

ASX Market Announcements Office ASX Limited 20 Bridge Street SYDNEY NSW 2000

22 February 2017

#### **IRESS LIMITED - INFORMATION FOR RELEASE TO THE MARKET**

As required by the Listing Rules, IRESS encloses for immediate release the following information:

- 1. Appendix 4G; and
- 2. IRESS 2017 Corporate Governance Statement.

Yours sincerely,

**Peter Ferguson** 

Group General Counsel & Company Secretary

#### **Appendix 4G**

## Key to Disclosures Corporate Governance Council Principles and Recommendations

Name of entity:				
IRESS Limited				
ABN / ARBN:		Financial year ended:		
47060313359		31 December 2016		
. •		pove period above can be found at:3		
☐ These ¡	pages of our annual report:			
⊠ This UF	RL on our website:	http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html		
The Corporate G board.	The Corporate Governance Statement is accurate and up to date as at 21 February 2017 and has been approved by the board.			
The annexure inc	cludes a key to where our corp	orate governance disclosures can be located.		
Date:	22 February 2017			
Print name:	Peter Ferguson			
Signature:		Director / Company Secretary		

Under Listing Rule 4.7.4, if an entity chooses to include its corporate governance statement on its website rather than in its annual report, it must lodge a copy of the corporate governance statement with ASX at the same time as it lodges its annual report with ASX. The corporate governance statement must be current as at the effective date specified in that statement for the purposes of rule 4.10.3.

27357682\_1 Page 1

<sup>&</sup>lt;sup>1</sup> Under Listing Rule 4.7.3, an entity must lodge with ASX a completed Appendix 4G at the same time as it lodges its annual report with ASX. Listing Rule 4.10.3 requires an entity that is included in the official list as an ASX Listing to include in its annual report either a corporate governance statement that meets the requirements of that rule or the URL of the page on its website where such a statement is located. The corporate governance statement must disclose the extent to which the entity has followed the recommendations set by the ASX Corporate Governance Council during the reporting period. If the entity has not followed a recommendation for any part of the reporting period, its corporate governance statement must separately identify that recommendation and the period during which it was not followed and state its reasons for not following the recommendation and what (if any) alternative governance practices it adopted in lieu of the recommendation during that period.

<sup>&</sup>lt;sup>2</sup> "Corporate governance statement" is defined in Listing Rule 19.12 to mean the statement referred to in Listing Rule 4.10.3 which discloses the extent to which an entity has followed the recommendations set by the ASX Corporate Governance Council during a particular reporting period.

<sup>&</sup>lt;sup>3</sup> Mark whichever option is correct and then complete the page number(s) of the annual report, or the URL of the web page, where the entity's corporate governance statement can be found.

#### ANNEXURE – KEY TO CORPORATE GOVERNANCE DISCLOSURES

Corpor	rate Governance Council recommendation	We have followed the recommendation in full for the whole of the period above. We have disclosed:	
PRINCI	PRINCIPLE 1 – LAY SOLID FOUNDATIONS FOR MANAGEMENT AND OVERSIGHT		
1.1	A listed entity should disclose:	the fact that we follow this recommendation:	
	(a) the respective roles and responsibilities of its board and management; and	in our Corporate Governance Statement	
	(b) those matters expressly reserved to the board and those delegated to management.		
1.2	A listed entity should:	the fact that we follow this recommendation:	
	<ul> <li>(a) undertake appropriate checks before appointing a person, or putting forward to security holders a candidate for election, as a director; and</li> </ul>		
	(b) provide security holders with all material information in its possession relevant to a decision on whether or not to elect or re-elect a director.		
1.3	A listed entity should have a written agreement with each director	the fact that we follow this recommendation:	
	and senior executive setting out the terms of their appointment.		

27357682\_1 Page 2

Corpo	rate Governance Council recommendation	We have followed the recommendation in full for the whole of the period above. We have disclosed:
1.4	The company secretary of a listed entity should be accountable directly to the board, through the chair, on all matters to do with the proper functioning of the board.	the fact that we follow this recommendation:  in our Corporate Governance Statement
1.5	A listed entity should:  (a) have a diversity policy which includes requirements for the board or a relevant committee of the board to set measurable objectives for achieving gender diversity and to assess annually both the objectives and the entity's progress in achieving them;  (b) disclose that policy or a summary of it; and  (c) disclose as at the end of each reporting period the measurable objectives for achieving gender diversity set by the board or a relevant committee of the board in accordance with the entity's diversity policy and its progress towards achieving them and either:  (1) the respective proportions of men and women on the board, in senior executive positions and across the whole organisation (including how the entity has defined "senior executive" for these purposes); or  (2) if the entity is a "relevant employer" under the Workplace Gender Equality Act, the entity's most recent "Gender Equality Indicators", as defined in and published under that Act.	the fact that we have a diversity policy that complies with paragraph (a):  in our Corporate Governance Statement and a copy of our diversity policy or a summary of it:  at this location:  http://www.iress.com/en/Company_Profile/Corporate_governance_documents.html the measurable objectives for achieving gender diversity set by the board or a relevant committee of the board in accordance with our diversity policy and our progress towards achieving them:  in our Corporate Governance Statement and the information referred to in paragraphs (c)(1) or (2):  in our Corporate Governance Statement

Corporate Governance Council recommendation		We have followed the recommendation in full for the whole of the period above. We have disclosed:
1.6	A listed entity should:         (a) have and disclose a process for periodically evaluating the performance of the board, its committees and individual directors; and         (b) disclose, in relation to each reporting period, whether a performance evaluation was undertaken in the reporting period in accordance with that process.	the evaluation process referred to in paragraph (a):  ☑ in our Corporate Governance Statement and the information referred to in paragraph (b):  ☑ in our Corporate Governance Statement
1.7	A listed entity should:     (a) have and disclose a process for periodically evaluating the performance of its senior executives; and     (b) disclose, in relation to each reporting period, whether a performance evaluation was undertaken in the reporting period in accordance with that process.	<ul> <li> the evaluation process referred to in paragraph (a):</li> <li>☑ in our Corporate Governance Statement</li> <li> and the information referred to in paragraph (b):</li> <li>☑ in our Corporate Governance Statement</li> </ul>
2.1	The board of a listed entity should:  (a) have a nomination committee which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a nomination committee, disclose that fact and the processes it employs to address board succession issues and to ensure that the board has the appropriate balance of skills, knowledge, experience, independence and diversity to enable it to discharge its duties and responsibilities effectively.	the fact that we do not have a nomination committee and the processes we employ to address board succession issues and to ensure that the board has the appropriate balance of skills, knowledge, experience, independence and diversity to enable it to discharge its duties and responsibilities effectively:  in our Corporate Governance Statement

