

# SHAREHOLDER QUICK GUIDE

**2016 FULL-YEAR RESULTS** 



# **GROUP PERFORMANCE SUMMARY**



We are pleased to provide shareholders with a summary of Wesfarmers Limited's results for the full-year ended 30 June 2016. For more detail we encourage you to read the relevant announcements lodged with the ASX on 24 August 2016.

Milhane

Michael Chaney AO Chairman

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Richard Goyder AO Managing Director

26 August 2016

Strong performances across a majority of the Group's businesses were offset by challenging trading conditions and restructuring activities at Target and the impact of low commodity prices on the Resources business.

The Group reported a net profit afer tax (NPAT) of \$407 million. The result included non-cash impairments of Target and Curragh totalling \$2,116 million before tax, as well as \$145 million (pre-tax) of restructuring costs and provisions to reset Target. Excluding these significant items, NPAT decreased 3.6 per cent to \$2,353 million.

A highlight for the year was the acquisition of Homebase, the second largest home improvement and garden retailer in the United Kingdom and Ireland, which provides a platform for long-term value creation.

The Group's balance sheet remained strong, with active management of debt sources supporting further reductions in funding costs.

In line with the Group's dividend policy, which considers earnings, cash flows and franking credits, a final ordinary dividend of \$0.95 per share was declared, bringing the full-year ordinary dividend to \$1.86 per share.

#### Retail

In a competitive environment, the retail businesses continued to invest in customer value, service, stores and online, and improved merchandise ranges to deliver long-term growth and improved returns. Excluding Target, the retail portfolio delivered growth in earnings before interest and tax (earnings or EBIT) of 7.5 per cent. This growth was offset by weak underlying performance in Target and the cost of restructuring activities following the creation of the Department Stores division in February 2016 to create a stronger platform for growth.

The continued momentum in Coles' Food and Liquor business was a good result given a competitive market and accelerating deflation. Food and liquor revenue grew \$1,780 million driven by improvements in value, quality and service. The ongoing simplification of endto-end processes through the business has supported continued investment in these areas while further improvements in Coles' fresh offer resulted in increased transaction volumes and basket size. The Coles Liquor transformation achieved an important milestone with positive comparable sales growth for the year, reflecting investments in price, range and store network. The Convenience business produced a solid result despite lower fuel volumes, with stronger growth in store sales than the prior year.

Bunnings Australia and New Zealand produced another very strong result, with total store sales growth of 11.1 per cent and store-on-store sales growth of 8.1 per cent, reflecting the solid execution of its strategic agenda. Sales growth was achieved across all areas of the business following the delivery of greater digital and physical brand reach, continued commercial expansion and increased customer value. Good progress has been made to reshape the Homebase business since ownership, with results in line with the acquisition plans.

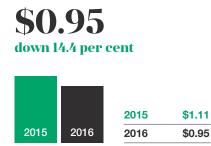
Kmart delivered a significant increase in earnings and return on capital through improvements in range and productivity, as well as a strong focus on providing the lowest prices on everyday items. Sales growth was achieved across all categories, supported by continued investment in new stores and refurbishments. Following the creation of the Department Stores division, decisive steps were taken to reduce Target's cost base and reset inventory in line with a revised strategic plan. While Target's revenue was in line with last year, it reported an operating loss of \$195 million, including \$145 million of restructuring costs and provisions to reset the business. The underlying loss of \$50 million was primarily driven by high levels of seasonal clearance and the impact of a lower Australian dollar on margins.

Officeworks delivered another year of strong growth in earnings and return on capital. Continued investments in price, service, the in-store environment and the online offer, as well as expanded merchandise ranges contributed to growth across every channel.

#### Industrials

The performance of the Industrials division was significantly affected by depressed conditions across the resources sector. Underlying earnings were \$306 million lower, primarily driven by an operating loss of \$310 million for the Resources

#### FINAL DIVIDEND PER SHARE



business where continued cost improvements were more than offset by lower export coal prices, a decline in coal sales volumes due to significant wet weather events and \$147 million of losses from currency hedges. The Industrial and Safety business simplified its operations and reduced costs to mitigate sales and margin pressures in an environment where customers remained cost conscious. The Chemicals, Energy and Fertilisers (WesCEF) business had a strong year with earnings growth across all three business units.

#### **Cash flow**

Operating cash flows of \$3,365 million were \$426 million lower than last year, driven by lower earnings and a working capital outflow. Higher working capital investments were made to improve stock availability in Homebase and to support sales growth across the retail businesses; partially offset by working capital inflows across the Industrials portfolio.

Gross capital expenditure of \$1,899 million was \$340 million lower, primarily due to fewer store openings in Bunnings and Coles. Proceeds from disposals were lower and net capital expenditure of \$1,336 million was \$216 million below the prior period.

