

Challenger Limited

#### **Challenger 2016 Investor Day**

**2 June 2016, Sydney** – Challenger Limited (ASX:CGF) today holds its 2016 Investor Day featuring presentations on Challenger's strategy from key executives.

Challenger's 2016 Investor Day commences at 10.30am today (Sydney time) and will be held at the Museum of Sydney, corner of Bridge and Phillip Streets, Sydney. The presentation material is attached. The presentation includes a panel discussion from superannuation industry partners: Colonial First State, Link Group and VicSuper.

The Investor Day webcast will be available at <a href="https://www.challenger.com.au">www.challenger.com.au</a>

**ENDS** 

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## **Outline**

## Providing Australians with financial security for retirement



Overview and outlook

Brian Benari – Managing Director and Chief Executive Officer



**Funds Management** 

Ian Saines - Chief Executive, Funds Management



Life

Chris Plater - Principal Executive Officer and Chief Investment Officer, Life



#### Retirement income policy update

Jeremy Cooper - Chairman, Retirement Income



## Distribution, Marketing and Research

Paul Rogan - Chief Executive Distribution, Marketing and Research



#### Wrap up and Q&A session

Brian Benari – Managing Director and Chief Executive Officer

Investor Day - Outline



# Overview and outlook Investor Day



Brian Benari

Managing Director and
Chief Executive Officer



## Investor proposition

## Market leader with competitive advantage

#### PROVIDING AUSTRALIANS WITH FINANCIAL SECURITY FOR RETIREMENT

## FOCUSED STRATEGY



- ✓ FM boutique and co-investment model (super savings phase)
- ✓ Life dedicated retirement income focus (super spending phase)
- ✓ Independent provider with broad based distribution

## RECOGNISED CAPABILITY



- ✓ Recognised consumer retirement income brand¹
- ✓ Rated #1 by advisers²
- Proven product manufacturer and innovator
- ✓ Forming partnerships and leveraging technology

## TALENTED PEOPLE



- ✓ Highly engaged staff with shareholder alignment
- ✓ Track record of delivering
- ✓ Investment team talent internal managers and boutiques
- ✓ Entrenched risk management culture

#### MARKET LEADER



- ✓ FM growing twice speed of market
- ✓ Life No.1 annuities provider
- ✓ Scalable platform with leading cost ratio<sup>3</sup>

#### SUSTAINABLE SHAREHOLDER OUTCOMES WITH 18% ROE TARGET

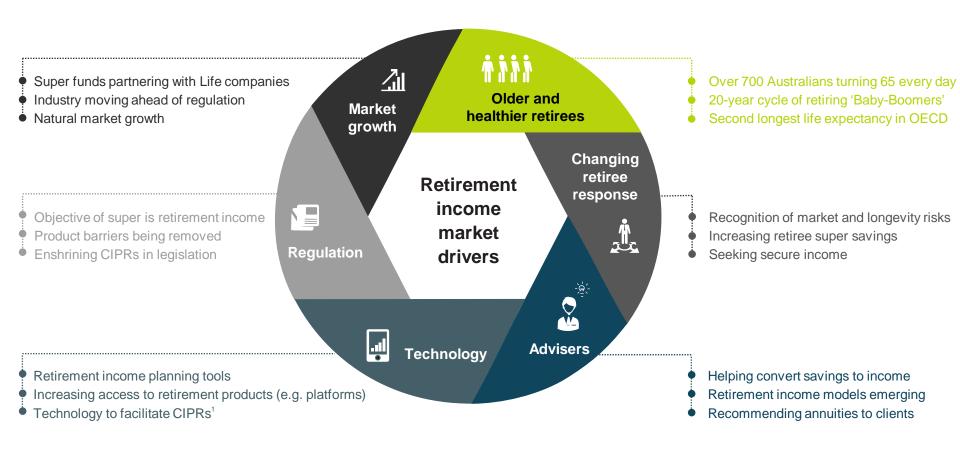
#### Investor Day – Overview and outlook

- Hall & Partners Open Mind Consumer Study.
- Wealth Insights Fund Manager Survey 2016.
- Challenger's normalised cost to income ratio (1H16: 33.8%) is 14 percentage points lower than the average cost to income ratio for ASX100 banks and diversified financials (includes AMP, ANZ, BEN, BOQ, BTT, CBA, IFL, MFG, MQG, NAB, PPT, WBC).
- 4. Normalised ROE (pre-tax) target of 18%.



## Retirement income market drivers

## Market leader well positioned in high growth market



#### Investor Day – Overview and outlook

1. Comprehensive Income Products for Retirement (CIPR) – as recommended by the Financial System Inquiry and supported by Government.