Corporate Governance Council recommendation		We have followed the recommendation in full for the whole of the period above. We have disclosed:	
2.2	A listed entity should have and disclose a board skills matrix setting out the mix of skills and diversity that the board currently has or is looking to achieve in its membership.	our board skills matrix:  in our Corporate Governance Statement	
2.3	A listed entity should disclose:     (a) the names of the directors considered by the board to be independent directors;     (b) if a director has an interest, position, association or relationship of the type described in Box 2.3 but the board is of the opinion that it does not compromise the independence of the director, the nature of the interest, position, association or relationship in question and an explanation of why the board is of that opinion; and     (c) the length of service of each director.	the names of the directors considered by the board to be independent directors:  ☑ at this location:  In the Annual Report  the length of service of each director:  ☑ at this location:  In the Annual Report	
2.4	A majority of the board of a listed entity should be independent directors.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
2.5	The chair of the board of a listed entity should be an independent director and, in particular, should not be the same person as the CEO of the entity.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
2.6	A listed entity should have a program for inducting new directors and provide appropriate professional development opportunities for directors to develop and maintain the skills and knowledge needed to perform their role as directors effectively.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
PRINC	IPLE 3 – ACT ETHICALLY AND RESPONSIBLY		
3.1	A listed entity should:  (a) have a code of conduct for its directors, senior executives and employees; and  (b) disclose that code or a summary of it.	our code of conduct or a summary of it:  At this location: <a href="http://www.iress.com/en/Company">http://www.iress.com/en/Company</a> Profile/Corporate governance/Governance documents.html	

Corporate Governance Council recommendation		We have followed the recommendation in full for the whole of the period above. We have disclosed:
PRINCIPLE 4 – SAFEGUARD INTEGRITY IN CORPORATE REPORTING		
4.1	The board of a listed entity should:  (a) have an audit committee which:  (1) has at least three members, all of whom are non-executive directors and a majority of whom are independent directors; and  (2) is chaired by an independent director, who is not the chair of the board, and disclose:  (3) the charter of the committee;  (4) the relevant qualifications and experience of the members of the committee; and  (5) in relation to each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have an audit committee, disclose that fact and the processes it employs that independently verify and safeguard the integrity of its corporate reporting, including the processes for the appointment and removal of the external auditor and the rotation of the audit engagement partner.	the fact that we have an audit committee that complies with paragraphs (1) and (2):  in our Corporate Governance Statement and a copy of the charter of the committee:  at this location:  http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html and the information referred to in paragraphs (4) and (5):  in our Corporate Governance Statement and in the Annual Report

Corporate Governance Council recommendation		We have followed the recommendation in full for the whole of the period above. We have disclosed:	
4.2	The board of a listed entity should, before it approves the entity's financial statements for a financial period, receive from its CEO and CFO a declaration that, in their opinion, the financial records of the entity have been properly maintained and that the financial statements comply with the appropriate accounting standards and give a true and fair view of the financial position and performance of the entity and that the opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
4.3	A listed entity that has an AGM should ensure that its external auditor attends its AGM and is available to answer questions from security holders relevant to the audit.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
PRINC	IPLE 5 – MAKE TIMELY AND BALANCED DISCLOSURE		
5.1	A listed entity should:     (a) have a written policy for complying with its continuous disclosure obligations under the Listing Rules; and     (b) disclose that policy or a summary of it.	our continuous disclosure compliance policy or a summary of it:  at this location: <a href="http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html">http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html</a>	
PRINC	PRINCIPLE 6 – RESPECT THE RIGHTS OF SECURITY HOLDERS		
6.1	A listed entity should provide information about itself and its governance to investors via its website.	information about us and our governance on our website:  at this location: <a href="http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html">http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html</a>	
6.2	A listed entity should design and implement an investor relations program to facilitate effective two-way communication with investors.	the fact that we follow this recommendation:  in our Corporate Governance Statement	
6.3	A listed entity should disclose the policies and processes it has in place to facilitate and encourage participation at meetings of security holders.	our policies and processes for facilitating and encouraging participation at meetings of security holders:  in our Corporate Governance Statement	
6.4	A listed entity should give security holders the option to receive communications from, and send communications to, the entity and its security registry electronically.	the fact that we follow this recommendation:  in our Corporate Governance Statement	

Corporate Governance Council recommendation		We have followed the recommendation in full for the whole of the period above. We have disclosed:	
PRINC	PRINCIPLE 7 – RECOGNISE AND MANAGE RISK		
7.1	The board of a listed entity should:  (a) have a committee or committees to oversee risk, each of which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a risk committee or committees that satisfy (a) above, disclose that fact and the processes it employs for overseeing the entity's risk management framework.	[If the entity complies with paragraph (a):] the fact that we have a committee or committees to oversee risk that comply with paragraphs (1) and (2):  in our Corporate Governance Statement  at this location: <a href="http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html">http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html</a> and the information referred to in paragraphs (4) and (5):  at this location:  In the Annual Report and the Corporate Governance Statement	

Corpo	rate Governance Council recommendation	We have followed the recommendation in full for the whole of the period above. We have disclosed:
7.2	The board or a committee of the board should:  (a) review the entity's risk management framework at least annually to satisfy itself that it continues to be sound; and  (b) disclose, in relation to each reporting period, whether such a review has taken place.	the fact that we follow this recommendation:  in our Corporate Governance Statement
7.3	A listed entity should disclose:  (a) if it has an internal audit function, how the function is structured and what role it performs; or  (b) if it does not have an internal audit function, that fact and the processes it employs for evaluating and continually improving the effectiveness of its risk management and internal control processes.	the fact that we do not have an internal audit function and the processes we employ for evaluating and continually improving the effectiveness of our risk management and internal control processes:  in our Corporate Governance Statement
7.4	A listed entity should disclose whether it has any material exposure to economic, environmental and social sustainability risks and, if it does, how it manages or intends to manage those risks.	whether we have any material exposure to economic, environmental and social sustainability risks and, if we do, how we manage or intend to manage those risks:  in our Corporate Governance Statement

