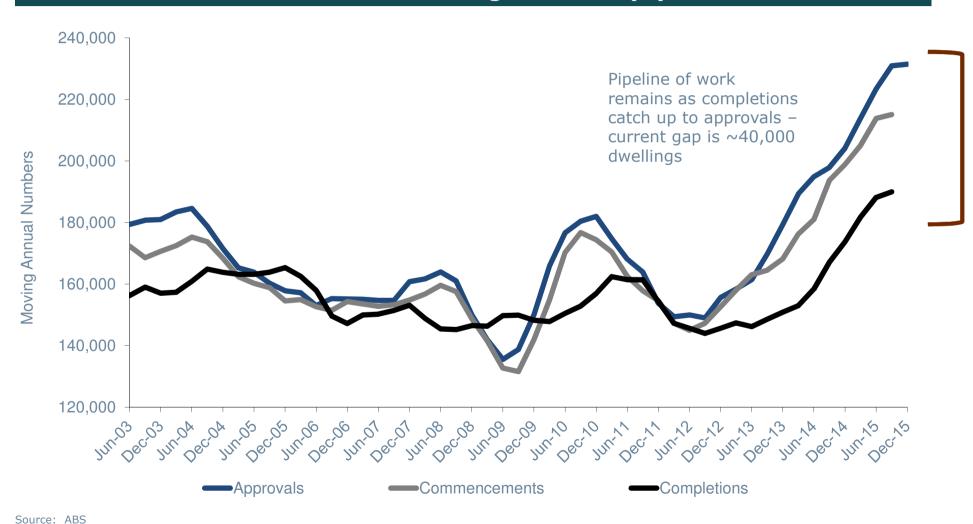
D&A revenue by end market (%)



Source: GWA estimates



Australian housing statistics (#)



How we will respond to these trends - strategic summary



Our Mission:

To build GWA as the most trusted and respected company in the building sector

Our Purpose: MAKING LIFE BETTER

with simple, superior water solutions

Bathrooms & Kitchens

with a superior range of access and security systems

Door & Access Systems

GWA Operational Measures

Market share, NSV, EBIT, ROFE, DIFOT, NPS, Safety, Engagement

Corporate Priorities

Drive cost out in SG&A and Supply Chain to improve profitability and allow selective reinvestment Build an advantaged Supply Chain to deliver superior NPD, Quality and Service at best cost

Build "fit for future" culture, engagement and capability Add value to customers through improved insights, analytics and processes

Leverage and build on core assets & brands to drive revenue and market share growth

Maximise Shareholder Value Creation Key Financial Measures - NPAT Growth, TSR, ROFE

Agenda

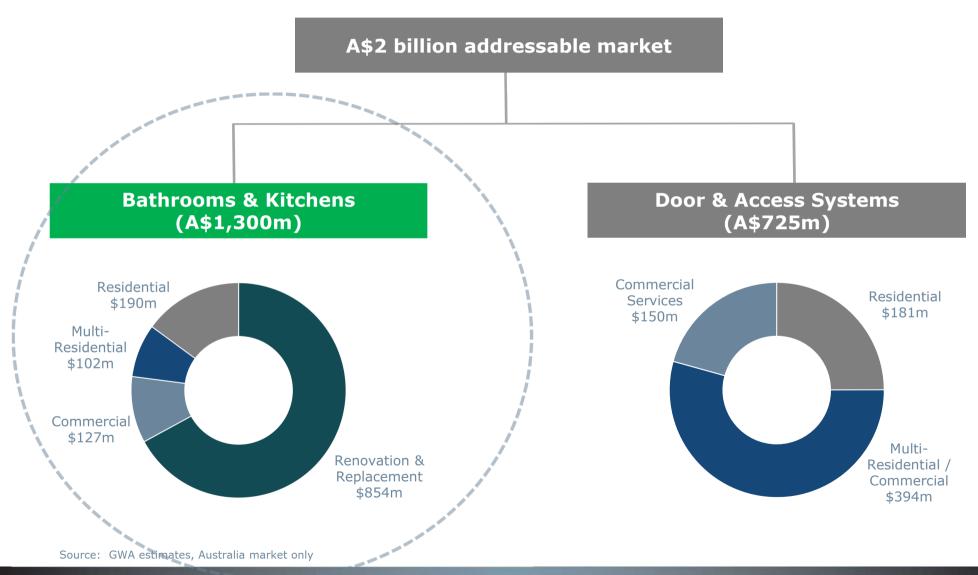


Strategic	Overview	Tim	Sal	t

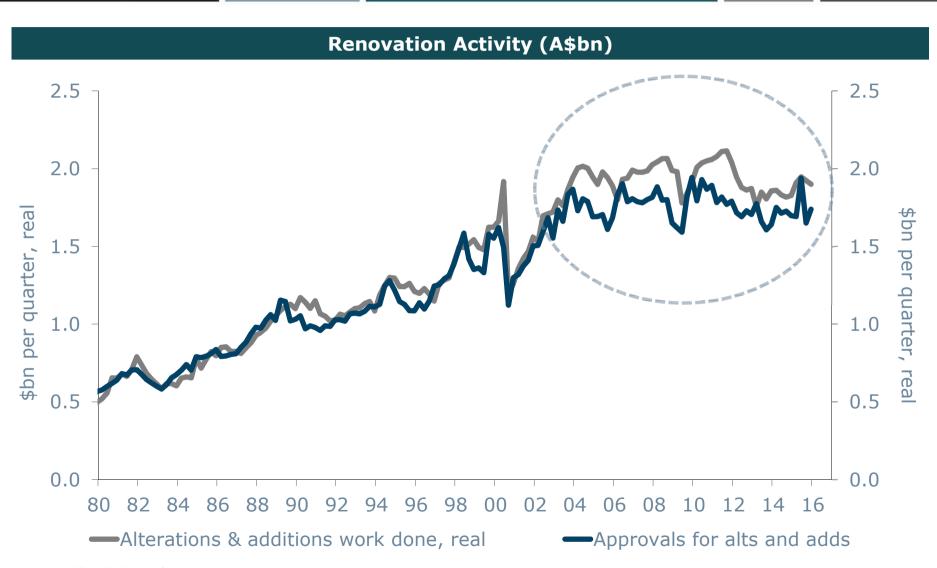
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We have opportunity to grow in a A\$1.3 billion market