# Funds Management Investor Day



Chief Executive, Funds Management



## Continuing to build competitive advantage

## 1 Funds Management

Track record of growing FUM and adding boutiques

#### 2 Fidante Partners

Investing to enhance long term competitive advantage

#### Fidante Partners Europe

Dexion acquisition fulfilling strategic rationale

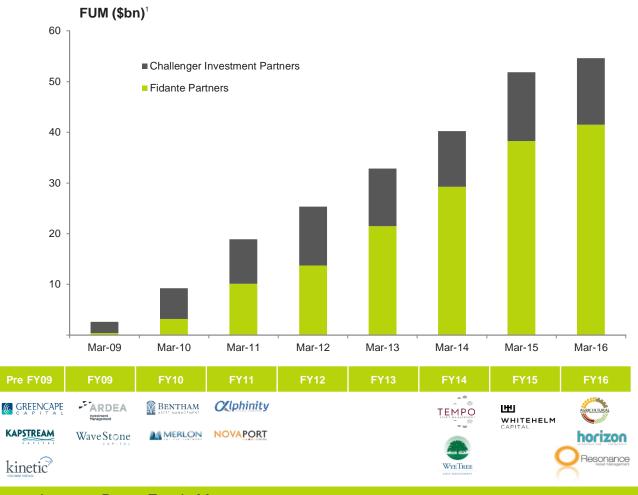
#### 4 Challenger Investment Partners

Continuing to leverage capability and expand client base



## **Funds Management**

## Track record of growing FUM and adding boutiques



- Funds Management FUM of \$55bn, up from \$19bn 5 years ago1
  - annual growth 30% p.a.
  - market growth 14% p.a.<sup>2</sup>
- Fidante Partners
  - 15 boutique brands
  - geographic and asset class diversification
  - replicating model in Europe
- Challenger Investment Partners (CIP)
  - proven track record in asset origination and investment performance
  - continued growth in third party client base

#### Investor Day - Funds Management

- Fidante Partners FUM adjusted in all periods to remove Kapstream institutional FUM following the sale of Kapstream in July 2015.
   Following the sale of Kapstream, Fidante Partners will continue to receive administration and distribution fees on retail FUM, however will no longer receive distribution fees on institutional FUM.
- 2. December 2015 Rainmaker Superannuation total market FUM.



## **Funds Management**

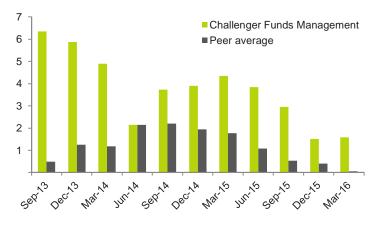
## Continued growth supported by available capacity and superior net flows

#### Manager capacity (\$bn)



- More than \$96bn of available capacity provides solid platform for future growth
- Boutique product expansion and Emerging Manager Program will maintain capacity

#### Rolling 12 month organic net flows vs peers<sup>1</sup> (\$bn)



- Funds Management net flows have consistently outperformed peers
- Net flows benefit from superior long term performance and an aligned business model that appeals to investors

#### Investor Day – Funds Management



<sup>1.</sup> Rolling 12 month average of quarterly net flows for peers, including BTIM, Perpetual, AMP Capital Investors, Platinum, Magellan and Pacific Current Group.

## **Fidante Partners**

## Investing to enhance long term competitive advantage

## **Equity Partnership**

- Expanding boutique product offering
  - ✓ WaveStone long only product
  - ✓ Ardea nominal bonds
  - ✓ Alphinity global equities
- Emerging Manager Program to source complementary product
- Managers benefit from business and product support
- Clients assured of strong economic alignment with portfolio managers

## Distribution Services

- Expanded institutional and retail distribution teams
- Extension of global distribution through Fidante Partners Europe (formerly Dexion)
- Available boutique capacity of more than \$64bn¹





#### Administration

- Recognised, institutional-grade support infrastructure
- Leading investment analytics and performance reporting capability
- Leveraging common systems and scale across Challenger Group

#### Investor Day – Funds Management

1. Fidante Partners available capacity as at March 2016.



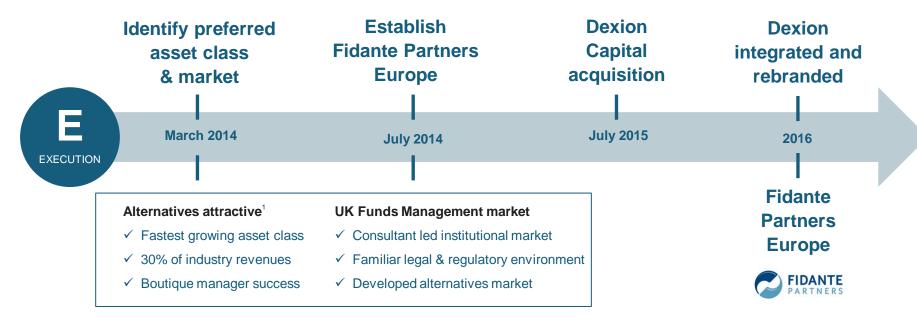
## **Fidante Partners**

## Replicating a successful and proven model in Europe



## **Extend global distribution and product footprint**

- Demand from clients for offshore product increasing
- Fidante Partners model highly regarded by asset consultants and investors with proven track record
- Attractive business high ROE, scalable and capable of being extended into offshore markets



#### Investor Day - Funds Management



<sup>1.</sup> McKinsey research: Capturing the Next Wave of Growth in Alternative Investments.

## **Fidante Partners Europe**

## Dexion acquisition fulfilling strategic rationale

#### **Listed Closed-End Investment Companies**

- Provides liquidity and mark-to-market benefits for alternative asset investors
- Complements existing Fidante product offering
- Raised more than US\$19bn since 2002

## UK Alternative Listed Closed End Investment Companies IPO's (£bn)



- Market conditions including Brexit uncertainty are currently impacting transaction activity with likely Funds Management 2H16 NPBT to be ~\$6m lower than 1H16
- Final acquisition price subject to profitability over 6 years under earn-out agreement

#### Multi-boutique platform

- 3 alternative asset boutiques
- Distribution and administration services complement
   Fidante global value proposition
- ~A\$1.0bn FUM¹
- Acquisition delivering
  - global distribution & administrative support platform to replicate Fidante Partners Australia success
  - \$0.4bn European boutique net flows since acquisition







- Developing global product via UCITS<sup>2</sup> platform
  - 3 products launched



2 further products pending



#### Investor Day - Funds Management

- 1. FUM as at March 2016.
- 2. UCITS Undertakings for Collective Investment in Transferable Securities. UCITS provide a single European regulatory framework for an investment vehicle, meaning the vehicle can be marketed across the European Union, irrespective of the domicile of the investment vehicle.