Corpo	rate Governance Council recommendation	We have followed the recommendation in full for the whole of the period above. We have disclosed:
8.1	The board of a listed entity should:  (a) have a remuneration committee which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a remuneration committee, disclose that fact and the processes it employs for setting the level and composition of remuneration for directors and senior executives and ensuring that such remuneration is appropriate and not excessive.	the fact that we have a remuneration committee that complies with paragraphs (1) and (2):  in our Corporate Governance Statement and a copy of the charter of the committee:  at this location:     http://www.iress.com/en/Company_Profile/Corporate_governance/Governance_documents.html and the information referred to in paragraphs (4) and (5):  at this location:     The Corporate Governance Statement and the Annual Report
8.2	A listed entity should separately disclose its policies and practices regarding the remuneration of non-executive directors and the remuneration of executive directors and other senior executives.	separately our remuneration policies and practices regarding the remuneration of non-executive directors and the remuneration of executive directors and other senior executives:  at this location: The Audited Remuneration Report in the Annual Report
8.3	A listed entity which has an equity-based remuneration scheme should:      (a) have a policy on whether participants are permitted to enter into transactions (whether through the use of derivatives or otherwise) which limit the economic risk of participating in the scheme; and      (b) disclose that policy or a summary of it.	our policy on this issue or a summary of it:  At this location:  The Employee Share Trading Policy, which is available at: <a href="http://www.iress.com/en/Company">http://www.iress.com/en/Company</a> Profile/Corporate governance/Governance documents.html

27357682\_1 Page 10



# CORPORATE GOVERNANCE STATEMENT 31 DECEMBER 2016

#### 1. ASX CORPORATE GOVERNANCE PRINCIPLES AND RECOMMENDATIONS

- 1.1 The Board of IRESS Limited (IRESS) is committed to complying with the ASX Corporate Governance Principles and Recommendations (3rd Edition) issued by the ASX Corporate Governance Council.
- 1.2 During 2016, IRESS complied with each of the ASX Corporate Governance Principles and Recommendations (3rd Edition).
- 1.3 The Board has approved this Corporate Governance Statement.

#### 2. INTRODUCTION

- 2.1 IRESS' Board works under a set of well-established corporate governance policies that reinforce the responsibilities of all directors in accordance with the requirements of the *Corporations Act 2001* (Cth) (the Corporations Act) and the Australian Securities Exchange (**ASX**). Many of the governance elements are enshrined in IRESS' Constitution. In addition, the Board operates in accordance with a Board Charter, which is intended to supplement the description of the Board's responsibilities as set forth in the Constitution.
- 2.2 IRESS' policies and corporate governance practices are reviewed periodically and will continue to be developed and refined to meet the needs of IRESS.
- 2.3 This Corporate Governance Statement outlines the key aspects and mechanisms of IRESS' governance framework, which have been established, and kept under review, by the Board. Copies of or summaries of the charters under which the Board and Board committees operate and other relevant information referred to in this Corporate Governance Statement (including relevant policies) are available on IRESS' website at:

  <a href="http://www.iress.com/en/Company\_Profile/Corporate\_governance/Governance\_documents.htm">http://www.iress.com/en/Company\_Profile/Corporate\_governance/Governance\_documents.htm</a>

#### 3. BOARD AND MANAGEMENT RESPONSIBILITIES

#### The Board

- 3.1 The Board has ultimate responsibility to set strategy and policy for the business and affairs of IRESS and its subsidiaries ("**Group**") for the benefit of IRESS and the general body of shareholders, after considering regulatory matters and other ethical expectations and obligations. The Board is accountable to shareholders for the performance of the Group.
- 3.2 The Board's responsibilities and functions include:
  - (a) Strategy and planning:
    - (i) to monitor and promote sound business and corporate values including specifically the values embodied in the IRESS Code of Ethics and Conduct;
    - (ii) to review and approve corporate strategies, budgets, plans and policies developed by management and evaluate performance of the Group against those strategies and business plans in order to:

- (A) monitor the performance of functions delegated to the executive team including the progress of major capital expenditure, capital management, acquisitions, divestitures and strategic commitments; and
- (B) assess the suitability of IRESS' overall strategies, business plans and resource allocation;
- (iii) to constructively challenge management and drive strategic thinking; and
- (iv) to monitor and drive the performance (used in its widest sense) of IRESS.
- (b) CEO/MD and senior management (comprising the direct reports to the CEO/MD):
  - (i) to appoint a CEO/MD for the ongoing management of the business and execution of its strategies and periodically evaluate the performance of the CEO/MD;
  - (ii) on the recommendation of the CEO/MD, to approve the appointment of and periodically evaluate the performance of members of the Group's senior management; and
  - (iii) to ensure that appropriate executive succession planning is conducted.
- (c) Remuneration and performance:
  - (i) to approve the Group's overall remuneration strategies, policies and practices;
  - (ii) to determine the remuneration of Directors, and remuneration and incentive policies and packages for the CEO/MD.
- (d) Financial and risk management:
  - (i) to monitor financial and business results (including the audit process) to understand the financial position of the Group, and to oversee the Group's financial position;
  - (ii) to ensure the integrity and adequacy of annual and half year financial statements, and to approve these financial statements in accordance with the Corporations Act; and
  - (iii) to ensure that there are robust risk management systems in place.
- (e) Governance compliance:
  - (i) to monitor the effectiveness of the Company's governance practices;
  - (ii) to monitor and promote regulatory compliance; and
  - (iii) to oversee shareholder reporting and communications.
- (f) Nomination:
  - (i) to monitor the effectiveness of the Board, and nominate new directors as required;
  - (ii) to develop a plan for identifying, assessing, and enhancing Director competencies; and
  - (iii) to develop a process for evaluating the performance of the Board.

3.3 In carrying out its duties, the Board meets regularly to discuss matters relevant to IRESS, with additional meetings held as required to address specific issues.

#### Management

- 3.4 The Board delegates management of IRESS' resources to the executive team under the leadership of the CEO/MD. Any powers not specifically reserved for the Board are deemed to have been delegated to the CEO/MD and executive team, including:
  - (a) development and implementation of Board approved strategies; and
  - (b) day-to-day operation and management of the Group.
- 3.5 IRESS has a written agreement with each director and senior executive setting out the terms of their appointment or employment and describing their roles and responsibilities.