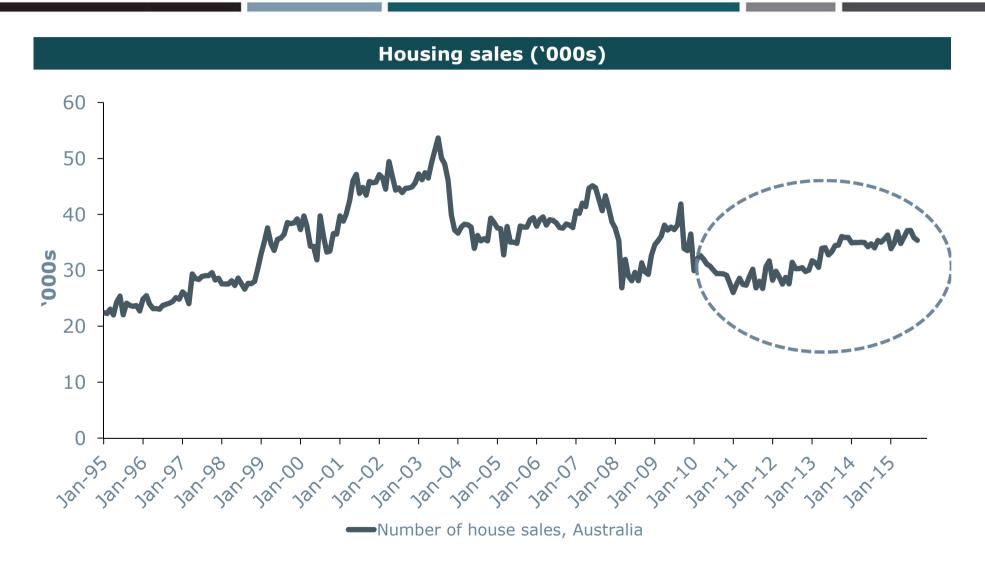




Sources: ABS, ANZ Research





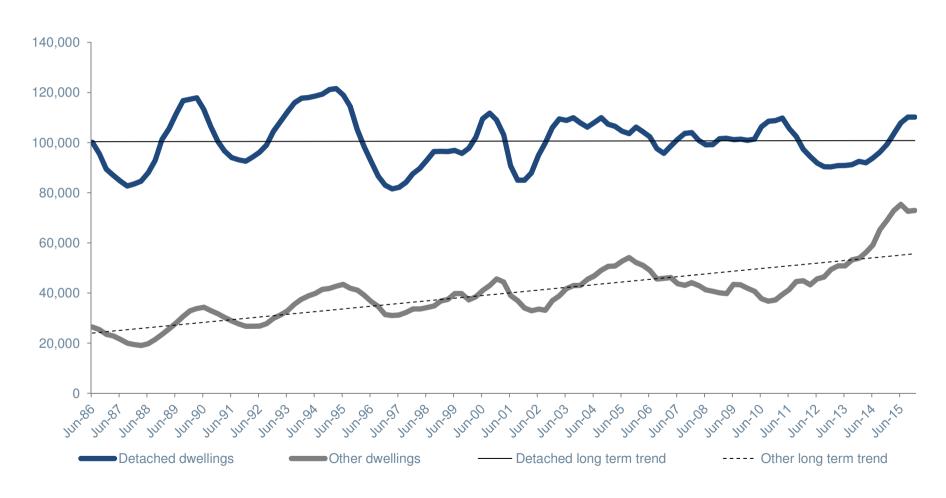


Sources: ABS, ANZ Research

But multi-res is growing as a proportion



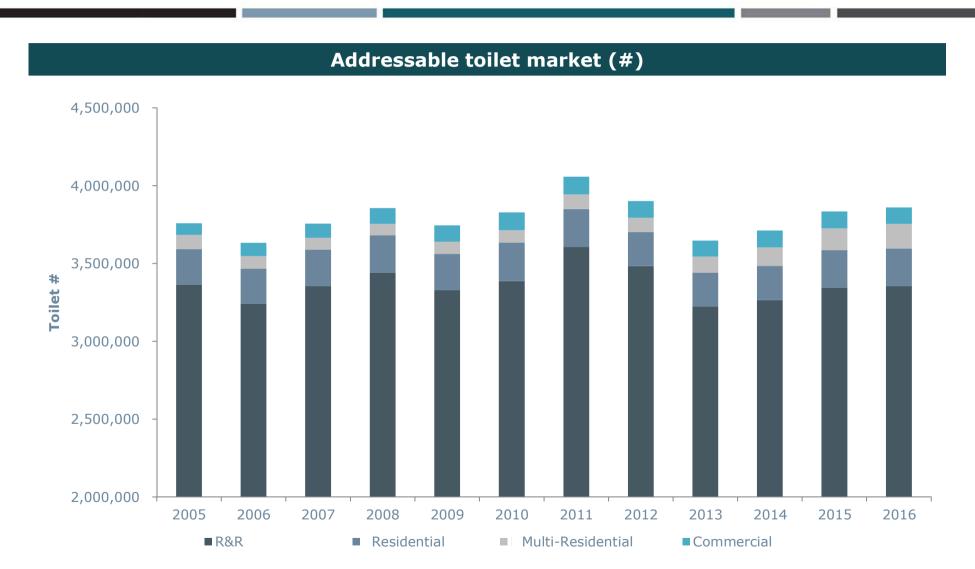
Dwelling completions by type ('000s)