## **Challenger Investment Partners**

## Continuing to leverage capability and expand client base

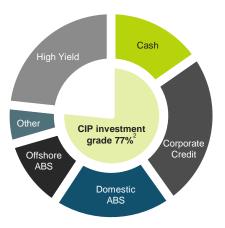
#### **Demand**

- Challenger Investment Partners
- Negative global interest rates driving foreign investors (e.g. Japanese) to seek higher yielding Australian assets
- Strong relationships with sovereign wealth funds and leading superannuation funds

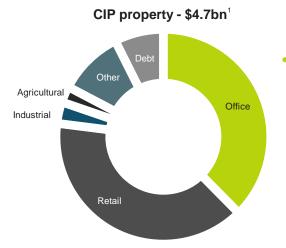
#### **Supply**

- Proven fixed income and property originator
- Successful co-investment track record
- Australian bank balance sheet contraction creates opportunities for non-bank lenders

#### CIP fixed income - \$8.4bn<sup>1</sup>



 Third party fixed income FUM of \$2.1bn (25%)



Third party property FUM of \$1.4bn (32%)

#### Investor Day – Funds Management

- 1. FUM as at March 2016 and includes Challenger Life and third party clients.
- 2. Represents total CIP fixed income investment grade, including both Challenger Life and third party clients.



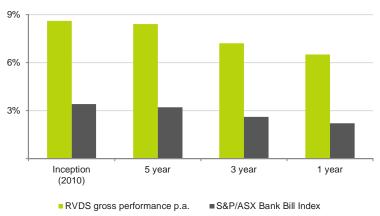
## **Challenger Investment Partners**

## Third party client case studies

#### Fixed income - Relative Value Debt Strategy

- Major Australian superannuation fund mandates
- FUM of \$1.2bn with 48% co-invested with Life
- Invested in senior secured loans (e.g. private debt and real estate debt)
- 6.5% 1 year return, 8.6% p.a. since inception

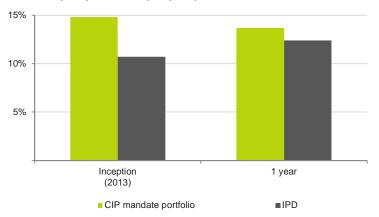
#### Fixed income – Relative Value Debt Strategy



#### **Property – Retail Property mandate**

- Offshore sovereign wealth fund
- FUM of \$0.8bn with 25% co-invested with Life
- Invested in a diverse portfolio of retail assets
- Total returns 13.7% 1 year, 14.8% p.a. since inception
- Outperformed IPD¹ and performance fee benchmarks

#### Property – Retail property mandate



#### Investor Day - Funds Management

1. The Property Council/IPD Australia All Property retail index.



## Continue to build competitive advantages

## **1** Funds Management

Track record of growing FUM and adding boutiques

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Investing to enhance long term competitive advantage

#### Fidante Partners Europe

Dexion acquisition fulfilling strategic rationale

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Continuing to leverage capability and expand client base



# Life Investor Day



Chris Plater

Principal Executive Officer & Chief Investment Officer, Life



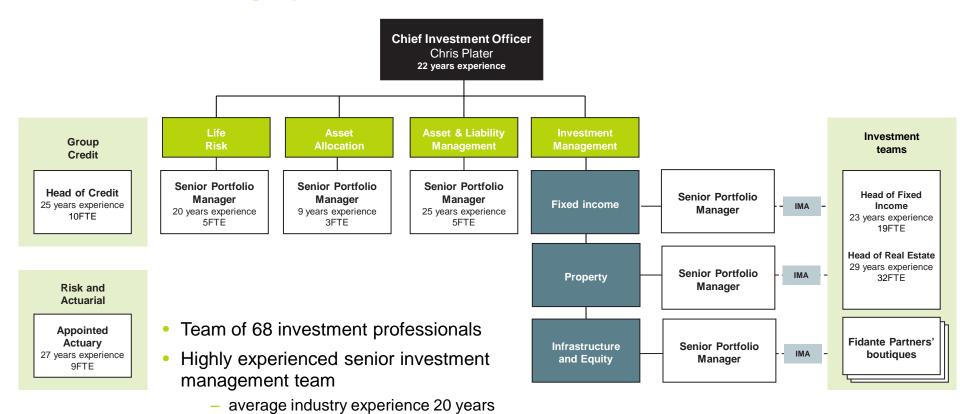
## High quality investment portfolio meeting 18% ROE target

- 1 Investment team and structure
  - Stable and highly experienced teams providing competitive advantage
- 2 Governance & risk management framework
  - Entrenched risk management culture with Board oversight Credit risk management central to investment process
- 3 Asset allocation & portfolio construction
  - Asset allocation driven by duration and relative value