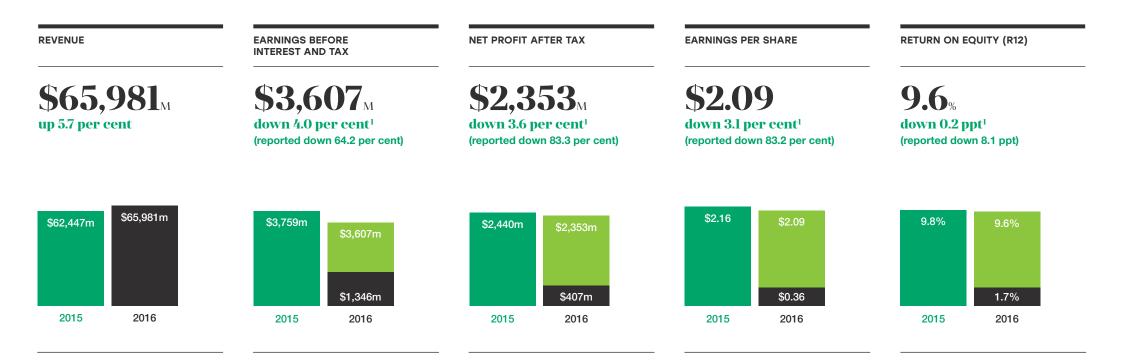
Free cash flows of \$1,233 million were \$660 million lower, primarily due to the acquisition of Homebase.

#### Outlook

Competition in the retail sector is expected to remain robust, with value continuing to be important to customers. Within this environment, the retail businesses are wellpositioned to continue to deliver growth through strategies focused on achieving further improvements in value, service and range. These strategies will be supported by ongoing productivity savings and strong cost disciplines. Ongoing merchandise innovations, digital strategies and store network improvements and expansions are further expected to contribute to growth. Bunnings will continue to establish its United Kingdom and Ireland business. The 2017 financial year will be a transitional year for Target, with the business focusing on embedding its revised strategy.

The outlook for the Industrials division remains challenging in the short-term. The Resources business will continue to focus on improving operational efficiency. While its earnings will be largely dependent on export coal prices and exchange rates, the business will report lower depreciation and lower hedge losses in the 2017 financial year. The Group continues to evaluate all strategic options for this business. WesCEF's outlook is subject to international commodity pricing, exchange rates, competitive factors and seasonal conditions. Industrial and Safety will continue to invest in capability and performance improvements across the business to mitigate ongoing sales and margin pressures.

Wesfarmers will continue to prioritise cash flow generation, capital discipline and balance sheet strength, while managing its business portfolio with a long-term view. It is strongly focused on delivering organic growth opportunities in each of its businesses while being well positioned to take advantage of any other opportunities that deliver value to shareholders. Strong performances across a majority of the Group's businesses were offset by challenging trading conditions and restructuring at Target and the impact of lower commodity prices on the Industrials division.



#### Excluding significant items.

Excluding significant items. Significant items were a non-cash impairment of Target of \$1,266 million pre-tax (\$1,249 million post-tax); a non-cash impairment of Curragh of \$850 million pre-tax (\$595 million post-tax); and \$145 million pre-tax (\$102 million post-tax) of restructuring costs and provisions to reset Target.

#### COLES

#### Financial performance

- · Continued investment in the customer offer delivered improved transaction volumes, basket size and sales density
- · Headline food and liquor sales up 5.1 per cent
- Comparable food and liquor sales up 4.1 per cent
- · Food and liquor deflation of 1.7 per cent
- More than 3,100 items on Every Day pricing at year end
- Coles Online transactions up more than 25 per cent
- · Positive comparable sales growth in liquor, led by Liquorland
- Coles Express revenue declined on lower fuel volume and prices but convenience store sales increased on improved food-to-go offer. Coles Brand growth and extended Every Day value



**\$1.860**<sub>M</sub>

up 4.3 per cent

2015 \$1,783m

2016 \$1,860m

11.0%

11.2%

2015

2016

# 11.2% up 0.2 ppt

2015 2016

#### Outlook

- Robust competition
- Continued focus on improved customer offer
- Investment in lowering the cost of the weekly shop through Every Day pricing, compelling specials, innovation and quality in Coles Brand and personalised flybuys offers
- Investments in store network, market-leading fresh food guality and availability, world class service and new channels and services. funded by end-to-end simplicity throughout the business
- Progress the Liquor transformation with focus on sustaining improved sales while improving profitability
- · Continued network and shop sales growth at Coles Express