Source: ABS



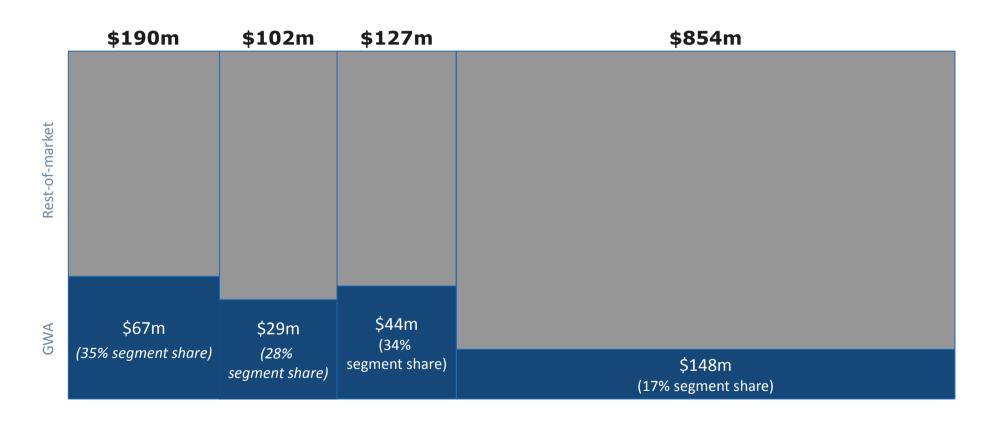




Source: GWA estimates. Includes seats, pans, cisterns and suites.



Addressable market by segment (NSV - A\$m)



Source: GWA estimates - Australia market only, excludes NZ and Spares. Renovation and Replacement - includes Commercial R&R

Commercial

Multi-residential

Residential

Renovation & Replacement

How we will target this opportunity – strategic summary



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Market share, NSV, EBIT, ROFE, NPS, Safety, Engagement

Segment Priorities

Refocus on Renovation and Replacement

- · Largest segment
- Less cyclical market

Grow in Commercial

- Solution focused
- Strong GWA offer

Grow effectively in Residential

- Builds brands
- Future R&R benefit

Compete Selectively in Multi-residential

- Incremental but lower margin
- Future R&R benefit

Growth Drivers

Advantaged in Supply Chain

Fit for future culture and capability

Customer value add

Insight into NPD

Strong focus brands

Efficiency driven cost reduction

Lead in Digital

Local R&D

How we add value to customers



Market insight

Strategic implication

Key initiatives

Recruit key sales people with strategic

Merchant customers' overriding goal is to drive <u>their</u> sales and profitability not ours

High cost of labour is the number

one issue for plumbers. Time is

money

Maximising plumber efficiency drives brand loyalty

Customers place high value on technical expertise and problem solving Enable easy specification process and access to key information, advice and support to build loyalty

Create a service offer that meets customer expectations at best cost

Build superior understanding of our customers' business to partner in their growth

- account expertiseShopper understanding to shape range
- and merchandising
- Training programs for showroom consultants
- Creation of brand pull programs
- Deliver technological solutions to support plumber efficiency
 - Caroma plumbers' app
 - Delivery estimator
- NPD focused on ease of installation (e.g. uni-orbital)
- Technical solution support
- In-house specification design team
- Facilitate architects specification via Specifycaroma.com.au
- Direct access to Caroma Revit for architectural solutions
- Recruit & train to deliver superior technical know-how
- Integrated Business Planning drives DIFOT
- Logistics capability upgrade
- Enhanced DC network
- Improved Warehouse Management and Supply Chain management tools

and time consuming for customers driven by constantly changing construction practices and regulatory changes

The specification process is costly

Customers' expectations for service continue to increase



Caroma Plumbers' App

Over 48,000 downloads

4000+ active users each month



- The Caroma App is designed to make plumbers more efficient and reduce time on site
 - Provide plumbers with access to valuable information on the go/on site such as set out requirements
 - Be a selling tool that they can use with their customers
- New delivery estimator functionality recently released allowing plumbers to find out when any GWA product can be delivered to their chosen store
- Further releases planned over the next 18 months to further improve functionality

Digital value add – specify caroma.com.au



Specify caroma.com.au



12,000 specs created since May 2014

- Fast access to valuable information required by project professionals in one convenient location. Designed to make specifying B&K products easy
 - Multi-branded site featuring all B&K brands
 - Focus on Business Information Modeling and more technical information
 - Products packages to make selection easier
 - Self-service specification option

Digital value add - Caroma revit add in



Caroma revit add in

since May 2015



- The Caroma Revit Add In was launched in May 2015. The Add In allows for seamless integration of B&K information within the architect's environment for ease of product specification
 - Allows architects & designers to directly download B&K files within Revit, saving time with specifications
 - Replicates the experience that a user would have on our specify website