## Investment team and structure

## Stable and highly experienced teams



average tenure at Challenger 10 years

experience through different investment cycles

Investor Day – Life

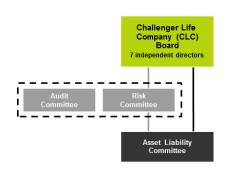


## Governance & risk management framework

## Entrenched risk management culture with Board oversight

- Risk appetite differentiates between risks that provide an economic return and those that do not
- Risk management is entrenched in corporate culture
- Board Risk Committee and Audit Committee implement and monitor risk appetite through:
  - policies
  - limits
  - capital requirements
  - behavioural standards
- APRA's prudential framework includes regular monitoring and reporting

#### Risk universe Risks that provide Risks that do not return for risk provide return for risk CLC may accept these risks subject to CLC seeks to minimises its exposure to these risks · Foreign exchange risk · Credit risk · Interest rate risk · Property risk · Inflation risk · Life insurance risk · Compliance risk Equity and infrastructure risk · Strategic risk · Illiquidity premium Operational risk Cash flow mismatch





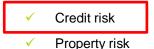
Investor Day - Life



## Governance & risk management framework

## Credit risk management central to investment process

#### Risk appetite includes



- Equity and infrastructure risk
- ✓ Life insurance risk

#### Credit risk management

- Credit team responsible for counterparty risk assessment across all asset classes
- Challenger's Head of Credit has transaction veto rights and member of Asset and Liability Committee (ALCo)
- Investment decisions made by ALCo including independent credit assessment

#### Board approved risk limits – country, sector and counterparty

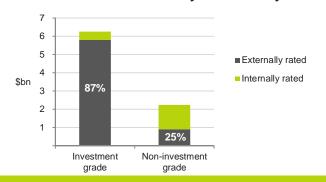


Fixed income and property tenancy risks aggregated

#### **Credit process guiding principles**

- ✓ Credit function separate from investment management
- Perform detailed analysis on each transaction and form independent view
- Review all external credit ratings and apply industry and counterparty limits
- Assign internal credit ratings using external rating agency methodology
- ✓ Continuous credit rating monitoring with ALCo and Board reporting (inc. watchlists)
- ✓ Workout of impaired credits

#### Fixed income - externally vs. internally rated1



#### Investor Day - Life

1. As at 31 December 2015.

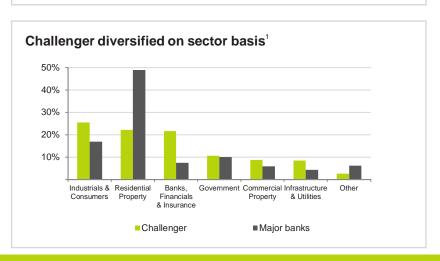


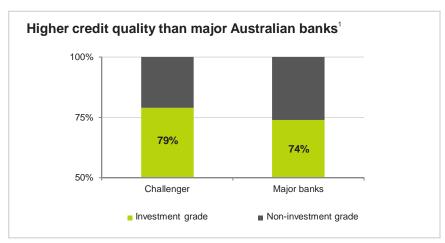
## Governance & risk management framework

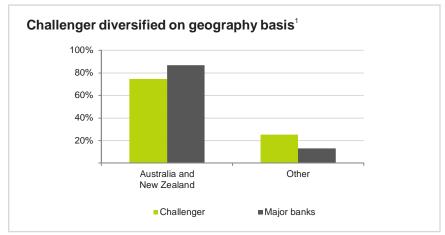
## Credit risk benchmarking

#### Credit risk benchmarking

- Higher fixed income credit quality than major Australian banks
- Challenger selective on credits as not relationship driven
- Challenger's exposure to select industries
  - resources and related mining industries <1%</li>
  - residential property developers Nil
  - agriculture <1%</li>







#### Investor Day - Life

Source: Challenger estimates based on latest Major Bank Basel II Pillar 3 reports and Challenger's 1H16 Analyst Pack. Major banks
represent simple average with total exposures including home loans and other consumer exposures mapped to credit ratings based
on probability of default disclosures.



## Asset allocation & portfolio construction

## Asset allocation driven by duration and relative value

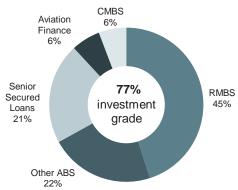
- Strict portfolio construction framework employed
- Investment decisions based on risk-adjusted returns
- Asset allocation evolves to reflect annuity maturity profile and relative value
- Extracting illiquidity premium with capacity for less liquid investments as hold to maturity investor
- 18% ROE target key to investment decision process

# Property 23% Cash Meeting 18% ROE² Corporate Infrastructure 4% ABS Fixed income and cash 65%

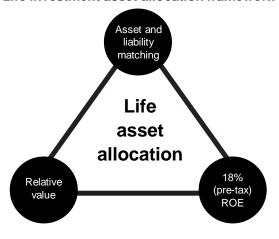
Credit

Life investment portfolio overview<sup>1</sup>

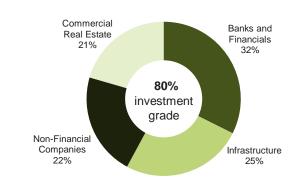




#### Life investment asset allocation framework



#### Challenger Corporate Credit portfolio - \$2.8bn1



#### Investor Day - Life

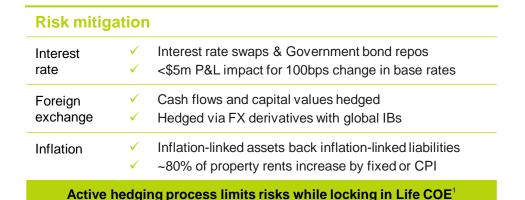
- As at 31 December 2015.
- 2. 1H16 Life normalised ROE (pre-tax) of 19.8% relative to 18% target.