### HOME IMPROVEMENT

#### **Bunnings Australia** and New Zealand

#### Financial performance

- Total store sales growth of 11.1 per cent and store-on-store sales up 8.1 per cent
- Strong sales growth across consumer and commercial, all merchandise categories, all major regions
- Earnings growth from strong trading, productivity gains and good cost disciplines
- Continued major investment in the expansion and upgrading of the store network
- Strong increase in return on capital due to earnings growth and good capital disciplines

#### Outlook

- Continued focus on driving growth. creating better experiences for customers and the wider community, and strengthening the core of the business
- Achieving greater brand reach, both digitally and physically

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#### Bunnings United Kingdom and Ireland (Homebase)

#### Financial performance

- Homebase sales of \$986m and earnings of \$1m in line with expectations for the first four months of ownership
- Investment in additional inventory to support wider product choices and deeper stock holdings
- · Customer participation (as measured by transactions) has increased by 7.5 per cent on a like-for-like trading basis

#### Outlook

- · All work prioritised around building strong business foundations
- Driving a stronger operating performance from the repositioned Homebase business, implementing plans for the establishment of four to six pilot Bunnings Warehouse stores in FY2017 and continuing to restructure the underlying business infrastructure to provide support for low-cost, high-capability operations

#### DEPARTMENT STORES

#### Target

#### Financial performance

- Total store sales up 0.2 per cent, comparable sales down 0.4 per cent
- Earnings affected by \$145m of restructuring costs, high level of seasonal stock clearance and a lower Australian dollar
- Progress included reduction of cost base, reset of vision, values and strategy, inventory reduction and store network review
- Non-cash impairment of \$1,266m (pre-tax)

#### Outlook

- FY2017 a transitional year
- Focus on embedding the revised strategy, accelerating everyday low pricing, exiting unprofitable ranges, prioritising volume/ every day lines, further reducing inventory and improving quality
- Strong focus on capital efficiency

#### Kmart

#### Financial performance

- Total store sales up 13.5 per cent, comparable sales up 10.5 per cent
- Strong sales growth supported by increased transactions and units sold
- Earnings improved through sales growth and increased operational efficiencies
- · Opened six new stores and completed 37 refurbishments

#### Outlook

KMART

2016

2016

2016

- Relentless pursuit of lowest cost
- Continued commitment to improving range architecture. driving productivity and maintaining a high performance culture
- Plans to open 11 stores and complete 33 refurbishments in FY2017

BUNNINGS AUSTRALIA AND NEW ZEALAND	TARGET
\$10,575 <sub>M</sub> up 10.9 per cent	<b>\$3,456</b> M up 0.5 per cent
2015 \$9,534m   2016 \$10,575m   2015 2016	2015 \$3,438m 2016 \$3,456m 2015 20
<b>\$1,213</b> <sub>M</sub> up 11.5 per cent	(\$50 <sub>M</sub> ) excluding significant items
2015 \$1,088m 2016 \$1,213m 2015 2016	2015 \$90m   2016 (\$50m) 2015 20   restructuring costs 1000000000000000000000000000000000000
<b>36.6</b> %	(8.2 <sup>%</sup> )
2015 33.5%   2016 36.6% 2015 2016	<b>2015 3.6%</b> <b>2016</b> (8.2%) 2015 20

TARG	ET		
<b>\$</b> 3	<b>3,456</b>	М	
up 0.	5 per cent		
2015	\$3,438m		
2016	\$3,456m	2015	2016

<b>\$5,190</b> <sub>M</sub>			
up 14.0 per cent			
2015	\$4,553m		
2016	\$5,190m	2015	2016

**\$470**<sub>M</sub> up 8.8 per cent 2015





## **\$11.571**<sub>M</sub> up 21.4 per cent 2015 \$9.534m 2016 \$11.571m 2015 **\$1.214**

HOME IMPROVEMENT

up 11.6 per cent 2015 \$1,088m 2016 \$1,214m 2015



#### **OFFICEWORKS**

#### Financial performance

· Sales up 8.1 per cent

OFFICEWORKS

**\$1.851**<sub>M</sub>

up 8.0 per cent

2015 \$1,714m

2016 \$1,851m

**\$134** 

2015

2016

13.5

up 2.1 ppt

2015

2016

up 13.6 per cent

\$118m

\$134m

11.4%

13.5%

EARNINGS BEFORE INTEREST AND TAX

RETURN ON CAPITAL (R12)

- 'Every channel' strategy continued to produce strong sales growth in stores and online
- Growth driven by new and expanded merchandise categories, price investments and improved service levels
- · Ongoing investment in store layout and online offer
- Strong momentum maintained in the business-to-business segment

#### Outlook

- Strengthening and expanding the customer offer
- Enhancing the physical and digital offers
- Delivering great customer service through an engaged team
- Providing the best value
- Market expected to remain competitive, requiring continued focus on cost and margin management