Powerful insights drive our NPD program



Strategic Market insight **Key initiatives** implication 65+ age group is the Partnering with tertiary academic fastest population growth institution on research to better segment and will triple in Ageing population understand needs of ageing size to 10m+ over next represents a significant 40 years with increasing growth opportunity Local R+D to design products and desire to remain in their solutions specifically for ageing own homes Australian population **Consumers increasingly** NPD in tapware to drive Rotating ranges of tapware looking at taps as a emphasising style & colour to aesthetics in addition to "fashion" item in product meet consumer demand functionality selection Health and wellness trend NPD driven around low Launch Caroma Cleanflush driving step up in need touch products and ease for hygienic bathroom of cleaning Next generation bathroom design solutions

Powerful NPD insights – aged care research



UNSW Liveable Bathroom Project

- Partnership between GWA and UNSW
- 4,500 surveys returned completed by elderly Australians
- Largest of its kind in Australian history
- Database of seniors
- Analysis is identifying areas for potential innovative products and systems





Powerful NPD insights – new tap launch









Dorf Industrie

Dorf Epic Splice

Dorf Inca

Powerful NPD insights – Caroma Cleanflush launch





Innovative Caroma Flow Splitter



Flush channel & superior washdown performance



Caroma Flow Balancer (Pat. Pend)
Controls and directs flush

Caroma Cleanflush





Strong focus brands



Market insight Strategic implication **Key initiatives** NPD driven off market insights Enhance visibility of brands in key **Consumers value brands that offer** Continue to build our brand quality, reliability and style experience at every touchpoint partner showrooms Quality designed in by local R&D team Superior understanding of user journey Upgrade digital experience across Consumers now use digital as **Requires strong online presence** Caroma/Dorf/Clark their primary source of to inspire, educate and inform Improve consumer engagement directly information when considering consumers with our brands via social media renovation New house purchase decisions are **Ensure builders / architects** driven by the master bedroom recognise the importance of GWA training and education ensuite, the kitchen and the house investing in the bathroom and Builders' Application System our brands. fascia

Refocusing on brand visibility in store





Major showroom upgrades completed

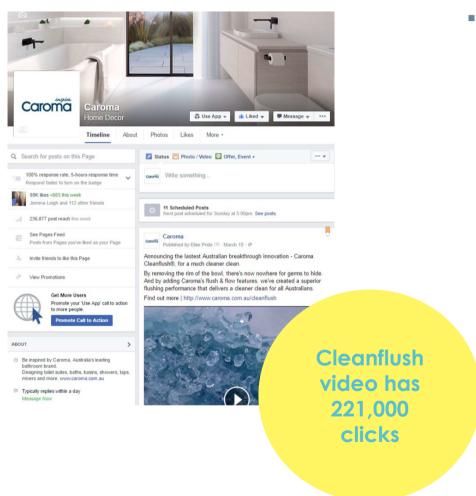
> displays installed nationally



Social media engagement with consumers



Social Media - Consumer



- Social media channels launched to support Caroma consumer website in April 2014.
 The channels allow consumers to directly interact with our brand in real time.
 - Caroma Cleanflush launch reached over 400,000 people, with over 221,000 clicking the launch video
 - 125,000 unique visits to our websites every week
 - We run crowd sourcing campaigns to better understand our audience, averaging over 1,000 direct responses
 - We currently have over 120,000 engaged followers across 13 channels and all posted content drives traffic back to our websites.

Upgrade product selection with Builders' App



Builder Application System



- The platform is a pre-selection tool developed by GWA Bathrooms and Kitchens to assist the Builders in the selection process with clients
 - Provides a platform for builders to create their own portal and database of products on offer to clients
 - Clients have the opportunity to shop their selections at home with a personalised login
 - The system is designed to educate and inspire clients to upgrade to products that may better suit their lifestyle through back-end tagging of behavioural patterns

How we will target this opportunity – strategic summary



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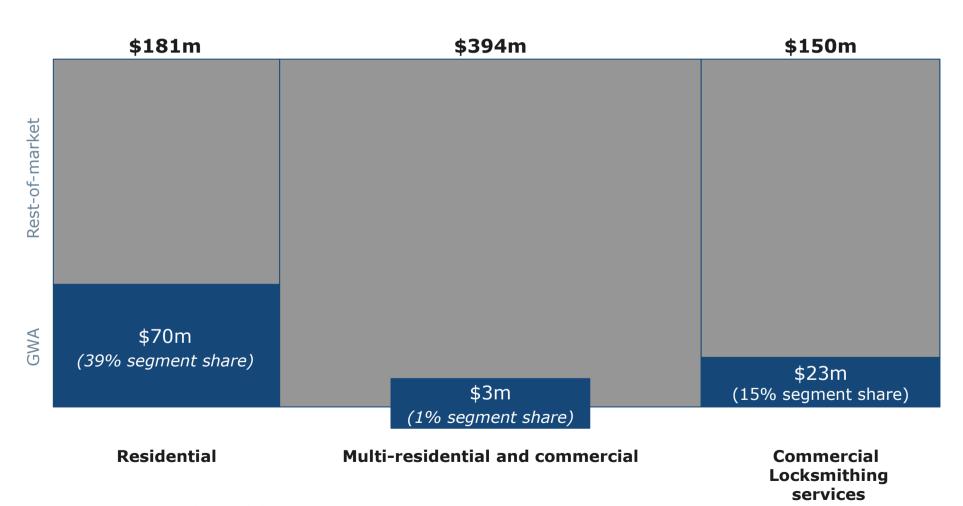
 Leading Australian designer, manufacturer and distributor of a comprehensive range of residential and commercial door hardware



 National supplier of security and access control systems and locksmithing services to major commercial enterprises



Addressable market by segment (NSV - A\$m)