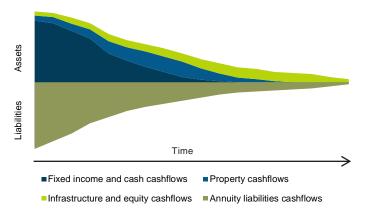
## Asset allocation & portfolio construction

## Assets and liabilities matched and unwanted risks mitigated

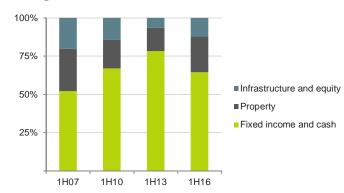
- Assets deliver contracted cash flows to match contracted liabilities
- Risk appetite does not tolerate duration mismatch
- Asset and liability matching impacts asset allocation
- Real assets (e.g. property) used to match longer dated liabilities
- Increase in property reflects strong growth in lifetime annuity sales and relative value



#### Assets and liabilities cash flow matched (\$m)



#### Change in Life asset allocation



#### Investor Day - Life

1. Life Cash Operating Earnings (COE).

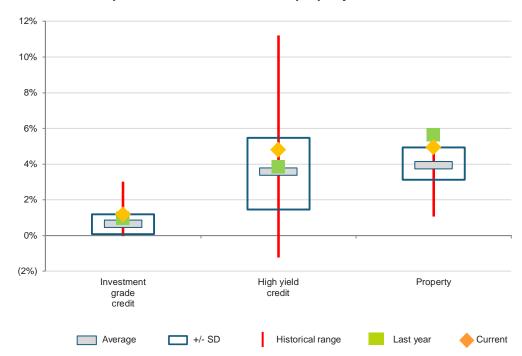


## Asset allocation & portfolio construction

## Asset allocation driven by duration and relative value

- Life extracts risk premium with change in base interest rates reflected in annuity pricing
- Despite low return environment all asset classes above long term risk premium averages
- Fixed income asset risk premium excludes illiquidity premium
- Average fixed income illiquidity premium generated over last
   5 years in range of ~1% to ~2%
- Life investment portfolio continuing to meet 18% ROE target (1H16 normalised pre-tax ROE 19.8%)

#### Asset risk premium - fixed income and property<sup>1</sup>



#### Investor Day - Life



Expected asset risk premium represents asset return relative to the prevailing swap rate. Challenger estimates based on external data as at April 2016.

## High quality investment portfolio meeting 18% ROE target

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# Retirement income policy update

**Investor Day** 



Jeremy Cooper

Chairman, Retirement Income



## Regulatory reforms underway to enhance retirement phase

### **1** 2016-2017 Federal Budget

All positive or no material impact for Challenger

#### 2 Retirement Income Streams review

Green light for new lifetime income products, including DLAs
Pathway to Comprehensive Income Products for Retirement (CIPRs)

### 3 Regulatory tailwinds

Regulatory reforms underway to enhance retirement phase



## 2016-17 Budget super changes

## All positive or no material impact for Challenger

#### **Topical Budget changes to super**

#### Positive retirement income reforms

- Objective of super confirmed retirement income
- Green light for new lifetime income products, including Deferred Lifetime Annuities (DLAs)

#### Other super reforms

- \$1.6m balance transfer cap excess is left in accumulation
- \$500k lifetime non-concessional cap
- Reduced \$25,000 annual concessional cap for all age groups
- Taxing transition-to-retirement pensions at 15%

#### Super is still a very attractive saving/investing vehicle

- Still highly concessionally-taxed environment
- The only downside of bumping up against the \$1.6m cap is you pay tax on earnings at 15% (pre franking credits)
- A couple will have, hypothetically, \$3.2m (indexed to CPI) to invest

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## **Retirement Income Streams review**

## Green light for new lifetime income products

#### Treasury's Retirement Income Streams review

- Final report issued with 2016-17 Federal Budget
- All recommendations accepted by government with industry support
- Delivers on commitment to review
  - minimum drawdown rules
  - regulatory barriers to income stream development
- Creates new category of lifetime income products
- Supports product innovation within broad parameters
- Rules for new category start on 1 July 2017
- Creates an environment for a new range of lifetime income products, including deferred lifetime annuities

#### Federal Budget 2016-17

Extract from budget papers1

#### Key points

 Government will remove barriers to innovation in the creation of retirement income products. From 1 July 2017, the tax exemption on earnings in the retirement phase will be extended to products such as deferred lifetime annuities and group selfannuitisation products

#### Retirement Income Streams review final report

Extract from Retirement Incomes Streams review final report

#### Key points

- The existing regulatory framework for retirement income stream products is, however, a barrier to the development of other annuitystyle products that could help individuals better manage the risk of outliving their retirement savings.
- Existing barriers could be addressed through the introduction of an additional alternative set of rules that would require diminishing access to capital underpinning the product, either via commutation or death henefit
- The alternative product rules should be designed to accommodate purchase via multiple premiums, but additions to existing income stream products should continue to be prohibited.

#### Investor Day - Retirement income policy update

- 1. www.budget.gov.au.
- 2. www.treasury.gov.au/ConsultationsandReviews/Consultations/2014/Review-of-retirement-income-stream-regulation.