#### 4. ETHICAL STANDARDS

- 4.1 IRESS is committed to upholding high legal, moral and ethical standards in all of its corporate activities and has adopted a Code of Ethics, which aims to strengthen its ethical climate and provide basic guidelines for situations in which ethical issues arise. The Code of Ethics applies to directors, executives and employees, and sets standards for ethical behaviour and business practice beyond complying with the law. The Code of Ethics is based on key principles whereby IRESS:
  - (a) strives to do business with customers and suppliers of sound business character and reputation;
  - (b) strives to maintain the highest standard of ethical behaviour in business dealings and to behave with integrity in all dealings with customers, shareholders, government, employees, suppliers and the community;
  - (c) does not knowingly support any public or private organisation which espouses discriminatory policies or practices; and
  - (d) expects all employees to perform their duties with honesty, truthfulness and integrity.
- 4.2 It is the policy of IRESS to comply with all applicable laws, including those relating to employment, discrimination, health, safety, trade practices and securities. IRESS has also developed procedures to ensure that employees are aware of and discharge their obligations under relevant privacy laws in their handling of information provided to the Group.
- 4.3 No director, executive, officer or manager of IRESS has authority to violate any law or to direct another employee or any other person to violate any law on behalf of IRESS.
- 4.4 IRESS' ethical practices and procedures are reviewed regularly, and processes are in place to promote and communicate these policies within IRESS.

#### 5. DIVERSITY

- 5.1 IRESS has a broad and diverse employee base across several international jurisdictions. The Board monitors diversity (including gender diversity) under a broad definition at the Board and executive levels and broadly across the general staff base. The Board continues to observe no indicators of bias, or impediments to diversity and believes IRESS' diversity ratios reflect well on the Group.
- 5.2 The Board, in February 2015, adopted a formal diversity policy and at the same time established measurable objectives for achieving gender diversity as one specific and important aspect of that

diversity policy. The policy requires that the Board assesses the measurable objectives annually, as well as IRESS' progress against achieving them. The diversity policy and list of measurable objectives are available on IRESS' website:

http://www.iress.com/en/Company\_Profile/Corporate\_governance/Governance\_documents.htm

5.3 The measurable objectives for achieving gender diversity set by the Board in February 2016 and IRESS' progress as at December 2016 in achieving those measurable objectives are described below:

Background and Objective	Measurement	31 December 2016 Achievement
Promoting diversity within IRESS  IRESS will implement training programs as part of its new-starter induction programme designed to encourage individuals to recognise, embrace and support individual differences, including gender diversity. There is no place for discrimination, prejudice, intolerance or bias at IRESS.  Our objective is to promote attendance at these training sessions, and to create a culture of compliance with IRESS values and policies relating to diversity.	The objective will be to implement employee training programs on diversity for all new starters, whether at a senior executive, executive or non-executive level.	IRESS has achieved this objective. During 2016 we implemented a coordinated programme for diversity inclusion training for new starters.  The training of new starters occurred in conjunction with a broader effort to train all existing staff. (That is, all staff beyond only new starters.) As at 31 December 2016, 1319 out of 1690 (or 78%) of people had completed the diversity inclusion training. These results include new people at IRESS joining through the completion in Q4 of the Financial Synergy and INET acquisitions. Diversity inclusion training for those new starters had not been completed by 31 December 2016.  IRESS will continue to roll out the programme to new starters and existing people.
Moving towards equal gender representation  Diversity is measured and reported on in a range of accepted national and global reports.  IRESS has selected the Workplace Gender Equality Agency diversity benchmarks for male/female representation in companies ("Gender Equality Benchmark") and our objective is to match or exceed the Gender Equality Benchmarks through key recruitment, talent and leadership initiatives.	In 2016, IRESS will aim to match or exceed the WGEA Gender Equality Benchmark by 31 December 2016.	IRESS has achieved this objective. The Workplace Gender Equality Act 2012 (Cth) provides for a target of 30% female and 70% male in the workplace. IRESS' current ratio is 33% female and 67% male).
Achieving gender equality in employee engagement levels	IRESS conducts group wide People Surveys every 18 months (approximately). A People	IRESS has not achieved this objective. For logistical reasons a full People Survey was not undertaken in 2016. IRESS did conduct a 'pulse' survey in

Background and Objective	Measurement	31 December 2016 Achievement
IRESS' objective is to ensure that the employee engagement levels of men and women across all areas of IRESS' business are equal. The People Survey is a key way of measuring the engagement levels of our people.	Survey will be conducted in 2016.  Our aim in conducting the survey will be to achieve a response rate for women that is equal to or greater than the average company-wide response rate for the People Survey in 2014.	February 2016, but the scope and penetration of that survey cannot be compared to the group-wide People Survey.
Ensure that there are no gender biases in remuneration practices IRESS' objective is to ensure that there is no remuneration disparity or bias in our remuneration policies and processes, ensuring people are fairly and consistently rewarded. In implementing such policies and processes, IRESS aims to achieve pay equity for like roles and performance.	IRESS will periodically undertake spot checks to monitor gender based remuneration bias.  Where any remuneration bias or disparity exists, IRESS will report on:  the steps taken to review employee pay for gender bias; and  if gender bias is identified, the specific actions taken to reduce any bias / pay disparities.	IRESS has achieved this objective. IRESS undertook a spot check survey in Q3 2016 to test gender based remuneration bias. The spot check tested data current as at 1 July 2016.  Whilst there were differences in remuneration for some comparable roles, closer examination confirmed these were attributable to timing, market conditions and performance or experience factors.

#### 5.4 As at 31 December 2016:

- (a) there were 2 female non-executive directors out of a total of 6, amounting to 33% of the Board, excluding the CEO/MD. Including the CEO/MD, the 2 female directors constitute 29% of the Board:
- (b) there were 3 female executives out of a total of 15 (excluding the CEO/MD), amounting to 20%; and
- (c) there were 538 female staff, out of a total of 1639, amounting to 33%, up from 28% as at 31 December 2016.