Source: GWA estimates . Residential includes R&R

Door & Access Systems strategy on a page



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Segment Priorities

Grow in Residential new build, and Renovation & Replacement

Gainsborough is market leader

Strong proposition for residential builders & merchants

Driving consumer demand – styles, brands & digital marketing

Compete in Multiresidential and Commercial new build

 A significant market opportunity for Gainsborough Architectural

Market entry into multi-res & commercial – target segments, focused sales and innovative fulfilment

Growth through innovation – 'smart' access

Continue to grow in Commercial Locksmithing services

 Strong existing business model, with significant scope to deliver additional value across rest of D&A

Focus on high-potential sectors in commercial locksmithing

Growth Drivers

Local R&D / cost efficient operations / winning people culture

Strong proposition for residential builders & merchants



Market insight

Strategic implication

Key initiatives

New home builders have two primary needs:

- An offer which reduces time & complexity onsite
- An offer which adds value to their properties in the eyes of homeowners (style, quality, features)

Residential builder segment is fragmented with long tail of small & medium builders

Ensure 'front-door' proposition remains differentiated from competitors

Leverage 'front-door' offer into a strong proposition through the rest of the house

Merchant channel remains pivotal (relationships, pricing, support) for this segment

 Differentiated front door offer through Gainsborough Trilock, series combined with builder keying process

 Extend range of internal levers (both 'luxury' to 'value') to serve diverse needs of builders and home-buyers

- Refocused salesforce on partnering closely with major merchants
 - Specific merchant offers
 - Dual calls to builders

Gainsborough Trilock and builder keying system combination – a powerful, truly differentiated front-door offer for builders



TRILOCK

BUILDER KEYING SYSTEM

















into seperate cavity when owners key is turned.

- Australia's market leading residential entrance door lock – 1.1 million units sold
- 3-in-1 functionality delivers patent protected point of difference
- Continuous product evolution has delivered market leadership for over 20 years
- G+ electronic version ensures Gainsborough remains at the forefront of consumer demand

- Builder Keying system is available with all Gainsborough entrance solutions
- This provides unparalleled convenience throughout the construction process
- Unique GR9 keyway provides a 'One Key' solution for the entire home
- Combined with the market-leading Trilock, this solution delivers security, convenience and peace of mind to builders and home owners alike

Strength in residential builder market























































































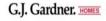














"I would like to highlight the high level of customer service BGC Builders Supplies receives from GWA Door and Access Systems.

I have personally always found the staff not only to be extremely knowledgeable but also have a high focus towards customer service.

Coupled with constant product innovation, GWA Door and Access Systems continue to challenge the status quo"

John Creach General Manager



"Orbit Homes Australia Pty Ltd has had an extremely long relationship with Gainsborough due to the quality and range of the products. I hope the relationship continues for many years to come"

Craig McTaggart Quality Control Manager



Driving consumer demand – styles, brands & digital marketing



Market insight

Strategic implication

Key initiatives

Premium end builders want to add value to their properties, and merchants want premium margins

Australian consumers are increasingly 'house-proud' (keen interest in decorating & design)

Growth of 'price-sensitive' consumer segments

 A subset of builders and retail consumers seeking 'value' above all else Design and branding is a key driver of premium positioning

Speed to market is critical to stay at the forefront of global trends

Maintaining premium market positioning requires direct and timely communication with customers

Ensure product offering to value segment of market

- Restructured processes to speed up NPD to market
- Launched 'Matte Black' range
- Strong pipeline of new styles in development
- Increased digital and social marketing capabilities
- Launched new campaign "door hardware as the finishing touch that makes your home complete"

 Launching new mid-tier brands to serve the needs of 'value' consumers at lower price-points

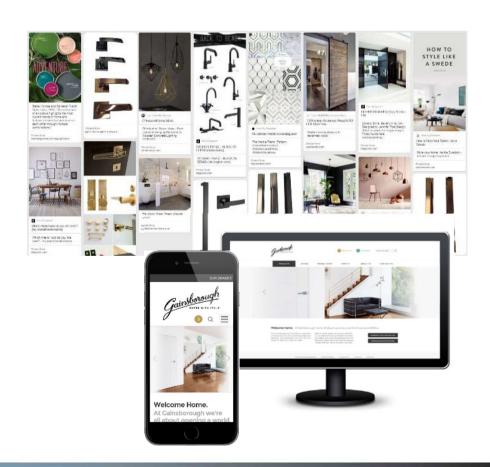
Driving consumer demand – styles, brands & digital marketing



Recent digital campaign "door hardware as the finishing touch that makes your home complete"



Matt Black range



Growth through innovation – 'smart' access



Market insight

Strategic implication

Key initiatives

The market for electronic access is projected to grow ten-fold over the next 5 years

- High-levels of consumer readiness
- Significant potential in 'retrofit' market as consumers motivated to upgrade

Leverage current offer and build future capability to extend into digital solutions

<u>PRODUCTS</u>: Develop products for early adopters and 'retrofit' market

<u>PARTNERSHIPS</u>: Timely partnerships with leading smart-home technology companies

SERVICES: rollout of connected access will involve a significant 'services' component