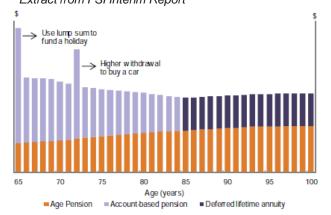
## **Retirement Income Streams review**

## Pathway to Comprehensive Income Products (CIPRs)

- New retirement income product category to permit new range of lifetime income products, including DLAs
- Products meeting existing rules continue
- New category will provide "as much flexibility for design to meet consumer preferences"
  - ✓ bought pre-retirement
- ✓ bought post-retirement
- ✓ multiple premiums
- ✓ single premiums
- capital access schedule
- ✓ death benefit options
- Should stimulate demand for new lifetime products
- DLAs and other lifetime income products to provide building blocks for super funds to develop Comprehensive Income Products for Retirement (CIPRs)







Investor Day – Retirement income policy update



## Regulatory tailwinds

## Regulatory reforms underway to enhance retirement phase

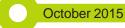
## FS

- 1. Superannuation objective to be enshrined in law
- 2. Remove impediments to longevity product development
- 3. Implement Comprehensive Income Products for Retirement (CIPRs)

Recommendations supported by Government



- Government supports
   CIPRs to help guide
   members at retirement
- 2. Trustees pre-select CIPRs for members
- 3. Government to consult on CIPR legislation by end of 2016



May 2016



July 2017

## **Budget**

- Objective of
   Superannuation
   confirmed 'to provide
   income in retirement'
- 2. Retirement Incomes Streams review finalised
- New lifetime income product rules, including DLAs

## **▼ New products**

- New retirement income product category from 1 July 2017
- 2. Will drive longevity product innovation
- DLAs allowed under new retirement income category

Investor Day - Retirement income policy update



## Regulatory reforms underway to enhance retirement phase

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# Distribution, Marketing and Research

**Investor Day** 



Paul Rogan

Chief Executive
Distribution, Marketing and Research



## Entrenching our retirement income leadership position

- 1 Challenger's retirement brand journey
  Australia's leading retirement income brand
- 2 Annuities on platforms initiative enhances distribution footprint Showcasing our digital innovation partners
- 3 Entrenching our retirement income leadership
  Challenger's distribution competitive advantages driving growth



## Challenger's retirement brand journey

## Brand strengthening with consumers<sup>1</sup>, leading with advisers<sup>2</sup>

**2011** *'Real Stories'* 









**2013** 'On Paper'







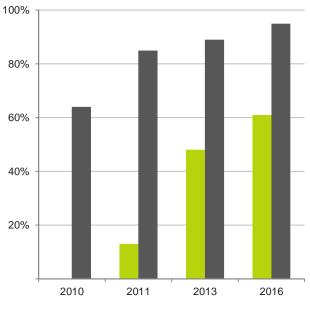
**2016** *'Lifestyle Expectancy'* 







Brand strength



'Prompted brand awareness'

Consumers

'Leaders in retirement income'

■ Advisers

#### Investor Day - Distribution, Marketing and Research

- Newspoll Consumer Study February 2011 n=503. Base: 55-64 years, National.
   Hall & Partners, Open Mind Consumer Study December 2013 n=275; May 2016 n=250. Base: 55-64 years, Metro and GC/SC.
- 2. Marketing Pulse Adviser Study April 2010 n=375; Dec 2011 n=295; Dec 2013 n=231; Jan 2016 n=215. Base: Financial advisers, National.



# Lifestyle expectancy campaign

## Responding to the fear of outliving savings

- Compares having a comfortable lifestyle vs. one where you run out of savings
  - 6 out of 10 retirees are worried they may outlive their savings<sup>1</sup>
- Continues thematic on key retirement risks: market volatility, longevity and inflation







- Results after first 10 weeks in market<sup>2</sup>
  - Ad awareness 53%, up from 35%<sup>3</sup>
  - Ad salience 63%, up from 60%<sup>3</sup>
  - Ad persuasion 55%, up from 49%<sup>3</sup>
  - Likelihood to ask a financial adviser about an annuity 52%<sup>4</sup>

- 1. National Seniors Australia Survey 2012: "Retirees Needs and Their (In)Tolerance for Risk". Q: Worried may outlive savings and investments.
- 2. Hall & Partners Open Mind Consumer Study May 2016. Base: 55-64 years, Metro and GC/SC n=250.
- 3. Compared to similar timeframe for 'Retirement on Paper' campaign.



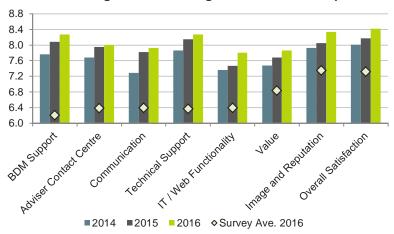
# **Distribution capability**

## Challenger No.1 in overall adviser satisfaction

# Wealth Insights Fund Manager Service Level Report 2016<sup>1</sup>

- High profile industry survey
  - over 850 financial advisers
  - how clients regard Challenger vs. peers
- Challenger ranked No.1:
  - ✓ BDM Team (5th consecutive year)
  - √ Technical Services (first time)
  - Client Services (first time)
  - Image and Reputation (first time)
  - Overall Satisfaction (first time)
- Clear leadership in retirement incomes under adviser surveys<sup>2</sup>

#### Wealth Insights Fund Manager Service Level Report 2016



Challenger remains dominant player amongst its peers, holding top position over six consecutive years<sup>2</sup>