#### INDUSTRIALS

Outlook

Depressed conditions across the resources sector significantly affected the performance of the Industrials division, with lower underlying earnings predominantly driven by an operating loss of \$310 million in the Resources business.

factors and seasonal outcomes

a continuation of current production

#### **Chemicals, Energy and Fertilisers**

#### Financial performance

• WesCEF will continue to focus on strong operational performance with earnings

The new Blackwoods platform will continue to be implemented in Australia.

and New Zealand and reinvestment made in improved sales and service,

remaining subject to international commodity pricing, exchange rates, competitive

· Chemicals earnings will be largely supported by contracted volumes and pricing and

- Increased ammonium nitrate earnings were supported by good plant performances, lower ammonia input pricing and increased sales volumes
- · Kleenheat earnings increased due to improved feedstock terms and growth in natural gas retailing
- Strong fertiliser earnings driven by above average harvest and good opening to the new season

#### Industrial and Safety

#### Financial performance

- Sales and gross margins affected by challenging conditions in mining and resources
- Coregas growth driven by new distribution channels
- 'Fit for Growth' program largely completed and delivered annualised savings of \$35 million
- Appointment of new leadership teams at Blackwoods and Workwear and the merger of 17 branches and four distribution centres in Australia

#### Resources

#### Financial performance

- Revenue down due to a continued decline in coal prices and a 13 per cent decline in metallurgical export coal sales volumes
- Operational loss was primarily due to significantly lower export sales revenue and realised currency hedae losses
- Non-cash impairment of \$850m (pre-tax) in Curragh's carrying value
- Market conditions in the mining and resources sector to remain challenging
- · Focus at Workwear to shift from integration to turnaround
- Conditions expected to remain challenging for Resources in FY2017 with seaborne metallurgical coal markets remaining in oversupply
- Curragh's metallurgical coal sales volumes forecast to be 8.0 to 8.5 million tonnes, subject to mine operating performance, weather and infrastructure availability
- · Wesfarmers will continue to review strategic options in the Resources business



#### **Key dates**

2016 Full-year results announcement and briefing	24 August 2016	
2016 Final dividend		
- Ex-dividend date	29 August 2016	
- Record date	5:00pm WST 30 August 2016	
- Last date for receipt of election notice for DIP	5.00pm WST 31 August 2016	
- Payment date and DIP allocation date	5 October 2016	
*2017 first quarter retail sales update	26 October 2016	
*Annual General Meeting	10 November 2016	

\* Dates are subject to change should circumstances require. All changes will be advised to the ASX.

#### Share registry

Shareholders seeking information about their shareholdings or who wish to manage their shareholdings should contact our share registry, Computershare Investor Services Pty Limited. The registry can assist with queries such as share transfers, dividend payments, the Dividend Investment Plan, and changes of name, address or bank details.

#### Computershare Investor Services Pty Limited

Shareholder information line: 1300 558 062 (in Australia) or (+61 3) 9415 4631.

www.investorcentre.com/wes

#### **Dividend Investment Plan (DIP)**

The DIP provides a convenient way for shareholders to invest their dividends in new fully paid shares in Wesfarmers, without paying brokerage or other costs. At each dividend payment date, dividends on shares nominated to be subject of the Plan are automatically invested in Wesfarmers ordinary shares.

#### Wesfarmers Limited

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#### Wesfarmers Investor Centre

The Investor Centre is a dedicated online resource for keeping shareholders informed about our performance. For information such as current and historical share prices, company announcements, reports and presentations, dividend and capital management information and key financial dates, visit http://www.wesfarmers.com.au/ investors/investor-centre-home.html. You can also link to our share registry where you can manage your shareholding.

### GO ELECTRONIC

Shareholders are encouraged to elect to receive electronic communications. It's quicker, it reduces costs and it's better for the environment.

Notifications of dividends and payments, Notices of Meetings, Annual Reports, Shareholder Reviews and/ or ASX announcements can all be delivered instantly to your email inbox. To receive some or all shareholder communications electronically, contact our share registry, Computershare Investor Services Pty.

Wesfarmers brands			
COLES			
COLES COLES.COM.QU COLES VINTAGE CELLARS			
first CHOICEUquer BILO (LIQUORLAND Spices Coles Financial Services			
HOME IMPROVEMENT			
DEPARTMENT STORES			
Target			
OFFICEWORKS			
Officeworks			
INDUSTRIALS			
Wesfarmers Chemicals, Energy & Fertilisers			
Wesfarmers Blackwoods NZ Safety Blackwoods WORKWEAR CORES GREENCAP			
Wesfarmers Resources			

#### OTHER BUSINESSES