 Continued enhancements to G+, current 'connected access' solution for builders

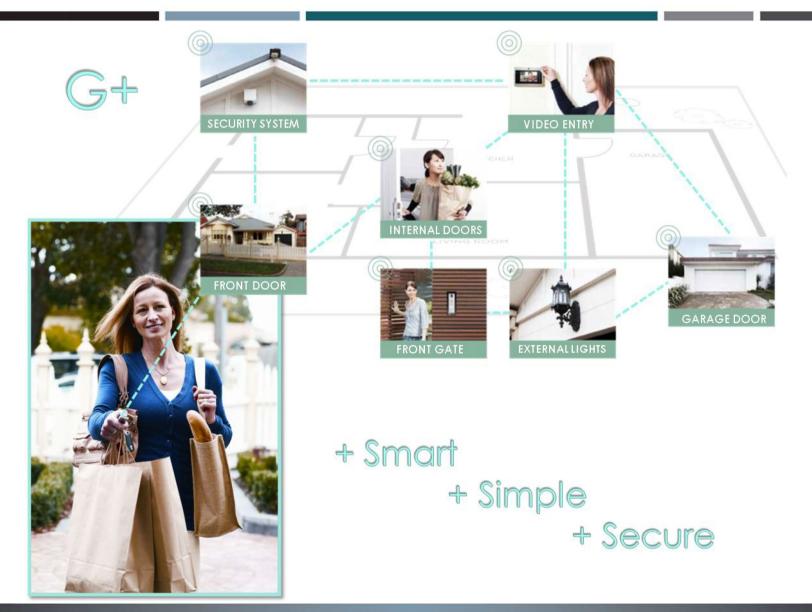
 Launch range of Gainsboroughbranded 'retail' smart access solutions

 Commenced discussions with a number of major players in emerging 'smarthome' sector

 Leverage API national footprint, and workforce to access opportunity

G+ Access System - smart, affordable way to access your home





Market entry into multi-residential & commercial



Market insight

Strategic implication

Key initiatives

The commercial and multi-res sectors have decoupled from growth in detached housing

A greater share of the commercial and multiresidential sectors represents significant opportunity to grow and diversify the D&A division

 Developing 'market entry' strategy into commercial and multi-res sectors

Lack of innovation in sector has left many projects (smaller and simpler projects) poorly served by overly complex solutions and processes **PRODUCT:** Focus on Projects which are best-fit for D&A proposition

 Enhanced product range with proposition into target sectors

SALES: opportunity to build end-to-end relationships, and leverage connections with B&K and API

Established focused, centralised sales team

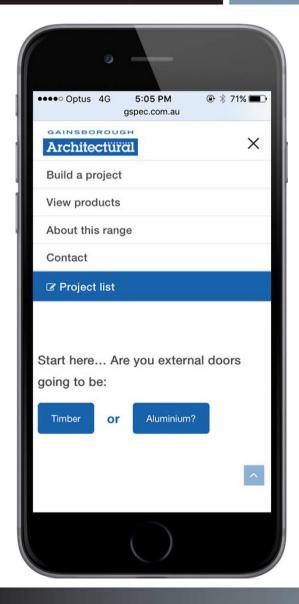
<u>FULFILMENT</u>: innovate and partner to create new solutions tailored to the needs of 'target' projects

 New door selector app helps architects with specification process

Built direct sales channel (supply & install), and formed alternative fulfilment partnerships with established commercial players

New door selector website for architects





- Designed to make commercial door hardware selection easy for architects
- Guide through your project and select your door
- With options to upload plans and request the preparation of a complete door hardware schedule and/or quotation
- The digital tool is focused on Multi-residential projects –
 has been well received by architects and merchants



Focus on high-potential sectors in commercial locksmithing



Market insight

Strategic implication

Key initiatives

Initial installation of commercial access systems is decoupled from ongoing maintenance, service and support

Opportunity to embed API systems in buildings which require ongoing maintenance and service

 Engaging developers, facility managers and owners / occupiers to lock in service contracts

Increasing perception of terrorist threats has increased demand for upgraded security systems in education, government & infrastructure

Opportunity to leverage API's national security clearance with speed of offer and expertise Commenced dialogue with government departments, independent school boards and infrastructure owners re API capability

Digital access and connected home growth will drive demand for new service providers to partner with large system players

With a national footprint, and a skilled workforce, API is well-placed to serve this need

 Ongoing discussions with a number of major players in the emerging 'smart-home' sector

Education sector – Case Study – Yarra Valley Grammar









- Schools realise the importance of prevention over response
- API supplied and installed the wireless system and provides ongoing backup support
- Cost effective solution as eliminates perpetual cost of re-keying
- Real-time communication whether doors are locked or unlocked
- Control over who can enter the building and when, e.g. lockdown

Door & Access Systems strategy on a page



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• Gainsborough is market leader

Strong proposition for residential builders & merchants

Driving consumer demand – styles, brands & digital marketing

Compete in Multiresidential and Commercial new build

 A significant market opportunity for Gainsborough Architectural

Market entry into multi-res & commercial – target segments, focused sales and innovative fulfilment

Growth through innovation – 'smart' access

Continue to grow in Commercial Locksmithing services

 Strong existing business model, with significant scope to deliver additional value across rest of D&A

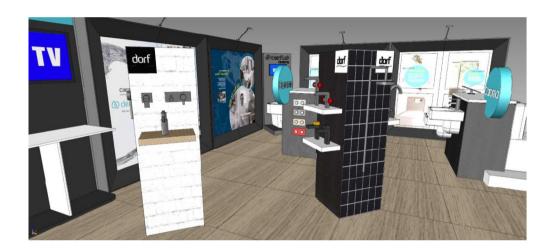
Focus on high-potential sectors in commercial locksmithing

Growth Drivers

Local R&D / cost efficient operations / winning people culture

Break/Product Displays







Agenda



Strategic Overview Tim Salt

Bathrooms & Kitchens Tim Salt

Door & Access Systems Sean Ralphsmith

Supply Chain	Sean Mitchell		
Financial Summary	Patrick Gibson		
Summary	Tim Salt		



Our Mission:

To build GWA as the most trusted and respected company in the building sector

Our Purpose: MAKING LIFE BETTER

with simple, superior water solutions

Bathrooms & Kitchens

with a superior range of access and security systems

Door & Access Systems

GWA Operational Measures

Market share, NSV, EBIT, RoFE, Difot, NPS, Safety, Engagement

Corporate Priorities

Drive cost out in SG&A and Supply Chain to improve profitability and allow selective reinvestment Build an advantaged Supply Chain to deliver superior NPD, Quality and Service at best cost

Build "fit for future" culture, engagement and capability

Add value to customers through improved insights, analytics and processes

Leverage and build on core assets & brands to drive revenue and market share growth

Maximise Shareholder Value Creation Key Financial Measures - NPAT Growth, TSR, ROFE

Our operating model meets local needs with global scale



Value Creating Operating Model

Consumer insights

Product Design

Manufacturing

Distribution

Solution Expertise

Customer Service

Research drives consumer and market insights

Local design team deliver contemporary Australian styles

Local R&D ensures products excel and exceed Australian standards

~500 patents and 1,000 registered designs support IP protection Collaborative relationships with specialist expertise in R&D, quality assurance, innovation, design, vitreous china, plastics, production, taps & locksmithing

17 GWA people in China to maintain standards

Extensive coverage of merchant channel

National
Distribution
Centre network

Significant scale and expert salesforce

~1,100 deliveries per day Ability to add value to customers through:

- Service solutions
- Product and category knowledge
- Quality products easy to install

Market-leading product support Commitment to after sales service (66 FTEs in team fielding

2,200 calls per

day)













Driving exclusive relationships with leading supply partners





- Asian and European exclusive partners (90:10)
- Key strategic drivers shape partner selection:
 - Quality
 - Service
 - Cost
 - Innovation/NPD
 - Protect and leverage GWA IP (patents)
- Longstanding relationships

Leverage global expertise for local conditions



Market insight	Strategic implication	Key initiatives
Increasingly demanding consumers and harsh environmental conditions	Differentiate from direct distributors through the supply of high quality products tailored for the A/NZ market	 Develop exclusive partnerships with vendors that have scale and capability suited to GWA Invest in R&D, process and manufacturing expertise to build capability in strategic suppliers Co-develop NPD initiatives with strategic supply partners

Differentiated service offer for customers



Market insight

Strategic implication

Key initiatives

Customers
increasingly
demanding in terms of
new innovation requires GWA to be
more agile

Require deep understanding of demand and ability to proactively meet (respond to) customers' needs

- Implement Integrated Business Planning (IBP) operating model – major cultural change
- Invest in supporting technology

Customers value certainty and immediacy of supply in order to enhance their offer

Capability to respond and provide visibility of supply from order to delivery

- Distributed inventory model to provide faster response for 95% of products
- New, real-time track-andtrace capability for order execution







Targeting further cost efficiencies



Market insight

Strategic implication

Key initiatives

Competitive landscape demands increased cost efficiency

Constant need to innovate the operating model to reduce costs and working capital

- Reduce operating costs in Australia by smaller, more agile domestic footprint
- Consolidation in source country of product and ship direct to major domestic markets and/or customers
- Productivity improvements via process and systems







Leverage partnerships for best in class product innovation



Market insight

Strategic implication

Key initiatives

Maintain market leading position through new innovation

Understanding of international trends and developing solutions for local consumers

- Research global trends and applicability to local consumers
- Patent locally developed marketleading solutions
- Protect IP through working with exclusive strategic partners







Our design minds







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Shareholder value creation



Revenue Growth

- Market share initiatives in core categories taps, sanitaryware to leverage strong brand portfolio
- Superior customer insights and best in class product innovation
- Re-invest cost savings in organic growth opportunities

Operational Efficiency

- Drive operational efficiency through Project One restructure
- Leverage supply chain scale and process simplification to reduce cost base
- Systems and back office efficiency to reduce complexity

Capital Management

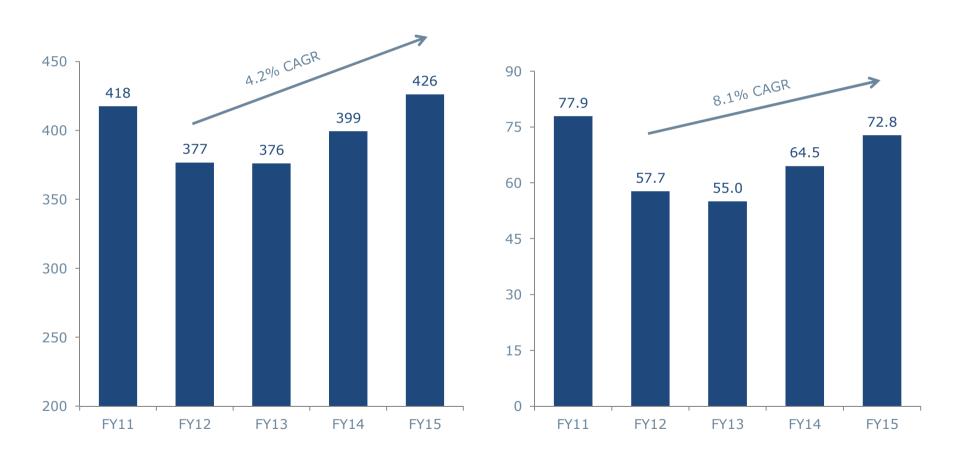
- Capital expenditure aligned to growth strategies
- Ability to manage 'through the cycle' to deliver returns
- Integrated Business Planning to improve working capital efficiency
- Board focus on capital management initiatives dividend policy 65-85% of NPAT

Create value for shareholders



Revenue growth (A\$m)

Earnings Growth (A\$m)



Source: GWA. Continuing Operations excluding Brivis Climate Systems, Dux Hot Water and Gliderol Garage Doors divested in FY15/FY16.