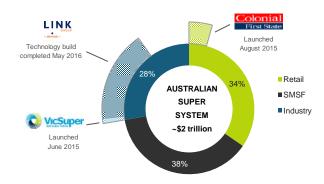
- 1. Source: Challenger Annuities Service Level Analysis conducted by Wealth Insights and compared to the broader market. Scores: Above 8.0 out of 10: Market leaders, Excellent service; 7.5 8.0: Good service; 7.0 7.75: Adequate but needs attention; Sub 7.0: Typically cause for concern.
- 2. Source: Marketing Pulse Adviser study asked 'do you agree with the statement that this company is a leader in providing retirement income products, April 2010 n=375, May 2010 n=161, Dec 2011 n=295, Dec 2012 n=331, Dec 2013 n=231, Jan 2015 n=216, Jan 2016 n=215 financial planners across Australia. Percentages are rounded to whole figures.



# **Annuities on platforms**

## **Driving lifetime annuity sales growth**

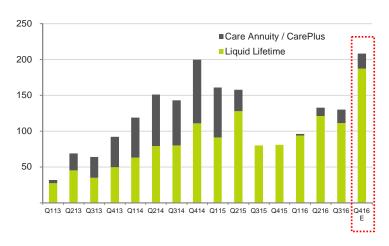
New platform opportunities provide access to 1/3 of super industry<sup>1</sup>



### Digital connectivity enables

- ✓ Efficient adviser access to Challenger annuities
- ✓ Annuities combined with ABPs²
- Super funds to offer Comprehensive Income Products for Retirement (CIPRs)
- Supports retirement income model portfolios

#### Strong growth in lifetime annuity sales



### **Driving lifetime sales growth**

- New platform initiatives
  - 8% of total annuity sales<sup>3</sup> from platforms
  - 32% of platform sales Liquid Lifetime benefiting from retirement income models
- ✓ On-track for record Q4 lifetime sales (~\$200m)

- Represents either funds under administration/funds under management for each platform/superfund. For CFs, estimated that 70% of total FirstChoice and FirstWrap FUM (~\$95bn) is in superannuation products. Total super system FUM excludes public sector and corporate segments.
- 2. Account Based Pensions (ABPs).
- 3. Total annuity sales via platform as a % of total annuity sales YTD Q316.



# **Annuities on platforms**

## Panel session: Showcasing our digital innovation partners





Peter Chun General Manager, Product & Investments Colonial First State





Shannon Goard
Head of Product & Northern Client Partnerships
Link Group Fund Administration





challenger 🛊

Michael Dundon
Chief Executive Officer
VicSuper







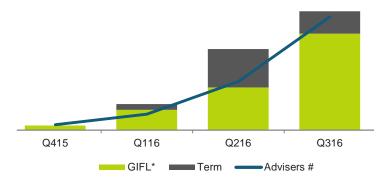
# **Annuities on platforms - Industry Funds**

## Distribution enhanced through new platform opportunities

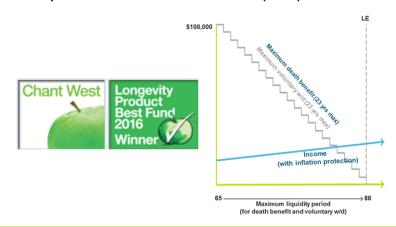


- Australia's first "CIPR" backed by Challenger
- VicSuper members retirement concerns:
  - inflation; having enough to buy essentials; medical costs; outliving their savings; having enough for extras
- Combination of Guaranteed Income and Allocated Pension a compelling solution
- VicSuper's award winning product design being rolled out to industry funds
- Slow start, but volumes building
  - Quality business tenor ~18 years¹

#### VicSuper annuity volumes



#### VicSuper's Guaranteed Income for Life (GIFL)\*



- 1. Average tenor YTD sales to Q316 using lower of the withdrawal guarantee period or life expectancy for Guaranteed Income for Life sales.
- Guaranteed Income for Life (GIFL) is a lifetime annuity issued by VicSuper with the obligations backed by Challenger.
- # Cumulative VicSuper advisers associated with sales.



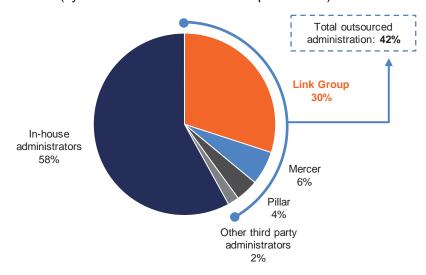
# **Annuities on platforms - Industry Funds**

## Distribution enhanced through new platform opportunities

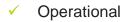


- Administers 30%<sup>1</sup> of the 'profit for member' superannuation funds and ~10 million member accounts
- Annuities build completed on schedule
  - 3 fund clients launching annuity solutions<sup>2</sup>
- Anticipate more fund clients to connect in response to:
  - CIPRs
  - Treasury's Retirement Income Streams review findings (e.g. DLAs)
- Working with Challenger on scalable retirement advice (e.g. Money Solutions<sup>3</sup>)

#### Australian superannuation administration providers<sup>1</sup> (by core administration service expense 2014)









Launching July 2016



Launching July 2016



Launching Oct 2016

- 1. Link Group Investor Presentation, May 2016.
- 2. Local Government Super, legalsuper and Care Super collectively have \$24.1bn FUM, over 75,000 accounts with \$9bn FUM with members over age 55 (source: APRA Annual Fund Level Superannuation Statistics, 2016).
- 3. Money Solutions is a member of Link Group and is Australia's largest provider of scaled advice.