#### 6. RISK MANAGEMENT

#### General

- 6.1 All business activities contain an element of risk. IRESS' philosophy toward risk is to identify the risks in advance, determine potential risk mitigation strategies, assess the risk in terms of the risk/reward equation and then determine how to proceed. Calculated risk taking is viewed as an essential part of IRESS' approach to creating long term shareholder value.
- 6.2 The Board is responsible for approving IRESS' risk management strategy and policies, including the overall internal control framework and believes appropriate policies and procedures are in place to oversee and manage these risks.
- 6.3 The Board has adopted a risk policy and risk framework. Under the policy and framework, the tasks of undertaking and assessing risk management and internal control effectiveness are delegated to management through the CEO/MD, the CFO and the Group General Counsel, including responsibility for the day to day design and implementation of IRESS' risk management and internal control system.

6.4 The risk management function of the IRESS Board is performed by the Audit & Risk Committee, the terms of reference for which are set out in the Audit & Risk Committee Charter. Management reports to the Audit & Risk Committee on IRESS' key risks and the extent to which it believes these risks are being adequately managed. The reporting on risk by management is a periodic agenda item at Audit & Risk Committee meetings. The risk reporting framework is reviewed annually.

#### **Internal Audit**

- 6.5 In considering the internal control framework and with specific reference to Recommendation 7.3 of the ASX Corporate Governance Principles and Recommendations (3rd Edition), the Board has determined for the present not to establish an internal audit function. IRESS has in place processes to evaluate and maintain its risk management and internal control processes, as described below:
  - (a) Financial reporting there is a comprehensive budgeting system with an annual budget approved by the directors. Monthly actual results are reported against budget or an alternative benchmark (where considered appropriate) and revised internal forecasts for the year are prepared regularly. Procedures are also in place to ensure that disclosure obligations are reviewed and information is reported to the ASX in accordance with continuous disclosure requirements.
  - (b) Quality and integrity of personnel IRESS' human resource related policies and procedures are directed towards achieving the highest levels of service and integrity.
  - (c) External advice IRESS engages external experts, particularly in the areas of legal, tax and valuation matters to support management in performing their duties.
  - (d) Operating controls procedures including information systems controls are appropriately documented. Exception and corrective action reports highlight any departures from these procedures.
  - (e) Functional specialty reporting at various times (for example pre and/or post an acquisition), the Board may request additional ad-hoc information to address a particular area of concern or risk.
  - (f) With respect to information security controls, IRESS holds an ISO 27001 certification which has an effective date of 22 April 2016 to 21 April 2019. ISO 27001 requires organisations to put in place a broad range of internal information security risk controls designed to reduce the likelihood of information security incidents, whether innocent or malicious, and to reduce the impact of such incidents if and when they occur. IRESS is subject to an annual audit to ensure ongoing compliance with the ISO 27001 standard. IRESS passed its 2016 audit.
    - See: http://www.iso.org/iso/home/standards/management-standards/iso27001.htm
- 6.6 The CEO/MD and CFO have provided a written declaration to the Board, as is required by section 295A of the Corporations Act. Internal control assurance letters are completed by the senior executives of all significant business units, as well as by finance managers, in support of these written declarations.

## 7. MATERIAL EXPOSURE TO ECONOMIC, ENVIRONMENTAL AND SOCIAL SUSTAINABILITY RISKS

#### **Economic Risk**

- 7.1 IRESS operates in a dynamic, international and regulated industry and is exposed to economic risks affecting it and its clients over which it often has limited control.
- 7.2 Economic conditions, domestically and internationally, can impact client revenue and accordingly client demand for IRESS' systems. This risk is mitigated by IRESS' diverse geographic presence and diverse product portfolio, though as noted above the industry which IRESS services is international, meaning that economic issues are seldom isolated to single countries.
- 7.3 IRESS is also exposed to foreign exchange movements which may affect the value of profits repatriated to Australia. IRESS' presence in several jurisdictions and the increase in relative revenue contributions from those jurisdictions tends to ameliorate some of this exposure. IRESS reports foreign exchange movements transparently in its periodic financial statements in order to enable investors to better understand the performance of the underlying business.
- 7.4 Market or technology risk the risk that a pronounced shift in technology or a pronounced change in the way market-segments organise themselves and make use of IRESS' products or solutions translates to an economic risk. IRESS endeavours to manage this risk by maintaining a highly skilled and educated technology organization and by exploring the potential utilization or impact of emerging technologies. In the same way, IRESS endeavours to manage market change by maintaining a high degree of engagement with its customers. In that regard IRESS is fortunate that its customer base, being distributed geographically and being comprised of highly sophisticated industry representatives, is likely to be at the forefront of industry change and evolution.
- 7.5 Regulation can also impact IRESS and its clients because regulation increases the cost of doing business, or because regulation results in structural changes, including consolidation or fragmentation, both of which can negatively impact IRESS client engagements.
- 7.6 IRESS' risk management strategy includes the close monitoring of regulatory developments globally. IRESS is pro-actively engaged in the development of new and existing relationships with relevant regulatory stakeholders, policy makers, and media groups to monitor the regulatory landscape. This strategy is focused on limiting potential impacts of regulatory development so that IRESS may continue to service its global markets and efficiently respond to compliance requests.
- 7.7 The IRESS service offerings includes the management of data and a considerable volume of sensitive information is stored in IRESS' systems, exposing IRESS to compliance costs and potential reputational and legal risk. IRESS' risk management strategy includes rigour around network design, application of redundancy design and periodic reviews of such infrastructure.
- 7.8 IRESS has established an Information Security Governance Committee which has implemented the ISO 270001 Information Security Policies, overseen the accreditation process and facilitated the associated audits. IRESS continually reviews and updates the security controls on the IRESS network, based on known security threats and the latest intelligence. There is also a group-wide program of work to support compliance with IRESS privacy obligations, which is underpinned by the IRESS Privacy Policy and mandatory privacy training. Additionally, there are continual projects which look to improve governance and decision making processes with regard to the use of customer and corporate data.
- 7.9 IRESS has documented its Business Continuity and Disaster Recovery processes in place with a focus on improving business continuity recovery options for internal environments and business systems.