Operational and supply chain efficiency



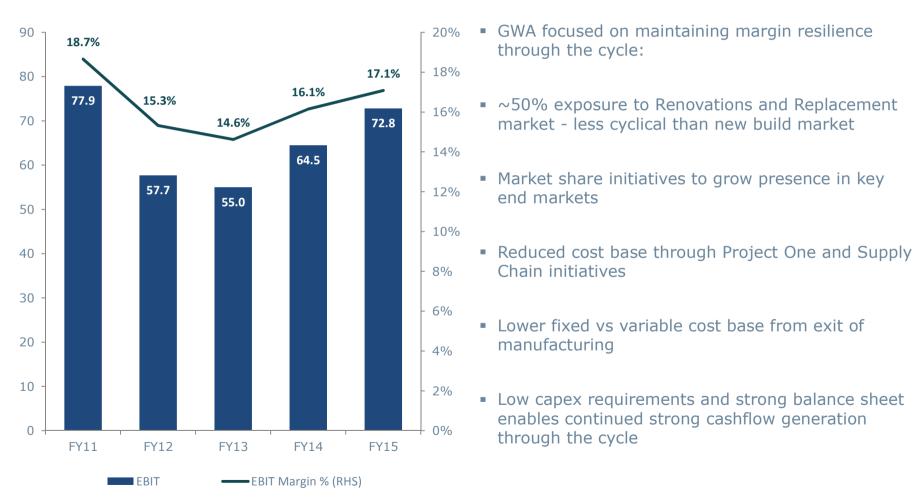
Cost savings target

Focus area	FY16-FY19	
Operational efficiency	\$5m	 Cost savings of \$15m identified through SG&A and supply chain improvements Project One – realigns cost base through back office and execution efficiency
Supply chain efficiencies	\$8-10m	 Supply Chain – targeting supply chain efficiencies with strategic partners – sourcing, NPD etc.
Total	\$13-15m	 Cost savings: Re-invested to fund growth initiatives Provide margin resilience through the cycle Offset inflation

Source: GWA estimates



EBIT (A\$m) and margin (%)

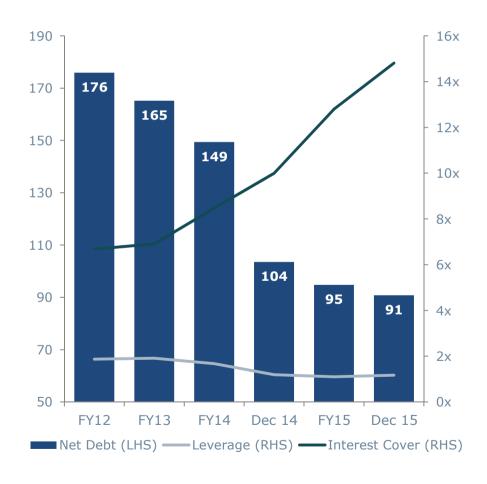


Source: GWA. Continuing Operations excluding Brivis Climate Systems, Dux Hot Water and Gliderol Garage Doors divested in FY15/FY16.

Strong financial position to fund growth initiatives



Continued low debt (A\$m)



Strong credit metrics

Metric	30 June 2014	31 Dec 2014	30 June 2015	31 Dec 2015
Net Debt	149.4	103.5	94.8	90.8
Leverage Ratio				
Net Debt / EBITDA	1.7	1.2	1.1	1.2
Interest Cover				
EBITDA / Net Interest	8.5	10.0	12.8	14.8
Gearing				
Net Debt / (Net Debt + Equity)	26%	21%	24%	22%

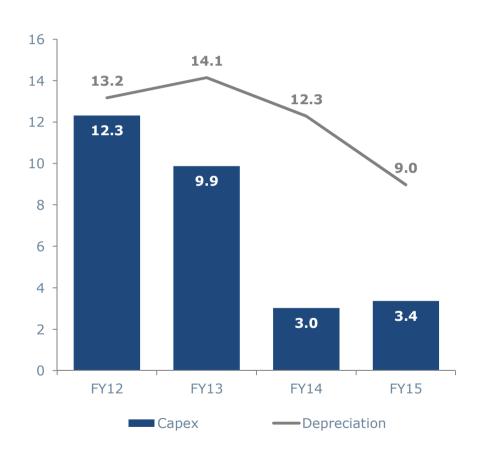
- Credit metrics continue to be consistent with investment grade
- Syndicated banking facility extended in October 2015 – single 3-year revolving facility maturing October 2018 which provides enhanced financial flexibility to invest in core businesses
- GWA remains in strong financial position supporting capital management initiatives

Source: GWA.

Strong focus on capital management



Disciplined capital expenditure



Strong credit metrics

- Resumption of ordinary dividends with FY16 interim dividend
- Board expects to pay ordinary dividends in range of 65-85% of NPAT, subject to prevailing trading and market conditions
- Dividend policy balances shareholder value creation with continuing strong financial position
- Share buy-back implemented from 1
 December 2015 up to \$30 million EPS accretive
- Board continues to assess all capital management initiatives

Source: GWA.

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Key themes for today



#1 Significantly re-positioned over the last two years – effectively a new business

#2 Strong ability to manage through the cycle

#3 Significant opportunities for organic growth

#4 Focus on maximising value for shareholders

Investor Market Briefing Strategy Presentation

21 April 2016