## **Annuities on platforms - CFS**

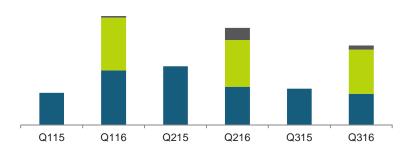
## Distribution enhanced through new platform opportunities



## launched August 2015

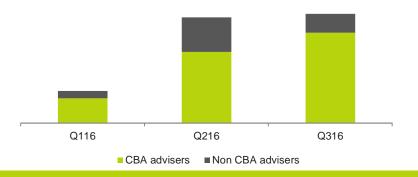
- · Improves client and adviser experience
- Significant increase in volumes up ~100%<sup>1</sup>
- Attracting new advisers with ~50% of platform sales via new advisers<sup>2</sup>
- High quality sales with ~40% lifetime<sup>3</sup>
- Sales via non-CBA aligned advisers<sup>4</sup>
  - ~25% of platform writers
  - ~10% of platform sales volume
- CarePlus available from Q1 FY17

#### CFS Platform – Challenger annuity volumes (\$m)



■ Off platform ■ On platform - CBA advisers ■ On platform - non CBA advisers

#### CFS Platform - Challenger annuity writers



- 1. Annuity sales for 9 months to March 2016 vs pcp CBA aligned advisers only.
- 2. Defined as having not written a Challenger annuity in last three years.
- 3. Annuity sales for Q316.
- 4. Annuity on CFS platform sales YTD Q316.



## **Annuities on platforms - CFS**

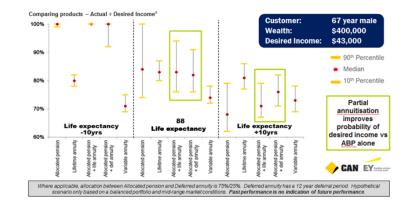
## Distribution enhanced through new platform opportunities

- CFS platforms used by ~50% of advice firms
- Annuities initiative awarded for digital innovation<sup>1</sup>
- CFS retirement income models
  - Supported by independent actuarial research<sup>2</sup>
  - Layering annuities as part of retirement solution
- Very positive adviser feedback
  - More likely to use annuities; simple to use
- Solid uptake from both aligned and IFA advisers
- Smooth transition to origination servicing via platform
  - Easy origination process. Majority 'clean skin' applications
  - Easy for both advisers and clients to view their portfolio in one place











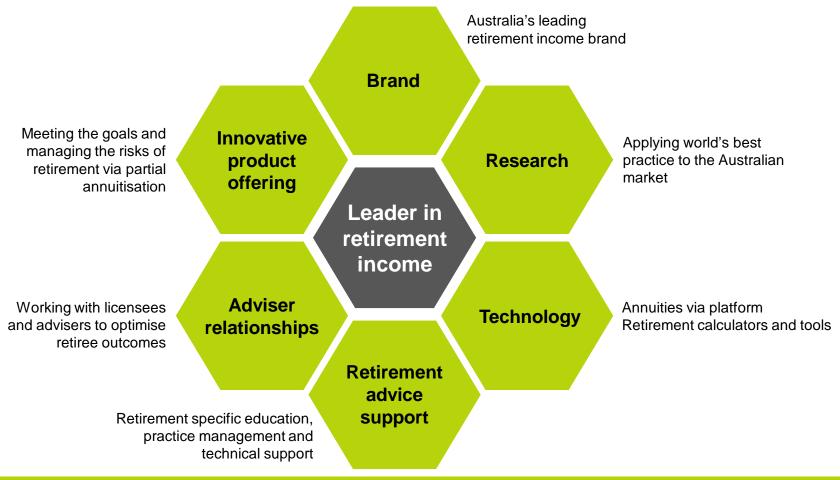
"annuities need to be one tool in the financial adviser's toolbox"
"we believe that an account based pension with a lifetime annuity or
some sort of deferred lifetime annuity will be a good solution for
Australian retirees"

- 1. Investment Trends 2015 best functionality award.
- 2. 'Optimal solution to the retirement riddle', Actuaries Summit, May 2015.



# **Entrenching our leadership position**

## Distribution competitive advantages driving growth





# **Key points**

## Entrenching our retirement income leadership position

- 1 Challenger's retirement brand journey
  Australia's leading retirement income brand
- 2 Annuities on platforms initiative enhances distribution footprint Showcasing our digital innovation partners
- 3 Entrenching our retirement income leadership
  Challenger's distribution competitive advantages driving growth



# Wrap up and Q&A session Investor Day



Brian Benari

Managing Director and
Chief Executive Officer



# Wrap up

## **Providing Australians with financial security in retirement**

## 1 Funds Management

Continue to build competitive advantages

### 2 Life

High quality investment portfolio meeting 18% ROE target

## 3 Retirement income policy update

Regulatory reforms underway to enhance retirement phase

## 4 Distribution, Marketing and Research

Entrenching our retirement income leadership position

## 5 FY16 guidance

FM – 2H16 NPBT impacted by lower UK market activity (down ~\$6m on 1H16)

Life – On track to achieve Life COE guidance (\$585m - \$595m)

Investor Day - Wrap up



# **Q&A session Investor Day**



### Important note

This presentation was prepared for the purpose of a briefing to equity analysts and certain wholesale investors on 2 June 2016.

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