#### **Environmental Sustainability Risk**

- 7.10 IRESS does not have material exposure to material environmental sustainability risks. As a software organisation which is not involved in the extraction of physical or natural resources, IRESS' environmental footprint is small and limited to the energy consumed by its offices and data centers and in travel between its corporate locations. In selecting office and data center locations IRESS has a preference for those with high energy efficiency standards.
- 7.11 During 2016, our Australian offices have demonstrated an overall commitment to decreasing the IRESS footprint on our environment. Comparing the 2015 environmental impact to the 2016 environmental impact, IRESS has recorded a:
  - (a) 9% decrease in its energy kilowatt-hour usage, as detailed in Table A below;
  - (b) 2.5% reduction in kilometers travelled by air, as detailed in Table B below; and
  - (c) 33% reduction in paper usage, as detailed in Table C below.

#### Table A - Energy Consumption

Environmental Indicator	2015 Usage (kWh)	2016 Usage (kWh)	2015 Emissions (ton)	2016 Emissions (ton)
Energy	1,704,489.00	1,556,209.75	2,027.10	1,879.17

#### Table B - Air Travel

Environmental Indicator	2015 km	2016 km	2015 Emissions (ton)	2016 Emissions (ton)
Air Travel	5,071,459.76	4,943,856.49	1,385.58	1,348.73

#### Table C - Paper usage

Environmental	2015 (No of	2016 (no of
Indicator	sheets)	sheets)
Paper usage	627,500	417,500

- 7.12 IRESS seeks to minimise its travel budget and associated energy consumption by using virtual meeting facilities. These are made available to all staff from desktop locations.
- 7.13 IRESS does not manufacture tangible products and thus the volume and weight of packaging materials is nil and no water is consumed. IRESS has waste recycling initiatives active in each of its corporate offices globally.
- 7.14 IRESS' Corporate Responsibility Policy encourages staff around the world to further minimise each individual's impact on the natural world by focusing on the efficient use of energy, using sustainable modes of transport when travelling to and from work, between offices and meetings and encouraging initiatives around recycling and waste disposal.

#### **Social Sustainability Risk**

- 7.15 IRESS does not have exposure to material social sustainability risks.
- 7.16 So far as concerns the wellbeing of IRESS employees, IRESS' People & Performance Committee is responsible for monitoring issues and trends relating to occupational health and safety (OH&S). Periodic reports on these matters are provided to the Committee by management. There were no material OH&S issues in 2016.
- 7.17 IRESS periodically conducts staff surveys across its global employee base. The results of these surveys are used to assess and react to key human capital management issues including corporate culture, and staff engagement and satisfaction. Survey results are assessed across a range of factors including gender, function and geography.

#### 8. BOARD COMPOSITION AND INDEPENDENCE

- 8.1 The Board's policy is that there should be a majority of independent, non–executive directors to ensure that Board discussions or decisions have the benefit of predominantly outside views and experience and that the majority of directors are free from interests and influences that may create a conflict with their duty to IRESS. Maintaining a balance of experience and skills is an important factor in Board composition. Details of each director are set out in summary biographies included on the corporate website. A description of skills and attributes sought in directors is set out below in section 9 together with a matrix of skills of existing directors.
- 8.2 The Board has adopted the definition of independence set out in the ASX Corporate Governance Principles and Recommendations (3<sup>rd</sup> Edition). The Board has developed guidelines to determine materiality thresholds for the purposes of that definition. Broadly speaking, these guidelines seek to determine whether the director is generally free of any interest and any business or other relationship which could, or could reasonably be perceived to, materially interfere with the director's ability to act in the best interests of IRESS.
- 8.3 The Chair must be an independent director appointed by the Board, and the role of Chair and CEO/MD cannot be fulfilled by the same person.
- 8.4 All of the non-executive directors on the Board (including the Chair) were, during the reporting period, independent. Moreover, in the opinion of the Board, the composition of the Board fairly represents the interests of all shareholders in IRESS.

#### 9. DIRECTORS' SKILLS AND EXPERIENCE

#### Sought after skills

- 9.1 In terms of skills and experience, the Board values the following attributes:
  - (a) strategic and commercial skills and experience from related and other businesses, promoting rigorous dialogue with management and providing focused and broader insight and perspectives;
  - (b) practical and commercial experience in developing and implementing successful strategic plans;
  - (c) industry experience, preferably with similar businesses or other businesses which leverage technology and in particular knowledge, and experience of the financial markets and wealth management industries served by IRESS, each of which assists the Board in evaluating the role of and potential for IRESS' technology in those industries;
  - (d) financial numeracy and literacy, which may include direct experience in financial accounting and reporting or in investment banking or corporate finance. These skills

- underpin the ability to probe the adequacy of financial reports and internal controls as well as testing forecasts and assumptions in support of organic investments and acquisitions;
- (e) human resource management experience to assist the Board in formulating and managing CEO/MD succession plans, in setting remuneration policy and in applying that policy to promote shareholder value through targeted and transparent short term and long term incentive programmes;
- (f) international experience from relevant businesses or industries outside Australia; and
- (g) Corporate Governance experience and a commitment to the highest standards of corporate governance, that being essential for a publicly listed company and in particular an organisation with international operations and international investors.

#### **Skills matrix**

9.2 The mix of skills and experience of the directors is set out in the matrix below.

Name	Background	Appointed	Elected / Re- Elected	General consistency with sought after skills (in section 9.1)
Mr A D'Aloisio	CEO, strategy, financial markets, senior government, regulatory and governance experience.	1 June 2012	2 May 2013	<b>√</b>
Ms N Beattie	Financial technology, regulatory experience, capital markets, strategic advisory, NED experience.	1 February 2015	7 May 2015	<b>√</b>
Mr J Cameron	Technology industry, development and strategy, CEO experience.	15 March 2010	5 May 2010 2 May 2013	<b>√</b>
Mr J Hayes	CFO, financial markets industry experience, accounting and banking.	10 June 2011	3 May 2012 7 May 2015	<b>√</b>
Ms J Seabrook	Investment banking, capital markets, banking, accounting, broad NED experience.	20 August 2008	7 May 2009 5 May 2011 1 May 2014	<b>√</b>
Mr G Tomlinson	Financial services, CEO, Managing Director, strategy, broad NED experience.	1 February 2015	7 May 2015	<b>√</b>

#### Link between Board skills and Company strategy

9.3 The Board considers that individually and collectively, it has strong capability across a range of diverse but relevant skills and attributes and in particular for a business such as IRESS. Such skills, together with the experience of the Board, are suitable to drive the short, medium and long term strategic objectives of the Company, and reflect the Company's role as the provider of, principally, financial markets and wealth management software in Australia and other global markets.

#### 10. BOARD RENEWAL, APPOINTMENT, INDUCTION, TERM AND OTHER DIRECTORSHIPS

- 10.1 The Board plans for its own succession and renewal.
- 10.2 In identifying candidates, the Board takes account of the then current mix of skills and experience represented on the Board. The Board acknowledges the importance of careful planning for succession and renewal and in specifying a process for identifying and engaging with potential candidates who would complement any gaps in the skills, experience and diversity of the Board as then constituted.
- 10.3 The Board undertakes appropriate checks before appointing a person, or putting forward to security holders a candidate for election, as a director and provides security holders with all material information in its possession relevant to a decision on whether or not to elect or re-elect a director. This information is generally provided through the Notice of Meeting for the relevant meeting of shareholders and through the director addressing that meeting.
- 10.4 The Board has a program for inducting new directors and providing appropriate professional development opportunities for directors to develop and maintain the skills and knowledge needed to perform their role as directors effectively. This programme includes arranging periodic workshops in conjunction with scheduled board and committee meetings.
- 10.5 In accordance with IRESS' constitution, all directors other than the CEO/MD are required to seek re—election at least once every three years on a rotating basis.
- 10.6 In order to ensure that composition of the Board will change over time, the Board has a general policy that non-executive directors should not serve for a period exceeding 12 years, and that the Chair should not serve in that role for more than 10 years. None of the current non-executive directors have been directors for a period exceeding 12 years (the longest tenure as at 31 December 2016 was Jenny Seabrook at 8 years and 5 months).
- 10.7 Directors are required continually to evaluate the number of Boards on which they serve to ensure that each can be given the time and attention required to fulfil their duties and responsibilities. Directors are required to seek approval from the Chair prior to accepting an invitation to become a director of any corporation.

## 11. BOARD ACCESS TO INFORMATION, COMPANY SECRETARIAL SUPPORT AND INDEPENDENT ADVICE

- 11.1 All directors have unrestricted access to all employees of the Group and, subject to the law, access to all Company records and information held by Group employees and external advisers. The Board receives regular detailed financial and operational reports from executives.
- 11.2 The Company Secretary is accountable directly to the Board, through the Chair, on all matters to do with the proper functioning of the Board.
- 11.3 Any director can seek independent professional advice at IRESS' expense in the furtherance of his or her duties, subject to prior discussion with the Chair. If this occurs, the Chair must notify the other directors of the approach, with any resulting advice received to be generally circulated to all directors.

#### 12. REMUNERATION

- 12.1 Non–executive directors are paid an annual fee within a fixed amount approved for all non–executive directors by shareholders. The total aggregate maximum annual amount approved by IRESS' shareholders is currently \$1,200,000 per annum, which was approved by the shareholders at the Annual General Meeting in 2016.
- 12.2 For information relating to the Group's remuneration practices, and details relating to directors' and executives' remuneration during the financial year, see the Audited Remuneration Report in the Annual Report.
- 12.3 Other than as reported in the Annual Report, no additional fees were paid to directors for serving on sub–committees during the period. As members of management, executive directors, when appointed, do not receive any additional directors' fee.
- 12.4 The relevant interests of each director in the share capital of IRESS at the date of this report, as notified to the ASX pursuant to the Listing Rules and section 205G of the Corporations Act 2001 (Cth), are set out in the Annual Report.

#### 13. CONFLICT OF INTEREST

In order to ensure that any interests of a director in a particular matter to be considered by the Board are brought to the attention of all the directors, IRESS has developed protocols consistent with obligations imposed by the Corporations Act and the Listing Rules, to require each director to disclose any contracts, offices held, interests in transactions and other directorships which may involve any potential conflict. Appropriate procedures have been adopted to ensure that, where the possibility of a material conflict arises, relevant information is not provided to the director, and the director does not participate in discussions on the particular issue, or vote in respect of the matter at the meeting where the matter is considered.

#### 14. BOARD COMMITTEES

- 14.1 The Board has two standing committees, namely an Audit & Risk Committee and a People & Performance Committee. IRESS has adopted an Audit & Risk Committee Charter and a People & Performance Committee Charter to define the tasks and responsibilities delegated to those committees.
- 14.2 The Board periodically reviews the Audit & Risk Committee and People & Performance Committee Charters.
- 14.3 Executives attend Board and committee meetings by invitation, whenever particular matters arise that require management presentations or participation.
- 14.4 The Board, until 9 December 2015, had a Nomination Committee, being part of the function of what was until that date constituted under its Charter as the Nomination & Remuneration Committee.
- 14.5 On 9 December 2015, and with specific reference to Recommendation 2.2 of the ASX Corporate Governance Principles and Recommendations (3rd Edition), the Board determined not to have a separate Nomination Committee. Instead, the Board is responsible for its own succession planning, and for ensuring that it has an appropriate balance of skills, knowledge, experience, independence and diversity. The Board's nomination responsibilities are referred to in 3.2(f) and 10.1-10.2 above, and are addressed in IRESS' Board Charter.

#### 15. AUDIT & RISK COMMITTEE

15.1 Each member of the Audit & Risk Committee during the year was an independent, non–executive director. The Audit & Risk Committee comprised:

- J Hayes (Chair);
- J Seabrook;
- A D'Aloisio; and
- Geoff Tomlinson.
- 15.2 Members of the Audit & Risk Committee are financially literate and the Board is of the opinion that the members of the committee possess sufficient financial expertise and knowledge of the industry in which IRESS operates. Details of the qualifications of the Audit & Risk Committee members are included in the Annual Report.
- 15.3 The Audit & Risk Committee reviews the financial statements, adequacy of financial controls and the annual external audit arrangements. It monitors the controls and financial reporting systems, applicable Company policies, national and international accounting standards and other regulatory or statutory requirements.
- 15.4 The Committee also liaises with IRESS' external auditors, reviews the scope of their activities, their remuneration and independence, and advises the Board on their appointment and removal. It is Board policy that the lead external audit partner and review partner are each rotated periodically.
- 15.5 The CFO, other relevant Company Officers (as required) and the lead external audit partner participate at meetings of the Audit & Risk Committee.
- 15.6 The Board has adopted a policy that IRESS' external auditor shall not provide non–audit services that may detract from the external auditor's independence and impartiality or be perceived as doing so. Any other services provided by the external auditor are reviewed on a case by case basis and must be approved by the Audit & Risk Committee in advance.
- 15.7 The Board requires the external auditor to attend the IRESS' Annual General meeting to answer questions from security holders relevant to the audit. The external auditor was present at IRESS' 2016 Annual General Meeting.
- 15.8 IRESS, through the Audit & Risk Committee, has complied with its obligations under Recommendation 4.1(a)(1) and (2) and Recommendation 7.1(a)(1) and (2) of the ASX Corporate Governance Principles and Recommendations (3<sup>rd</sup> Edition).
- 15.9 In addition, in satisfaction of Recommendation 4.2 of the ASX Corporate Governance Principles and Recommendations (3<sup>rd</sup> Edition) and in conjunction with the Corporations Act, the Board, before it approves IRESS' financial statements for a relevant financial period, receive from its CEO/MD and CFO a declaration that, in their opinion, the financial records of the entity have been properly maintained and that the financial statements comply with the appropriate accounting standards and give a true and fair view of the financial position and performance of the entity and that the opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.

#### 16. PEOPLE & PERFORMANCE COMMITTEE

16.1 The role of the People & Performance Committee in relation to remuneration matters is to assist and advise the Board to fulfil its responsibilities on matters relating to the compensation, bonuses, incentives and remuneration issues of the directors, executives and staff. The People & Performance Committee is also responsible for reviewing the performance evaluations prepared by the CEO/MD for the direct reports to the CEO/MD, and reporting on these evaluation criteria and their application to the Board, as well as developing and regularly reviewing succession plans prepared by the CEO/MD for the CEO/MD's direct reports, and for other senior executives.

- 16.2 The People & Performance Committee Charter allows directors to access the services of independent professional advisers to assist in the search for high–caliber people at all levels and to ensure that the employment terms and conditions offered by IRESS are competitive with those offered by comparable companies.
- 16.3 Each member of the People & Performance Committee during 2016 was an independent, non-executive director. During 2015, the People & Performance Committee comprised:
  - J Seabrook (Chair);
  - J Cameron;
  - A D'Aloisio; and
  - Niki Beattie.
- 16.4 IRESS, through the People & Performance Committee, has complied with its obligations under Recommendation 8.1(a)(1) and (2) of the ASX Corporate Governance Principles and Recommendations (3<sup>rd</sup> Edition).

#### 17. CONTINUOUS DISCLOSURE

- 17.1 The Board has a disclosure policy and procedures in place which are designed to ensure that information reported to the ASX is in accordance with the continuous disclosure requirements of its Listing Rules. The Board regularly reviews IRESS' compliance with its continuous disclosure obligations. The Company Secretary is responsible for coordinating disclosure of information to the ASX, the Australian Securities and Investments Commission and shareholders.
- 17.2 In addition to IRESS' obligations to disclose information to the ASX and to distribute information to shareholders, IRESS:
  - (a) publishes annual and half-year reports, media releases, and other relevant publications on its website, at www.iress.com; and
  - (b) gives its shareholders the option to receive communications from, and send communications to, the entity and its security registry electronically.
- 17.3 The Board encourages full participation of shareholders at the Annual General Meeting to ensure a high level of accountability and discussion of the Group's strategy and goals.

#### 18. SECURITIES DEALINGS

- 18.1 The Board has adopted an Employee Share Trading policy. The policy precludes directors, executives and employees from dealing in IRESS' securities during three defined blackout periods, as follows:
  - (a) in relation to the full year results, from 15 December to the close of trading on the business day after the day IRESS' annual results are announced to the ASX;
  - (b) in relation to the half yearly results, from 15 June to the close of trading on the business day after the day IRESS' half yearly results are announced to the ASX; and
  - (c) in relation to the AGM, from two weeks prior to the date of IRESS' AGM to the close of trading on the business day after IRESS' AGM.
- 18.2 Subject to insider trading laws, dealing in shares outside these periods is permitted without prior approval from the Board, the CEO/MD or the Company Secretary. In the case of directors (and their associates), prior approval from the Chair (or in the case of the Chair, the Chair of the Audit

- & Risk Committee) is required for all dealings in IRESS' securities and in the case of other senior executives (and their associates), approval is required from the CEO/MD or CFO.
- 18.3 All directors, executives and employees are prohibited from trading in IRESS' securities at any time if they possess price-sensitive information not available to the market and which could reasonably be expected to influence the market. At no time may directors, executives and employees engage in short term dealings in IRESS' shares.
- 18.4 Hedging of unvested share rights is also prohibited. The Board's view is that any share right participant who enters into such schemes on the unvested component of their rights would be in breach of the terms and conditions of the grant, and the Board would exercise its right to cancel any of these hedged share rights.
- 18.5 As required by the ASX listing rules, IRESS notifies the ASX of any transaction conducted by directors in the securities of IRESS.

#### 19. ENGAGEMENT WITH SHAREHOLDERS

19.1 IRESS acknowledges the importance of engendering a sound understanding of the company's business, strategy, performance and governance amongst its investor community (shareholders and their various representatives) and has an investor relations program to facilitate engagement with investors. This program includes engagement through ASX market announcements, publication of material on IRESS' Investor Relations webpage and analyst briefings convened from time to time during the year and in particular in conjunction with IRESS full and half year results announcements. IRESS also engages with proxy advisers to discuss issues relating to trending and best practice in corporate governance.

#### 20. BOARD AND SENIOR EXECUTIVE EVALUATION

- 20.1 The Board periodically undertakes an evaluation of the performance of the Board, its Committees and individual directors. The evaluation process includes both internal performance analysis and, in 2016, included an external and independently facilitated evaluation. Members of IRESS' executive KMP are included as contributors in the evaluation process.
- 20.2 The performance of senior executives is evaluated each year by the CEO/MD and the People & Performance Committee. That process involves assessing the performance of the senior executives against individual strategic objectives. Those objectives are derived from the overall corporate strategic objectives. Such an evaluation was undertaken in 2016.

#### 21. ADDITIONAL CORPORATE GOVERNANCE INFORMATION

21.1 The corporate governance section of IRESS' website contains various materials relating to corporate governance, including the Board Charter, Sub-committee Charters, Code of Ethics, and other information (including relevant corporate governance policies).